# Exam Questions MS-721

Collaboration Communications Systems Engineer

**https://www.2passeasy.com/dumps/MS-721/**

**NEW QUESTION 1**
- (Exam Topic 1)
You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements.
What should you include in the recommendation?

A. Teams Calling Plans
B. Direct Routing without media bypass
C. Operator Connect
D. Direct Routing with media bypass

**Answer:** C

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity


**NEW QUESTION 2**
- (Exam Topic 1)
You need to ensure that numbers dialed from the Melbourne warehouse conform to the dialing rules of the phone earner. How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**




**NEW QUESTION 3**
- (Exam Topic 1)
You need to assign a license to users to meet the technical requirements.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text Description automatically generated
Reference:
https://docs.microsoft.com/en-us/powershell/module/microsoft.graph.users.actions/set-mguserlicense?view=gra https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-and-microsoft-teams-add-on-licensing/as

**NEW QUESTION 4**
- (Exam Topic 1)
You need to recommend a solution for the new United Kingdom retail site. The solution must meet the technical requirements. Which three actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

A. From the Microsoft Teams admin center, assign a voice routing policy to the users.
B. From the Microsoft 365 admin center, modify the office phone numbers of the users.
C. From the Microsoft Teams admin center, modify the dial-out settings of the users.
D. From the Microsoft Teams admin center, assign the phone numbers to the users.
E. From the Microsoft Teams admin center, order five user numbers.
F. From the Microsoft 36S admin center, create a support ticket to request five phone numbers.
G. From the Microsoft Teams admin center, assign a calling policy to the users.

**Answer:** ACE

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/getting-phone-numbers-for-your-users

**NEW QUESTION 5**
- (Exam Topic 1)
You need to assign a phone number to User1 to meet the technical requirements.
How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

```
[ ▼ ]  -Identity User1@Litwareinc.com
  Set-CsUser
  Set-CsOnlineVoiceUser
  Update-MgTeamMember
  Update-MgUserProfilePhone

[ ▼ ]  "tel:+613701055550"  -EnterpriseVoiceEnabled
  -LineURI         $true  -ErrorAction Stop
  -OnPremLineURI
  -TelephoneNumber
```

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/set-csuser?view=skype-ps

**NEW QUESTION 6**
- (Exam Topic 1)
You are replacing the on-site PBX at the Georgia warehouse with Teams. You need to maintain the functionality of the PBX after migrating to Teams.
Which sequence of steps should you perform? To answer, drag the appropriate steps to the correct locations. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

## Steps

- Assign the emergency calling policy to the resource account.
- Assign the emergency calling policy to the Georgia warehouse.
- Associate the PA system with an SBC and assign the PA system an extension of 123456.
- Create an emergency calling policy that has Numbers to dial for emergency calls notifications set to 123456.

## Answer Area

Step 1: Configure Direct Routing to the onsite SBC.

Step 2: [ ]

Step 3: Create a voice route for 123456 to the SBC.

Step 4: [ ]

Step 5: [ ]

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text, application, chat or text message Description automatically generated
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies

**NEW QUESTION 7**
- (Exam Topic 2)
You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.
Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Purchase Communications Credits.
B. Assign a phone number to a resource account.
C. Get an auto attendant toll-free number.
D. Get a Dedicated conference bridge (Toll Free) number.
E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
G. Assign a phone number to the bridge.

**Answer:** ADG

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams

**NEW QUESTION 8**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment in an office.
When a user dials an emergency number, the safety team for the office is notified. Your company opens a new office that has a Teams Phone deployment
You need to ensure that the safety team for the new office is notified when an emergency call is placed from that office.
How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

**Values**

- Grant-CsTeamsEmergencyCallingPolicy
- New-CsOnlineVoiceRoutingPolicy
- New-CsTeamsEmergencyCallingPolicy
- New-CsTeamsEmergencyRoutingPolicy
- Set-CsTenantNetworkSite

**Answer Area**

[ ] -Identity Site1-ECP -NotificationGroup "security@contoso.com"

-NotificationMode NotificationOnly

[ ] -Identity "Site1" -EmergencyCallingPolicy "Site1-ECP"

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

| Values | Answer Area |
|---|---|

| Grant-CsTeamsEmergencyCallingPolicy |
| New-CsOnlineVoiceRoutingPolicy |
| New-CsTeamsEmergencyCallingPolicy |
| New-CsTeamsEmergencyRoutingPolicy |
| Set-CsTenantNetworkSite |

New-CsTeamsEmergencyCallingPolicy `-Identity Site1-ECP -NotificationGroup "security@contoso.com"`
`-NotificationMode NotificationOnly`

Grant-CsTeamsEmergencyCallingPolicy `-Identity "Site1" -EmergencyCallingPolicy "Site1-ECP"`

**NEW QUESTION 9**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment that contains a user named User1.
A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.
You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.
How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

▼ `-identity luser1@contoso.com | Select displayname,` ▼

| Get-CsOnlineUser |
| Get-CsOnlineVoicemailPolicy |
| Get-CsOnlineVoicemailUserSettings |
| Get-CsUserCallingSettings |

| ForwardingTarget |
| ForwardingTargetType |
| TransferTarget |
| UnansweredTarget |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Get-CsUserCallingSettings
The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.
This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.
Box 2: ForwardingTarget Example.
This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com (ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).
Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com
IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget
IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20
Delegates : Delegators :
CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:
* Not Get-CSOnlineVoicemailPolicy.
Use the Get-CsOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.
This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.
Reference:
https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings

**NEW QUESTION 10**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You are designing a room that will be used for collaboration.
You need to select a device for the room. The device must meet the following requirements:
≫ Support video.
≫ Support one-touch join for meetings.
≫ Can start new meetings from within the room.
≫ Support HDMI ingestion of content into Teams.
Which type of device should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Microsoft Teams Rooms on Android
B. Microsoft Teams panels
C. Microsoft Teams Rooms on Windows
D. Microsoft Surface Hub 2S.
E. Microsoft Teams displays.

**Answer:** AC

**Explanation:**

Reference:
https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison

**NEW QUESTION 10**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment that has 10 offices. Each office has a Session Border Controller (SBC).
A user reports that she can make internal calls by using the dial pad, but cannot use the dial pad to make external calls.
What is a possible cause of the issue?

A. The user has the incorrect Teams app setup policy applied.
B. The user has the incorrect voice routing policy applied.
C. The user is missing a validated emergency address.
D. Enterprise Voice is disabled for the user.

**Answer:** B

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies

**NEW QUESTION 15**
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You configure the call queue to use a team and a channel. Does this meet the goal?

