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NEW QUESTION 1

- (Topic 1)

Which of the following is MOST likely to result from a business process reengineering (BPR) project?

- A. An increased number of people using technology
- B. Significant cost savings, through a reduction in the complexity of information technology
- C. A weaker organizational structures and less accountability
- D. Increased information protection (IP) risk will increase

Answer: A

Explanation:

A BPR project more often leads to an increased number of people using technology, and this would be a cause for concern. Incorrect answers:

B. As BPR is often technology oriented, and this technology is usually more complex and volatile than in the past, cost savings do not often materialize in this area.

D. There is no reason for IP to conflict with a BPR project, unless the project is not run properly.

NEW QUESTION 2

- (Topic 1)

Which of the following devices extends the network and has the capacity to store frames and act as a storage and forward device?

- A. Router
- B. Bridge
- C. Repeater
- D. Gateway

Answer: B

Explanation:

A bridge connects two separate networks to form a logical network (e.g., joining an ethernet and token network) and has the storage capacity to store frames and act as a storage and forward device. Bridges operate at the OSI data link layer by examining the media access control header of a data packet.

NEW QUESTION 3

- (Topic 1)

Which of the following data validation edits is effective in detecting transposition and transcription errors?

- A. Range check
- B. Check digit
- C. Validity check
- D. Duplicate check

Answer: B

Explanation:

A check digit is a numeric value that is calculated mathematically and is appended to data to ensure that the original data have not been altered or an incorrect, but valid, value substituted. This control is effective in detecting transposition and transcription errors.

NEW QUESTION 4

- (Topic 1)

A number of system failures are occurring when corrections to previously detected errors are resubmitted for acceptance testing. This would indicate that the maintenance team is probably not adequately performing which of the following types of testing?

- A. Unit testing
- B. Integration testing
- C. Design walk-throughs
- D. Configuration management

Answer: B

Explanation:

A common system maintenance problem is that errors are often corrected quickly (especially when deadlines are tight), units are tested by the programmer, and then transferred to the acceptance test area. This often results in system problems that should have been detected during integration or system testing. Integration testing aims at ensuring that the major components of the system interface correctly.

NEW QUESTION 5

- (Topic 1)

Which of the following tests is an IS auditor performing when a sample of programs is selected to determine if the source and object versions are the same?

- A. A substantive test of program library controls
- B. A compliance test of program library controls
- C. A compliance test of the program compiler controls
- D. A substantive test of the program compiler controls

Answer: B

Explanation:

A compliance test determines if controls are operating as designed and are being applied in a manner that complies with management policies and procedures. For example, if the IS auditor is concerned whether program library controls are working properly, the IS auditor might select a sample of programs to determine if the source and object versions are the same. In other words, the broad objective of any compliance test is to provide auditors with reasonable assurance that a particular control on which the auditor plans to rely is operating as the auditor perceived it in the preliminary evaluation.

NEW QUESTION 6

- (Topic 1)

An IS auditor reviewing the key roles and responsibilities of the database administrator (DBA) is LEAST likely to expect the job description of the DBA to include:

- A. defining the conceptual schem
- B. defining security and integrity check
- C. liaising with users in developing data mode
- D. mapping data model with the internal schem

Answer: D

Explanation:

A DBA only in rare instances should be mapping data elements from the data model to the internal schema (physical data storage definitions). To do so would eliminate data independence for application systems. Mapping of the data model occurs with the conceptual schema since the conceptual schema represents the enterprisewide view of data within an organization and is the basis for deriving an end-user department data model.

NEW QUESTION 7

- (Topic 1)

To affix a digital signature to a message, the sender must first create a message digest by applying a cryptographic hashing algorithm against:

- A. the entire message and thereafter enciphering the message digest using the sender's private ke
- B. any arbitrary part of the message and thereafter enciphering the message digest using the sender's private ke
- C. the entire message and thereafter enciphering the message using the sender's private ke
- D. the entire message and thereafter enciphering the message along with the message digest using the sender's private ke

Answer: A

Explanation:

A digital signature is a cryptographic method that ensures data integrity, authentication of the message, and non-repudiation. To ensure these, the sender first creates a message digest by applying a cryptographic hashing algorithm against the entire message and thereafter enciphers the message digest using the sender's private key. A message digest is created by applying a cryptographic hashing algorithm against the entire message not on any arbitrary part of the message. After creating the message digest, only the message digest is enciphered using the sender's private key, not the message.