A. Yes
B. No

**Answer:** A

**Explanation:**
Reference:
https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/

**NEW QUESTION 18**
- (Exam Topic 3)
You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text, table Description automatically generated with medium confidence

| From the Microsoft Teams admin center, upload the MAC address of the device |
| From the Microsoft Teams admin center, generate a verification code |
| Instruct the user to enter the verification code on the device |
| From the Microsoft Teams admin center, remotely sign-in a user to the device |

Reference:
https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login

**NEW QUESTION 19**
- (Exam Topic 3)
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -iPVideoHode parameter to disabled.
Does this meet the goal?

A. Yes
B. No

**Answer:** A

**NEW QUESTION 20**
- (Exam Topic 3)
Your company has offices in London and Vancouver
The company has a Teams Phone deployment that uses Calling Plans. The London office contains a user named User1.
User1 moves from the London office to the Vancouver office.
You need to update the phone number and emergency location of User1 to match the new office. What should you do first?

A. Run New-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
B. Modify the current Usage location for User1.
C. Run Grant-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
D. Add a new emergency location for User1.

**Answer:** D

**Explanation:**
Assign an emergency location
You can assign emergency locations for your organization in the Microsoft Teams admin center or by using PowerShell.
To assign an emergency location, be sure the location, users, and phone numbers are all in the same country. Using the Microsoft Teams admin center
➤ In the left navigation of the Microsoft Teams admin center, click Locations > Emergency addresses.
➤ Click Add.
➤ Enter a name and description for the location.
➤ Select the country or region, and then enter the address.
➤ If the address isn't found and you want to manually edit the address, turn on Edit the address manually.
➤ Click Save.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization

**NEW QUESTION 25**
- (Exam Topic 3)
You need to prevent a specific user from calling international phone numbers from within a Microsoft Teams meeting. What should you do?

A. Assign a domestic-only calling plan to the user.
B. Assign a tenant dial plan to the user.
C. Disable Enterprise Voice for the user
D. Assign a dial-out policy to the user.
E. Remove Communications Credits from

**Answer:** D

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/outbound-calling-restriction-policies

**NEW QUESTION 28**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1

©contosoxom.

Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

**Actions**

| |
|---|
| Create a voice route that has a dialed number pattern of "^\+1(\d{10}) $". |
| Create a dial plan. |
| Assign a dial plan to user1. |
| In the global dial plan, create a normalization rule that has a pattern of "^\+1(\d{10})$". |
| Assign a voice routing policy to user1. |
| Create a voice routing policy. |
| Add a PSTN usage record named Record1. |

**Answer Area**

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

**Actions**

| |
|---|
| Create a voice route that has a dialed number pattern of "^\+1(\d{10}) $". |
| Create a dial plan. |
| Assign a dial plan to user1. |
| In the global dial plan, create a normalization rule that has a pattern of "^\+1(\d{10})$". |
| Assign a voice routing policy to user1. |
| Create a voice routing policy. |
| Add a PSTN usage record named Record1. |

**Answer Area**

| |
|---|
| Create a voice routing policy. |
| Assign a dial plan to user1. |
| In the global dial plan, create a normalization rule that has a pattern of "^\+1(\d{10})$". |

---

**NEW QUESTION 32**

- (Exam Topic 3)

You are deploying Microsoft Teams Calling Plans to three users as shown in the following table.

| Name | License | Phone number | Reported issue |
|------|---------|--------------|----------------|
| User1 | Office 365 E3 Microsoft 365 Phone System Microsoft 365 Domestic Calling Plan | Unassigned | There is no dial pad in the Teams client. |
| User2 | Office 365 E5 Microsoft 365 Domestic Calling Plan | Assigned | The user cannot dial four-digit numbers but can dial E.164 numbers. |
| User3 | Office 365 E3 Microsoft 365 Domestic Calling Plan | Assigned | The dial pad in the Teams client recently disappeared. |

You need to resolve the issues.

What should you assign to each user? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

## Answer Area

**User1:** ▼
- A calling policy
- A dial plan
- A Microsoft 365 Domestic Calling Plan license
- A Microsoft 365 Phone System license
- A phone number
- An OnPremLineURIvalue

**User2:** ▼
- A calling policy
- A dial plan
- A Microsoft 365 Domestic Calling Plan license
- A Microsoft 365 Phone System license
- A phone number
- An OnPremLineURIvalue

**User3:** ▼
- A calling policy
- A dial plan
- A Microsoft 365 Domestic Calling Plan license
- A Microsoft 365 Phone System license
- A phone number
- An OnPremLineURIvalue

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text, application Description automatically generated
Table Description automatically generated

**NEW QUESTION 35**
- (Exam Topic 3)
Your company has an office in Atlanta.
The company has a Microsoft Teams Phone deployment that contains a toll-free phone number. You notice that the Atlanta office has significantly high toll-free dial-in usage for meetings. You need to disable the toll-free number for meetings organized by users in the Atlanta office. Which type of policy should you configure from the Microsoft Teams admin center?

A. meeting
B. calling
C. audio conferencing
D. voice routing

**Answer:** C

**Explanation:**
Disabling toll-free numbers for specific users
* 1. From the Microsoft Teams admin center:
* 2. In the left navigation, click Users, and then select the user from the list of available users.
* 3. Next to Audio Conferencing, click Edit.
* 4. Set Include toll-free numbers in meeting requests from this user to Off.
* 5. Click Save.
Reference:
https://learn.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/disabling-toll-free-number

**NEW QUESTION 38**
- (Exam Topic 3)
In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls. You need to implement a solution to identify problematic sites.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Run the CQD User Feedback (Rate My Call) Report.
B. Create a building data file.
C. Upload a file to the Tenant Data Upload page.
D. Upload a file to the Reporting Labels page.
E. Create an endpoint data file.
F. Install the Power BI connector for Call Quality Dashboard (CQD).

**Answer:** BC

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data

**NEW QUESTION 41**
- (Exam Topic 3)
You are deploying Microsoft Teams Phone.
You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.
You need to create a network topology for roaming bandwidth policies.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Add the Teams client public IP addresses to the Trusted IPs list.
B. Create a network site.
C. From the Microsoft 365 admin center, assign a usage location.
D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

**Answer:** ABE

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology

**NEW QUESTION 44**
- (Exam Topic 3)
You are selecting devices for use in conference rooms. The conference rooms must support two front of room displays.
Which two types of devices meet the requirements? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Microsoft Teams Rooms on Android
B. Microsoft Teams displays
C. Microsoft Teams audio conference phones
D. Microsoft Teams Rooms on Windows
E. Microsoft Surface Hub 2S

**Answer:** AD

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison

**NEW QUESTION 47**
- (Exam Topic 3)

```
PS C:\> get csonlineuser -Identity user1@litwareinc.com

DisplayName              : User One
EnterpriseVoiceEnabled   : True
RegistrarPool            : sippoolme1au103.infra,lync.com
OnPremLineURIManuallySet : False
OnPremLineURI            :
LineURI                  : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan                 : AU
TenantDialPlan           : Australia-VIC
MCOVaildationError       : {}
VoicePolicy              :
InterpretedUserType      : HybridOnlineTeamsOnlyUser
UserProvisionType        :
TeamsUpgradeEffectiveMode : TeamsOnly
```

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.
User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.
User1 can make outbound calls, but no caller ID appears.
Which two commands should you run to resolve the issues? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.
A)

```
Remove-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType CallingPlan
```

B)

```
Set-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType DirectRouting
```

C)

```
Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
```

D)

```
Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled $false
```

E)

```
Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName $null
```

A. Option A
B. Option B
C. Option C
D. Option D
E. Option E

**Answer:** CD


**NEW QUESTION 50**
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -IPVideoMode parameter to DISABLED.
Does this meet the goal?

A. Yes
B. No

**Answer:** B

**Explanation:**
Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to $False.
Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.
The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy


**NEW QUESTION 55**
- (Exam Topic 3)
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Users in the Microsoft Teams admin center, you locate each affected user and review the settings on the Voice tab.
Does this meet the goal?

A. Yes
B. No

**Answer:** A


**NEW QUESTION 60**
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

A. Yes
B. No

**Answer:** B

**Explanation:**
Reference:
https://www.orbid365.be/shared-voicemail-arrives-in-teams/


**NEW QUESTION 62**
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Device in the Microsoft Teams admin center, you select IP Phones, select the Configuration profiles tab, select Standard Phone Policy, and select Assigned devices.

Does this meet the goal?

A. Yes
B. No

**Answer:** B


**NEW QUESTION 64**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You have two users that must receive calls for one another. When a call is received by one user, the other user must only receive a visual notification.
What should you use?

A. a calling policy
B. call delegation
C. group call pickup
D. call parte and retrieve
E. call forwarding

**Answer:** C


**NEW QUESTION 67**
- (Exam Topic 3)
Exhibit

```
AssignedPlan                          : {MCOEV, MCOProfessional, Teams, TEAMS_ADVCOMMS...}
InterpretedUserType                   : PureOnlineTeamsOnlyUser
DirSyncEnabled                        : False
OnPremHostingProvider                 :
OnPremOptionFlags                     :
OnPremEnterpriseVoiceEnabled          :
OnPremSIPEnabled                      :
OnPremSipAddress                      :
OnPremLineURI                         :
MCOValidationError                    : {}
UserPrincipalName                     : user1@tailspintoys.com
HostedVoiceMail                       : True
EnterpriseVoiceEnabled                : False
OnPremLineURIManuallySet              : False
LineURI                               :
SipAddress                            : sip:user1@tailspintoys.com
Enabled                               : True
VoicePolicy                           : HybridVoice
TeamsUpgradeEffectiveMode             : TeamsOnly
TeamsUpgradeNotificationsEnabled      : False
TeamsUpgradePolicy                    : UpgradeToTeams
HostedVoicemailPolicy                 : BusinessVoice
OnlineVoiceRoutingPolicy              :
HostingProvider                       : sipfed.online.lync.com
IsByPassValidation                    : True
IsValid                               : True
```

Your company has a Microsoft Teams Phone deployment that uses Direct Routing.
A user named User1 reports that she cannot make calls because the dial pad n missing in Teams.
You run the Get-CsOnlineUser cmdlet and receive the output shown in the exhibit (Click the Exhibit tab.) Which three actions should you perform to ensure that the dial pad appears in the Teams client? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Assign a Microsoft Teams Phone Standard license to User1.
B. Run theGrant-CsOnlineVoiceRogtinfPolicy cmdlet
C. Run the set-csPhoneNumberAssignment cmdlet and specify the -PhonNumber parameter.
D. Run the set-CsUsre cmdlet and specify the -LineURI parameter.
E. Run the set-csuser cmdlet and set the -enterprisevoiceenabled parameter to $True.

**Answer:** ABE


**NEW QUESTION 72**
- (Exam Topic 3)
Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)
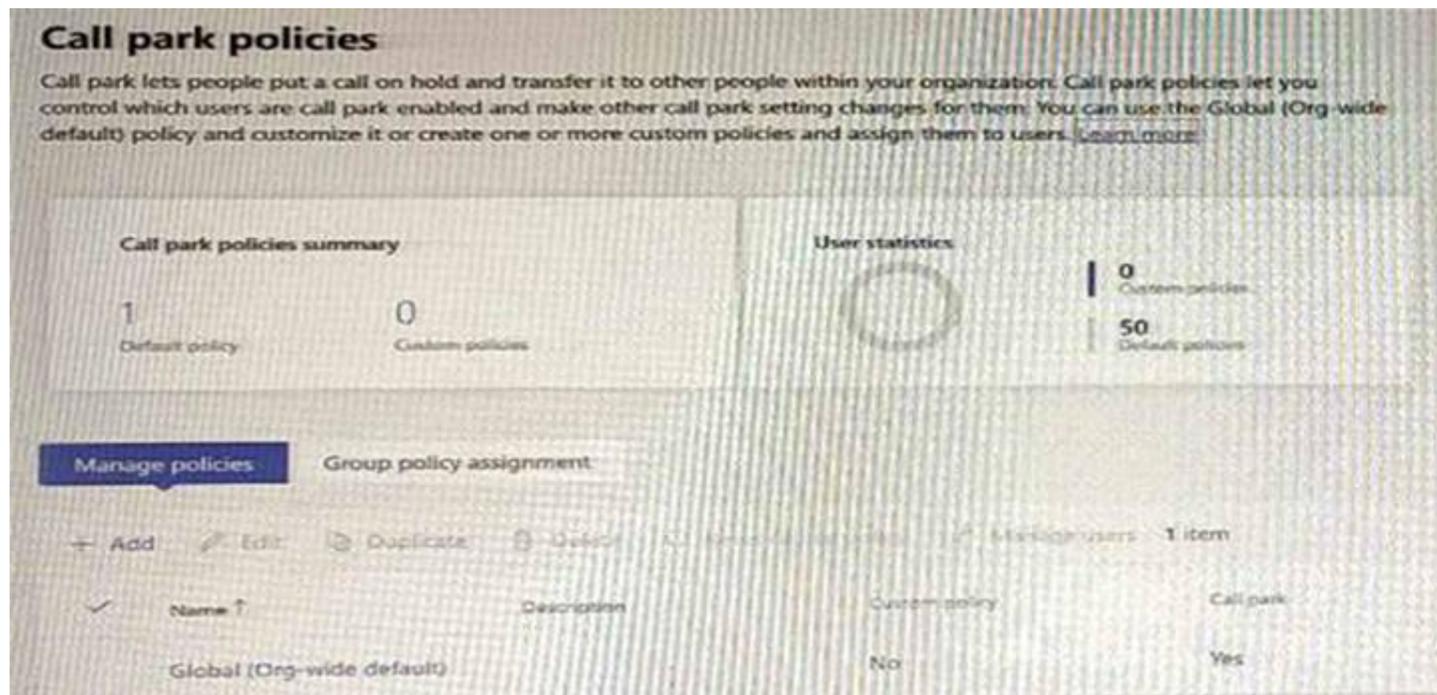
You have a Microsoft 365 group named Help Desk.
You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.
Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Assign Policy2 to all users.
B. In the Global (Org-wide default) policy, set Allow call park to Off.
C. Create a new call park policy named Policy2 and set Allow call park to Off.
D. Assign Policy1 to the Help Desk group.
E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
F. Create a new call park policy named Policy1 and set Allow call park to On