NEW QUESTION 8

- (Topic 1)

Which of the following hardware devices relieves the central computer from performing network control, format conversion and message handling tasks?

- A. Spool
- B. Cluster controller
- C. Protocol converter
- D. Front end processor

Answer: D

Explanation:

A front-end processor is a hardware device that connects all communication lines to a central computer to relieve the central computer.

NEW QUESTION 9

- (Topic 1)

The use of a GANTT chart can:

- A. aid in scheduling project task
- B. determine project checkpoint
- C. ensure documentation standard
- D. direct the post-implementation revie

Answer: A

Explanation:

A GANTT chart is used in project control. It may aid in the identification of needed checkpoints but its primary use is in scheduling. It will not ensure the completion of documentation nor will it provide direction for the post-implementation review.

NEW QUESTION 10

- (Topic 1)

Which of the following BEST describes the necessary documentation for an enterprise product reengineering (EPR) software installation?

- A. Specific developments only
- B. Business requirements only
- C. All phases of the installation must be documented
- D. No need to develop a customer specific documentation

Answer: C

Explanation:

A global enterprise product reengineering (EPR) software package can be applied to a business to replace, simplify and improve the quality of IS processing. Documentation is intended to help understand how, why and which solutions that have been selected and implemented, and therefore must be specific to the project. Documentation is also intended to support quality assurance and must be comprehensive.

NEW QUESTION 10

- (Topic 1)

A hub is a device that connects:

- A. two LANs using different protocol
- B. a LAN with a WA
- C. a LAN with a metropolitan area network (MAN).
- D. two segments of a single LA

Answer: D

Explanation:

A hub is a device that connects two segments of a single LAN. A hub is a repeater. It provides transparent connectivity to users on all segments of the same LAN. It is a level 1 device.

NEW QUESTION 11

- (Topic 1)

Which of the following is a telecommunication device that translates data from digital form to analog form and back to digital?

- A. Multiplexer
- B. Modem
- C. Protocol converter
- D. Concentrator

Answer: B

Explanation:

A modem is a device that translates data from digital to analog and back to digital.

NEW QUESTION 13

- (Topic 1)

Which of the following systems-based approaches would a financial processing company employ to monitor spending patterns to identify abnormal patterns and report them?

- A. A neural network
- B. Database management software
- C. Management information systems
- D. Computer assisted audit techniques

Answer: A

Explanation:

A neural network will monitor and learn patterns, reporting exceptions for investigation.

NEW QUESTION 17

- (Topic 1)

An organization having a number of offices across a wide geographical area has developed a disaster recovery plan (DRP). Using actual resources, which of the following is the MOST costeffective test of the DRP?

- A. Full operational test
- B. Preparedness test
- C. Paper test
- D. Regression test

Answer: B

Explanation:

A preparedness test is performed by each local office/area to test the adequacy of the preparedness of local operations for the disaster recovery.

NEW QUESTION 18

- (Topic 1)

Company.com has contracted with an external consulting firm to implement a commercial financial system to replace its existing in-house developed system. In reviewing the proposed development approach, which of the following would be of GREATEST concern?

- A. Acceptance testing is to be managed by user
- B. A quality plan is not part of the contracted deliverable
- C. Not all business functions will be available on initial implementation
- D. Prototyping is being used to confirm that the system meets business requirement

Answer: B

Explanation:

A quality plan is an essential element of all projects. It is critical that the contracted supplier be required to produce such a plan. The quality plan for the proposed development contract should be comprehensive and encompass all phases of the development and include which business functions will be included and when. Acceptance is normally managed by the user area, since they must be satisfied that the new system will meet their requirements. If the system is large, a phased-in approach to implementing the application is a reasonable approach. Prototyping is a valid method of ensuring that the system will meet business requirements.

NEW QUESTION 23

- (Topic 1)

What is the primary objective of a control self-assessment (CSA) program?

- A. Enhancement of the audit responsibility
- B. Elimination of the audit responsibility
- C. Replacement of the audit responsibility
- D. Integrity of the audit responsibility

Answer: A

Explanation:

Audit responsibility enhancement is an objective of a control self-assessment (CSA) program.

NEW QUESTION 26

- (Topic 1)

As compared to understanding an organization's IT process from evidence directly collected, how valuable are prior audit reports as evidence?