**Answer:** BDF

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve


**NEW QUESTION 73**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You need to implement PSTN connectivity by using Direct Routing.
What are three requirements for the implementation? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain
B. a firewall rule that opens a TCP signaling port to Microsoft Teams
C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address
D. a firewall rule that opens a UDP signaling port to Microsoft Teams
E. a Teams-certified Session Border Controller (SBC)

**Answer:** BCE

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan


**NEW QUESTION 75**
- (Exam Topic 3)
You are migrating users from Microsoft Skype for Business to Microsoft Teams.
You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant
What should you use?

A. the Resource accounts node in the Microsoft Teams admin center
B. the Users node in the Microsoft 365 admin center
C. the New-CsHybridApplicationEndpoint cmdlet
D. the New-CsOnlineApplicationEndpoint cmdlet
E. the New-CsOnlineApplicationInstance cmdlet

**Answer:** A


**NEW QUESTION 76**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment that contains common area phones located in a public lobby. You need to enable Advanced calling features on all the common area phones.
What should you configure from the Microsoft Teams admin center?

A. a customization policy
B. a configuration profile
C. a calling policy

D. a policy package

**Answer:** B

**Explanation:**

Set up common area phones for Microsoft Teams Set policies for common area phones

Use policies to control which features are available to users on common area phones. Set up Advanced calling on common area phones (optional)

By default, the basic calling experience will be on the common area phone's home screen, but you can turn on an advanced calling experience.

To use these advanced calling features on supported Teams phone device models, you can turn on the Advanced calling toggle in the Teams admin center or on your Teams phone device that is signed into your Teams Shared Devices account.

Turning on advanced calling capabilities requires you to purchase hardware models that can support all required capabilities.

* 1. Turn on Advanced calling in Teams admin center

* 2. Sign into the Teams admin center with a Microsoft 365 admin account.

* 3. From the left-side menu, navigate to Teams devices > Phones > and select the Configuration profiles tab.

* 4. From the list, select the configuration profile assigned to your common area phone.

* 5. Under the Calling settings section, find the Advanced calling toggle.

* 6. Turn on the toggle.

* 7. At the bottom of the page, select the Save button. Incorrect:

Not C: Calling policies

Use calling policies to enable private calls, using call forwarding, or simultaneous ring on common area phones.

Note: A common area phone is typically placed in an area like a lobby or another area that is available to many people to make a call: a reception area, lobby, or conference phone. Common area phones are signed in with accounts tied to a Microsoft Teams Shared Devices license.

Reference:

https://learn.microsoft.com/en-us/microsoftteams/set-up-common-area-phones

## NEW QUESTION 80

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement Local Media Optimization for Direct Routing users at a site. Users at the site frequently perform the following actions:

A) Park calls.

B) Transfer calls to other users.

C) Escalate calls to conference calls.

D) Place calls on hold.

Which action will be affected by implementing Local Media Optimization?

A. Park calls.

B. Place calls on hold.

C. Transfer calls to other users.

D. Escalate calls to conference calls

**Answer:** C

**Explanation:**

Reference:

https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues

## NEW QUESTION 84

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you create a new port order. Does this meet the goal?

A. Yes

B. No

**Answer:** A

**Explanation:**

Reference:

https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams

## NEW QUESTION 89

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You implement Teams Rooms on Windows.

You need to apply a custom theme to the display of Team1 Rooms on Windows. What should you configure?

A. a configuration profile

B. a SkvDeSettinas.xml file

C. a team template

D. a LayoutModification.xml file

**Answer:** C

**Explanation:**

Custom background template

To create custom backgrounds that meet the guidelines in the previous sections, you can download the Microsoft Teams Rooms Theme Template.
The template is a .PSD file that can be opened by apps such as Adobe Photoshop or Paint.NET (a plug-in may be required). The template provides assets and guidelines to help you place text and graphics in your custom backgrounds that won't be obscured by on-screen elements.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/rooms/custom-backgrounds

**NEW QUESTION 94**
- (Exam Topic 3)
You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

A. 52.112.0.0/14 and 52.120.0.0/14
B. 10.10.0.0/24 and 10.11.0.0/24
C. 8.8.8.8/32 and 4422/32
D. 132.245.0.0/16and40.104.0.0/15

**Answer:** A

**NEW QUESTION 98**
- (Exam Topic 3)
You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users.
You are deploying Microsoft Teams Rooms.
The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams.
You verify that Modern authentication is enabled in Teams Rooms. What prevents you from signing in?

A. The Microsoft Authenticates app is not configured for the Teams Rooms account
B. The Teams Rooms account is not licensed for Microsoft intune.
C. Teams Rooms must be domain joined first.
D. MFA is unsupported In reams Rooms.

**Answer:** D

**NEW QUESTION 101**
- (Exam Topic 3)
You have a Teams Phone deployment that uses Direct Routing on a single Session Border Controller (SBC). Users report that outbound PSTN calls are failing, but inbound PSTN calls are successful.
When you review the SBC logs, you discover that Microsoft is responding to SIP option requests, but is NOT sending SIP option requests.
What is the cause of the issue?

A. The online PSTN gateway is disabled.
B. An SBC certificate is expired.
C. An external DNS entry is missing from the FQDN of the SBC.
D. The phone numbers of the users are defined by running the New-csTeamsUnassignedNuirtoer Treatment cmdlet.

**Answer:** A

**Explanation:**
Issues that affect outbound direct routing calls
You might experience various issues when you use Direct Routing to make outbound calls from a Microsoft Teams client to a Session Border Controller (SBC).
These issues include the following:
An incorrect caller ID is displayed to the call recipient. A connection to the SBC is not established.
Some users in a tenant are unable to make calls. No users in a tenant are able to make calls.
No users are able to make calls
If none of the users are able to make calls, the calls are probably not reaching the SBC. Check for one of the following causes.
Cause 1
Teams has a disabled gateway. Resolution 1
Use the Microsoft Teams admin center to make sure that the gateway that's used by Teams is available and enabled.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-outboun

**NEW QUESTION 106**
- (Exam Topic 3)
You have a Teams Phone deployment that contains a branch office.
You need to restrict toll bypass for a user based on the office in which the user is working during an inbound or outbound PSTN call.
What should you use?

A. a voice routing policy
B. Local Media Optimization
C. Location-Based Routing
D. dial plans
E. a calling policy

**Answer:** E

**Explanation:**
Calling policies in Teams
In Microsoft Teams, calling policies control which calling and call forwarding features are available to users. Calling policies determine whether a user can make private calls, use call forwarding or simultaneous ringing to other users or external phone numbers, route calls to voicemail, send calls to call groups, use delegation for inbound and outbound calls, and so on.

You can use the global (Org-wide default) policy that's created automatically or create and assign custom policies.
Calling policies include:
* Prevent toll bypass and send calls through the PSTN
Turning on this setting sends calls through the Public Switched Telephone Network (PSTN) and incur charges rather than sending them through the network and bypassing the tolls. This setting is off by default.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/teams-calling-policy


**NEW QUESTION 108**
- (Exam Topic 3)
You have a Microsoft Teams deployment.
You need to ensure that users can schedule meetings that have the following: Presenter bios
Attendee registration Registration management
Which two types of policies should you configure? Each correct answer presents cart of the solution. NOTE: Each correct selection is worth one point.

A. agg permission policy
B. meeting policy
C. live events policy
D. meeting template policy
E. teams events policy
F. customization policy

**Answer:** BC

**Explanation:**
B: Turn meeting registration on or off
Follow these steps in the Teams admin center to turn meeting registration on or off:
* 1. Open the Teams admin center.
* 2. Select Meetings from the navigation pane.
* 3. Under Meetings, select Meeting Policies.
* 4. Either select an existing policy or create a new one.
* 5. Within your chosen policy, navigate to the Meeting scheduling section.
* 6. Turn Meeting Registration setting On or Off.
* 7. Select Save
C: Live events policies are used to control who in your organization can hold live events and the features that are available in the events they create. You can use the default policy or create one or more custom live events policies. After you create a custom policy, assign it to a user or groups of users in your organization.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/set-up-meeting-registration https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events


**NEW QUESTION 113**
- (Exam Topic 3)
Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams. The company has a department named HR.
You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Assign a meeting policy for the HR department users.
B. Assign a Microsoft Teams Premium license to the HR department users.
C. Assign a customization policy for the HR department users.
D. Assign an Azure Information Protection Premium P2 license to the HR department users.
E. Assign a meeting template policy for the HR department users.
F. Assign an Azure Active Directory Premium P2 license to the HR department users.

**Answer:** AB

**Explanation:**
Watermark requires a Teams Premium license and it is enabled in a Meeting Policy: https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc_id=TeamsAdminCenterC


**NEW QUESTION 118**
- (Exam Topic 3)
Your company uses a third-party ticketing system.
You need to send an alert to the ticketing system when an IP phone goes offline. What should you do?

A. Add a webhook.
B. Create a live events policy.
C. Add a channel alert.
D. Add a configuration profile for the IP phones.

**Answer:** A


**NEW QUESTION 119**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.
You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..
How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

| New-CsOnlinePSTNGateway |
|---|
| New-CsOnlinePstnUsage |
| New-CsTeamsTranslationRule |
| New-CsVoiceNormalizationRule |

-Identity 'TR1' -Pattern '^\+?(\d{3})$' -Translation '$1'

| Set-CsOnlineAudioConferencingRoutingPolicy |
|---|
| Set-CsOnlinePSTNGateway |
| Set-CsOnlinePstnUsage |
| Set-CsOnlineVoiceUser |

-Identity SBC1@contoso.com

| –InboundPSTNumberTranslationRules |
|---|
| –OnlinePstnUsages |
| –OutboundPstnNumberTranslationRules |
| –OutboundTeamsNumberTranslationRules |
| –Usage |

'TR1'

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamstranslationrule?view=skype-ps https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers

**NEW QUESTION 122**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment
You assign a Microsoft 365 E5 license lo a user named User1. You need to enable User1 for Direct Routing.
Which PowerShell cmdlet should you run?

A. Set-CsCallingLineIdentity
B. Set-CsUser
C. Set-CsOnlineVoiceUser
D. Set-CsUserServicesPolicy

**Answer:** A

**NEW QUESTION 123**
- (Exam Topic 3)
The sales department at your company needs to route a call to multiple users and have calls route differently after business hours.
Which two features should you implement? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. auto attendants
B. caller ID policies
C. calling policies
D. call queues
E. voice routing policies

**Answer:** AD

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

**NEW QUESTION 128**
- (Exam Topic 3)
You create a network region Region1 in Microsoft Teams.
You are adding a network site to Region1. The site has a 1.5-Mb connection. You need to ensure that all users at the site have a good voice experience. What should you do?

A. Create and assign a Teams Network Roaming Policy that has IP video disabled.
B. Assign the Region1 users a meeting policy that has a media bit rate of 1,500 Kbps.
C. Run the Microsoft 365 network connectivity test tool.
D. Tag all traffic with a DSCP value of 46.

**Answer:** B

**Explanation:**
Reference:
https://docs.microsoft.com/en-gb/powershell/module/skype/new-csteamsnetworkroamingpolicy?view=skype-ps

**NEW QUESTION 132**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls.
You need to create a new user policy to provide four-digit extension dialing for users to call analog endpoints that connect to the Session Border Controller (SBC).
Which three actions should you perform? Each correct answer presents part of the solution.

A. Create a trunk translation rule.
B. Create an IP phone policy.
C. Assign a dial plan to the users.
D. Assign an IP phone policy to the users.
E. Create a voice normalization rule.
F. Create a tenant dial plan.

**Answer:** CEF

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/what-are-dial-plans https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans

**NEW QUESTION 133**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You have Teams devices located in meeting rooms and public areas. You need to turn on Device lock for the devices.
What should you configure?