- A. The same value
- B. Greater value
- C. Lesser value
- D. Prior audit reports are not relevant

Answer: C

Explanation:

Prior audit reports are considered of lesser value to an IS auditor attempting to gain an understanding of an organization's IT process than evidence directly collected.

NEW QUESTION 30

- (Topic 1)

How does the process of systems auditing benefit from using a risk-based approach to audit planning?

- A. Controls testing starts earlier
- B. Auditing resources are allocated to the areas of highest concern
- C. Auditing risk is reduced
- D. Controls testing is more thorough

Answer: B

Explanation:

Allocation of auditing resources to the areas of highest concern is a benefit of a risk-based approach to audit planning.

NEW QUESTION 31

- (Topic 1)

What should an IS auditor do if he or she observes that project-approval procedures do not exist?

- A. Advise senior management to invest in project-management training for the staff
- B. Create project-approval procedures for future project implementations
- C. Assign project leaders
- D. Recommend to management that formal approval procedures be adopted and documented

Answer: D

Explanation:

If an IS auditor observes that project-approval procedures do not exist, the IS auditor should recommend to management that formal approval procedures be adopted and documented.

NEW QUESTION 34

- (Topic 1)

Who is ultimately accountable for the development of an IS security policy?

- A. The board of directors
- B. Middle management
- C. Security administrators
- D. Network administrators

Answer: A

Explanation:

The board of directors is ultimately accountable for the development of an IS security policy.

NEW QUESTION 38

- (Topic 1)

If senior management is not committed to strategic planning, how likely is it that a company's implementation of IT will be successful?

- A. IT cannot be implemented if senior management is not committed to strategic planning
- B. More likely
- C. Less likely
- D. Strategic planning does not affect the success of a company's implementation of IT

Answer: C

Explanation:

A company's implementation of IT will be less likely to succeed if senior management is not committed to strategic planning.

NEW QUESTION 40

- (Topic 1)

Which of the following could lead to an unintentional loss of confidentiality? Choose the BEST answer.

- A. Lack of employee awareness of a company's information security policy
- B. Failure to comply with a company's information security policy
- C. A momentary lapse of reason
- D. Lack of security policy enforcement procedures

Answer: A

Explanation:

Lack of employee awareness of a company's information security policy could lead to an unintentional loss of confidentiality.

NEW QUESTION 42

- (Topic 1)

An IS auditor usually places more reliance on evidence directly collected. What is an example of such evidence?

- A. Evidence collected through personal observation
- B. Evidence collected through systems logs provided by the organization's security administration
- C. Evidence collected through surveys collected from internal staff
- D. Evidence collected through transaction reports provided by the organization's IT administration

Answer: A

Explanation:

An IS auditor usually places more reliance on evidence directly collected, such as through personal observation.

NEW QUESTION 44

- (Topic 1)

How is the time required for transaction processing review usually affected by properly implemented Electronic Data Interface (EDI)?

- A. EDI usually decreases the time necessary for review
- B. EDI usually increases the time necessary for review
- C. Cannot be determined
- D. EDI does not affect the time necessary for review

Answer: A

Explanation:

Electronic data interface (EDI) supports intervendor communication while decreasing the time necessary for review because it is usually configured to readily identify errors requiring follow-up.

NEW QUESTION 45

- (Topic 1)

Atomicity enforces data integrity by ensuring that a transaction is either completed in its entirety or not at all. Atomicity is part of the ACID test reference for transaction processing. True or false?

- A. True

B. False

Answer: A

Explanation:

Atomicity enforces data integrity by ensuring that a transaction is either completed in its entirety or not at all. Atomicity is part of the ACID test reference for transaction processing.

NEW QUESTION 47

- (Topic 1)

Which of the following best characterizes "worms"?

- A. Malicious programs that can run independently and can propagate without the aid of a carrier program such as email
- B. Programming code errors that cause a program to repeatedly dump data
- C. Malicious programs that require the aid of a carrier program such as email
- D. Malicious programs that masquerade as common applications such as screensavers or macro-enabled Word documents

Answer: A

Explanation:

Worms are malicious programs that can run independently and can propagate without the aid of a carrier program such as email.

NEW QUESTION 49

- (Topic 1)

What is an initial step in creating a proper firewall policy?

- A. Assigning access to users according to the principle of least privilege
- B. Determining appropriate firewall hardware and software
- C. Identifying network applications such as mail, web, or FTP servers
- D. Configuring firewall access rules

Answer: C

Explanation:

Identifying network applications such as mail, web, or FTP servers to be externally accessed is an initial step in creating a proper firewall policy.