A. a calling policy
B. a setup policy
C. a Teams policy
D. a configuration profile

**Answer:** D

**Explanation:**
Microsoft Teams Physical Device Management
NOTE: As at June 2020, there are no options to configure the Device Configuration Profiles by API or PowerShell.
There are a number of Microsoft Teams certified devices on the market from several different manufactures. These devices are listed on the Microsoft Teams Devices Page.
Once a device is logged in and the user setup, the device is registered to the tenant and a policy applied against it from the Configuration Profiles listed in the Microsoft Teams Admin Portal.
These Configuration Profiles allow you to set options like the devices: Timeout and lock status
Language Timezone Time format Screen saver
Network settings; and
To enable or disable the second PC port
If the Microsoft 365 tenant also has Intune setup, then the device is registered to Intune and any compliance policies are applied when the first user logs in.
Different Confiuration Profiles can be used to setup phones with common attributes Reference:
https://sbcconnect.com.au/pages/physical-device-management.html

**NEW QUESTION 135**
- (Exam Topic 3)
You have a Microsoft Teams deployment.
You plan to use a SkypeSettings.xml file to deploy Teams Rooms.
Which two actions can you perform in the file? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Define the account sign-in credentials.
B. Allow remote control from personal devices.
C. Automatically accept proximity-based meeting invitations.
D. Enable the default video camera.

**Answer:** BC

**Explanation:**
Manage console settings with an XML configuration file
At startup, if a Microsoft Teams Rooms console finds an XML file named SkypeSettings.xml located at
C:\Users\Skype\AppData\Local\Packages\Microsoft.SkypeRoomSystem_8wekyb3d8bbwe\LocalState, it applies the configuration settings indicated by the XML file then deletes the XML file.
XML elements include:
* <AllowRoomRemoteEnabled> Boolean
If true, room remote connections are allowed. Enabled by default.
* <AutoAcceptProximateMeetingInvitations> Boolean
If true, proximity based meetings are automatically accepted. Disabled by default.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file

**NEW QUESTION 136**
- (Exam Topic 3)
Your company has a main office in New York and a branch office in Calgary. All offices connect to each other by using a dedicated WAN.
You have a Microsoft Teams Phone deployment.
You need to recommend a Direct Routing solution that meets the following requirements:
• If a Session Border Controller (SBQ fails in the New York office, PSTN services must remain available through a local PSTN egress in New York. The Calgary office must prioritize a local PSTN egress and ensure that PSTN services remain available in the event of a local SBC outage.
• The number of SBCs must be minimized.
What should you recommend for each office? To answer, drag the appropriate components to the correct offices. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

| Components | | Answer Area | |
|---|---|---|---|
| A cross-site SBC pair | | New York: | Component |
| A local redundant SBC pair | | | |
| A single SBC | | Calgary: | Component |
| PSTN over WAN | | | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
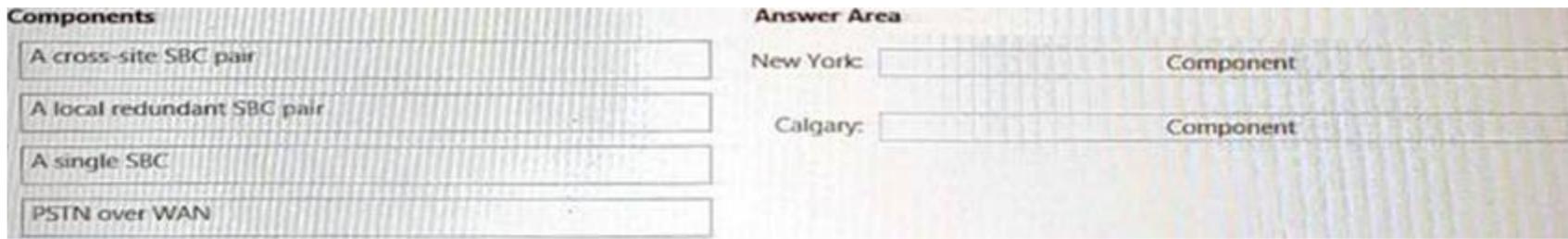
| Components | | Answer Area | |
|---|---|---|---|
| A cross-site SBC pair | | New York: | A local redundant SBC pair |
| A local redundant SBC pair | | | |
| A single SBC | | Calgary: | A single SBC |
| PSTN over WAN | | | |
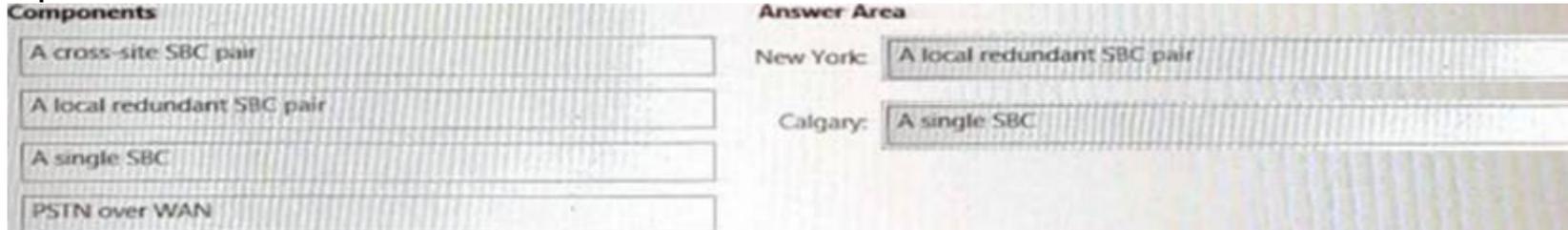
**NEW QUESTION 141**
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses Microsoft Teams Calling Plans.
The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities. You migrate the users to Teams.
You need to ensure that the users have phone numbers. Solution: You run the New-CsHybridTelephoneNumber cmdlet. Does this meet the goal?

A. Yes
B. No

**Answer:** B

**NEW QUESTION 142**
- (Exam Topic 3)
You have a Microsoft Teams Phone employment mat contains a Session Border Controller (SBC named SBCi.contoso.com. Direct Routing integrates with a P6X phone system that uses only four-digit dialing and is configured to use the SBC. Teams is configured to use dial plans that normalize any four-digit calls to E-164.
You have the following translation rule.

Answer Area

| Set-CsHybridPSTNAppliance | -identity SBC1.contoso.com | -InboundPstnNumberTranslationRules | "rule1" |
|---|---|---|---|
| Set-CsHybridPSTNSite | | -InboundTeamsNumberTranslationRules | |
| Set-CsOnlinePSTNGateway | | -OutboundPstnNumberTranslationRules | |
| Set-CsOnlinePSTNUsage | | -OutboundTeamsNumberTranslationRules | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

Answer Area

| Set-CsHybridPSTNAppliance | -identity SBC1.contoso.com | -InboundPstnNumberTranslationRules | "rule1" |
|---|---|---|---|
| Set-CsHybridPSTNSite | | -InboundTeamsNumberTranslationRules | |
| **Set-CsOnlinePSTNGateway** | | -OutboundPstnNumberTranslationRules | |
| Set-CsOnlinePSTNUsage | | **-OutboundTeamsNumberTranslationRules** | |

**NEW QUESTION 146**
- (Exam Topic 3)
You have a Microsoft Lync Server 2013 deployment. Some users use Enterprise Voice.
You plan to migrate to Microsoft Teams.
You need to design a migration solution. The solution must minimize the impact on end users during the
migration.
What should you include in the solution?

A. Migrate all users directly from Lync Server 2013 to Teams.

B. Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019. and then migrate the Enterprise Voice users to Teams.
C. Migrate all other users directly from Lync Server 2013 to Teams.
D. Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

**Answer:** D


**NEW QUESTION 147**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You need to provide two users with the ability to share a single phone number for inbound and outbound calling.
What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. call queues
B. call forwarding
C. group call pickup
D. call delegation
E. call park

**Answer:** AC

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue
https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup


**NEW QUESTION 149**
- (Exam Topic 3)
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Devices in the Microsoft Teams admin center, you select IP Phones, find the reported phones, and review the Configuration profile column.
Does this meet the goal?

A. Yes
B. No

**Answer:** A


**NEW QUESTION 153**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You have a PBX that connects to the PSTN by using an E1/T1 Primary Rate interface (PRI). You plan to migrate to Direct Routing by using the existing PSTN services.
What should you install upstream of the PBX?

A. a physical Session Border Controller (SBC)
B. an FXO SIP Analog Telephony Adapter (ATA)
C. a virtual Session Border Controller (SBC)
D. a Session Border Controller (SBC) in Azure

**Answer:** A


**NEW QUESTION 154**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You need to ensure that incoming calls to a user are forwarded to a phone number of +15552224190 if the calls are NOT answered within 20 seconds.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

```
$Upn = (Get-CsOnlineVoiceUser)

[ ▼ ]  -Identity $upn -UnansweredTarget "+15552224190"
  Grant-CsDialoutPolicy
  Grant-CsIPPhonePolicy
  Grant-CsOnlineVoiceRoutingPolicy
  Set-CsOnlineAudioConferencingRoutingPolicy

-UnansweredDelay "00:00:20" -IsUnansweredEnabled $true
[ ▼ ] SingleTarget
  -ManageSettings
  -PhoneNumberType
  -UnansweredTargetType
```

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Grant-CsDialoutPolicy
Least bad option perhaps, but it does not seem to be a good answer.
* Grant-CsDialoutPolicy
Use the Grant-CsDialoutPolicy cmdlet to assign the tenant global, a group of users, or a per-user outbound calling restriction policy to one or more users.
Syntax
Grant-CsDialoutPolicy [[-Identity] <string>]
[[-PolicyName] <string>] [-PassThru]
[-WhatIf] [-Confirm]
[<CommonParameters>]
Note: Set-CsUserCallingSettings would be a good answer, but it is not an option.
This cmdlet will set the call forwarding, simultaneous ringing and call group settings for the specified user.
-UnansweredTargetType
The unanswered target type. Supported values are Voicemail, SingleTarget, MyDelegates and Group.
SingleTarget is used when forwarding the unanswered call to another user or phone number. MyDelegates is used when forwarding the unanswered call to the users's delegates. Group is used when forwarding the unanswered call to the specified user's call group.
Box 2: -UnansweredTargetType Incorrect:
* Grant-CsIPPhonePolicy, Skype for Business Server 2019
Use the Grant-CsIPPhonePolicy cmdlet to assign an Internet Protocol (IP) phone policy to a user or a group of users. IP phone policies determine the features of Microsoft Teams, Skype for Business Online, or Skype for Business Server 2019 that are available to users. For example, you might enable the Better Together Over Ethernet feature for some users while disabling it for others.
Syntax
Grant-CsIPPhonePolicy, Skype for Business Server 2019 [[-Identity] <UserIdParameter>]
[-PolicyName] <String> [-Tenant <Guid>]
[-DomainController <Fqdn>] [-PassThru]
[-WhatIf] [-Confirm]
[<CommonParameters>]
* Grant-CsOnlineVoiceRoutingPolicy
Assigns a per-user online voice routing policy to one user, a group of users, or sets the Global policy instance. Online voice routing policies manage online PSTN usages for Phone System users.
Syntax
Grant-CsOnlineVoiceRoutingPolicy [[-Identity] <string>]
[[-PolicyName] <string>]
[-PassThru] [-WhatIf]
[-Confirm] [<CommonParameters>]
* Set-CsOnlineAudioConferencingRoutingPolicy Reference:
https://learn.microsoft.com/en-us/powershell/module/teams/set-csusercallingsettings https://learn.microsoft.com/en-us/powershell/module/skype/grant-csonlinevoiceroutingpolicy

**NEW QUESTION 156**
- (Exam Topic 3)
Your company has a main office in Dallas.
The company has a Microsoft Teams Phone deployment.
Currently, the default audio conferencing bridge is set to a phone number that has a Miami area code. In the Microsoft Teams admin center, you get a number in the Dallas area code.
You need to assign the new Dallas number as the default audio conferencing bridge. What should you configure in the Microsoft Teams admin center?

A. the Conference bridges node under Meetings
B. the Networks & locations node under Locations
C. the Phone numbers node under Voice
D. the Auto attendants node under Voice

**Answer:** A

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg

**NEW QUESTION 157**
- (Exam Topic 3)
Your company has an office in Seattle.
The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.
The company does NOT have an office in New York. However, most of the company's customers are in New York.
You need to get a new default dial- In number that has a local 718 area code. You will NOT define additional location information in Teams.
Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Get a Dedicated conference bridge (Toll) number.
B. Search for new numbers by using a 718 area code.
C. Get an auto attendant toll-free number.
D. Get a Dedicated conference bridge (Toll Free) number.
E. Search for new numbers by using New York.

**Answer:** AD

**NEW QUESTION 162**
- (Exam Topic 3)
You have a Microsoft I earns deployment and an existing telephony solution that provides PSTN capability to on premises third-party PBX systems in two separate locations.
You need to implement a redundant PSTN solution for Microsoft Teams Phone. The solution must use the existing telephony earner services. The solution must ensure that outbound calls can be made if a component fails.
Which three components should you implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point

A. highly available Session Border Controllers (SBCs)
B. calling policies
C. PSTN usages
D. voice routing policies
E. tenant dial plans

**Answer:** ACD

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing

**NEW QUESTION 165**
- (Exam Topic 3)
Your company has offices in Paris and London.
You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users m both offices.
You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user's respective office.
Which two actions should you include in the recommendation? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point

A. Deploy one Session Border Controller SBC) to each offic
B. Configure the SBCs as a high-availability pair.
C. Deploy a highly available Session Border Controller (SBC) pair to each office.
D. Configure voice routing policies for each office.
E. Configure a single voice routing policy for all users.

**Answer:** AC

**NEW QUESTION 169**
- (Exam Topic 3)
Normalization rules are configured as shown in the following exhibit.

**Normalization rules**

Normalization rules define how phone numbers expressed in various formats are to be translated. One or more normalization rules must be assigned to the dial plan and are matched from the top to bottom.

+ Add   Edit   ↑ Move up   ↓ Move down   Delete   **5 items**

| Rank | Name | Pattern | Translation |
|------|------|---------|-------------|
| 1 | AU-NewSouthWales-Local | ^([2-9]\d{7})$ | +612$1 |
| 2 | AU-TollFree | ^(1[38]\d{4,8})\d*$ | +61$1 |
| 3 | AU-Premium | ^(19\d{4,8})$ | +61$1 |
| 4 | AU-Mobile | ^0(([45]\d{8}))$ | +61$1 |
| 5 | AU-National | ^0([23578]\d{8})\d*(\D+\d+)?$ | +61$1 |

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

## Answer Area

When dialing 70105000, the phone number will normalize to [answer choice].

| ▼ |
| --- |
| +61270105000 |
| +61370105000 |
| +6170105000 |
| +70105000 |

Phone numbers that begin with 1900 will be evaluated by the [answer choice] normalization rule.

| ▼ |
| --- |
| AU-Mobile |
| AU-National |
| AU-Premium |
| AU-TollFree |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: +61270105000
Note:
Teams traverses the list of normalization rules from the top down and uses the first rule that matches the dialed number. If you set up a dial plan so that a dialed number can match more than one normalization rule, make sure the more restrictive rules are sorted above the less restrictive ones.
Box 2: AU-Premium Reference:
https://learn.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans

**NEW QUESTION 173**
- (Exam Topic 3)
From Voice in the Microsoft Teams admin center, you select Operators and add an operator. You need to enable users for Microsoft Teams Phone.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

| Acquire phone numbers. |
| --- |

| Assign phone numbers to users. |
| --- |

| Run the Set-CsUser cmdlet. |
| --- |

| Run the New-CsOnlineNumberPortInOrder cmdlet. |
| --- |

| Run the New-CsHybridTelephoneNumber cmdlet. |
| --- |

| Create valid emergency addresses. |
| --- |

**Answer Area**

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text, application Description automatically generated
Reference:
https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure

**NEW QUESTION 176**
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You need to ensure that a user named user1@contoso.com can call international phone numbers by using Direct Routing.
Which type of policy should you use?

A. a caller ID policy

B. a calling policy
C. a teams policy
D. a voice routing policy

**Answer:** D

**NEW QUESTION 181**
- (Exam Topic 3)
You have a Microsoft Teams Rooms on Windows system in a local conference room. The system is NOT joined to Active Directory.
You need to ensure that the system can be managed by using RDP.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

| Actions | Answer Area |
|---|---|
| Press **CTRL + ALT + DELETE** | |
| Configure the Remote Desktop settings and sign out. | |
| From Settings in the Microsoft Teams Rooms app, select **Windows settings.** | |
| Select the Administrator account and enter the password. | |
| From Settings in the Microsoft Teams Rooms app, select the **Account** tab. | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text, application, email Description automatically generated

| Configure the Remote Desktop settings and sign out |
|---|
| Select the Administrator account and enter the password |
| Press **CTRL + ALT + DELETE** |

**NEW QUESTION 183**
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You configure group call pickup for the call queue. Does this meet the goal?

A. Yes
B. No

**Answer:** B

**Explanation:**
Reference:
https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/

**NEW QUESTION 185**
- (Exam Topic 3)
You have a global Teams Phone deployment that has local service numbers from multiple offices
You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default
What should you do?

A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
B. Assign a local service number from the Sydney office to a resource account
C. Create a new caller ID policy and assign a local service number from the Sydney office.
D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

**Answer:** A

**NEW QUESTION 187**
- (Exam Topic 3)
Your company is migrating from a legacy PBX system to Microsoft Teams.
The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number.
You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the

normalization rule? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Pattern:
```
^(\d{4})$
^(1\d{3))$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

Translation:

Translation:
```
^(\d{4})$
^(1\d{3))$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Pattern:

Translation:
```
^(\d{4})$
^(1\d{3))$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

Translation:
```
^(\d{4})$
^(1\d{3))$
+1423555$1
+14235551$3
+14235551\d?3
+14235551\d{3}
```

**NEW QUESTION 189**
- (Exam Topic 3)
You need to change the meeting entry notifications to play a tone instead of each attendee's recorded name. What should you configure in the Microsoft Teams admin center?

A. the Caller ID policies node under Voice
B. the Meeting settings node under Meetings
C. the Conference bridges node under Meetings
D. the Resource accounts node under Org-wide settings
E. the Meeting policies node under Meetings

**Answer:** C

**Explanation:**
Reference:
https://docs.microsoft.com/en-us/microsoftteams/turn-on-or-off-entry-and-exit-announcements-for-meetings-in

**NEW QUESTION 193**

- (Exam Topic 3)

Your company has offices in Seattle.

You deploy Microsoft Teams Phone. You have three Session Border Controller (SBCs) named SBC1, SBC2, and SBC3.

You need to configure voice routing to meet the following requirements:

➢ All calls to area codes 425 and 206 must attempt to go to SBC1, and if SBC1 is unavailable, fail over to SBC2.

➢ All other calls to the United States and Canada must go out through SBC2.

➢ International calls must go out through SBC2 or SBC3.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Values**

- `'sbc1.contoso.com'`
- `'sbc2.contoso.com'`
- `'sbc3.contoso.com'`
- `'sbc1.contoso.com', 'sbc2.contoso.com'`
- `'sbc2.contoso.com', 'sbc3.contoso.com'`
- `'sbc1.contoso.com', 'sbc3.contoso.com'`

**Answer Area**

```
New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern
'^\+1(425|206)(\d{7})$'
    -OnlinePstnGatewayList [          ]

New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern
'^\+1(\d{10})$'
    -OnlinePstnGatewayList [          ]

New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern
'^\+(?!1)\d+'
    -OnlinePstnGatewayList [          ]
```

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinevoiceroute?view=skype-ps

**NEW QUESTION 196**
......

# THANKS FOR TRYING THE DEMO OF OUR PRODUCT

Visit Our Site to Purchase the Full Set of Actual MS-721 Exam Questions With Answers.

We Also Provide Practice Exam Software That Simulates Real Exam Environment And Has Many Self-Assessment Features. Order the MS-721 Product From:

## https://www.2passeasy.com/dumps/MS-721/

# Money Back Guarantee

## MS-721 Practice Exam Features:

* MS-721 Questions and Answers Updated Frequently

* MS-721 Practice Questions Verified by Expert Senior Certified Staff

* MS-721 Most Realistic Questions that Guarantee you a Pass on Your FirstTry

* MS-721 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year