NEW QUESTION 52

- (Topic 1)

How does the SSL network protocol provide confidentiality?

- A. Through symmetric encryption such as RSA
- B. Through asymmetric encryption such as Data Encryption Standard, or DES
- C. Through asymmetric encryption such as Advanced Encryption Standard, or AES
- D. Through symmetric encryption such as Data Encryption Standard, or DES

Answer: D

Explanation:

The SSL protocol provides confidentiality through symmetric encryption such as Data Encryption Standard, or DES.

NEW QUESTION 54

- (Topic 1)

Which of the following is a good control for protecting confidential data residing on a PC?

- A. Personal firewall
- B. File encapsulation
- C. File encryption
- D. Host-based intrusion detection

Answer: C

Explanation:

File encryption is a good control for protecting confidential data residing on a PC.

NEW QUESTION 55

- (Topic 1)

Which of the following do digital signatures provide?

- A. Authentication and integrity of data
- B. Authentication and confidentiality of data
- C. Confidentiality and integrity of data
- D. Authentication and availability of data

Answer: A

Explanation:

The primary purpose of digital signatures is to provide authentication and integrity of data.

NEW QUESTION 60

- (Topic 1)

Which of the following would provide the highest degree of server access control?

- A. A mantrap-monitored entryway to the server room
- B. Host-based intrusion detection combined with CCTV
- C. Network-based intrusion detection
- D. A fingerprint scanner facilitating biometric access control

Answer: D

Explanation:

A fingerprint scanner facilitating biometric access control can provide a very high degree of server access control.

NEW QUESTION 63

- (Topic 1)

What are often the primary safeguards for systems software and data?

- A. Administrative access controls
- B. Logical access controls
- C. Physical access controls
- D. Detective access controls

Answer: B

Explanation:

Logical access controls are often the primary safeguards for systems software and data.

Which of the following is often used as a detection and deterrent control against Internet

attacks? A. Honeypots B. CCTV C. VPN D. VLAN Answer: A Honeypots are often used as a detection and deterrent control against Internet attacks.

NEW QUESTION 64

- (Topic 1)

Which of the following is an effective method for controlling downloading of files via FTP? Choose the BEST answer.

- A. An application-layer gateway, or proxy firewall, but not stateful inspection firewalls
- B. An application-layer gateway, or proxy firewall
- C. A circuit-level gateway
- D. A first-generation packet-filtering firewall

Answer: B

Explanation:

Application-layer gateways, or proxy firewalls, are an effective method for controlling downloading of files via FTP. Because FTP is an OSI application-layer protocol, the most effective firewall needs to be capable of inspecting through the application layer.

NEW QUESTION 68

- (Topic 1)

Which of the following is used to evaluate biometric access controls?

- A. FAR
- B. EER
- C. ERR
- D. FRR

Answer: B

Explanation:

When evaluating biometric access controls, a low equal error rate (EER) is preferred. EER is also called the crossover error rate (CER).

NEW QUESTION 70

- (Topic 1)

Who is ultimately responsible and accountable for reviewing user access to systems?

- A. Systems security administrators
- B. Data custodians
- C. Data owners
- D. Information systems auditors

Answer: C

Explanation:

Data owners are ultimately responsible and accountable for reviewing user access to systems.

NEW QUESTION 74

- (Topic 1)

Establishing data ownership is an important first step for which of the following processes? Choose the BEST answer.

- A. Assigning user access privileges
- B. Developing organizational security policies
- C. Creating roles and responsibilities
- D. Classifying data

Answer: D

Explanation:

To properly implement data classification, establishing data ownership is an important first step.

NEW QUESTION 77

- (Topic 1)

Which of the following is MOST critical during the business impact assessment phase of business continuity planning?

- A. End-user involvement
- B. Senior management involvement
- C. Security administration involvement
- D. IS auditing involvement

Answer: A

Explanation:

End-user involvement is critical during the business impact assessment phase of business continuity planning.

NEW QUESTION 81

- (Topic 1)

What type of BCP test uses actual resources to simulate a system crash and validate the plan's effectiveness?

- A. Paper
- B. Preparedness
- C. Walk-through
- D. Parallel

Answer: B

Explanation:

Of the three major types of BCP tests (paper, walk-through, and preparedness), only the preparedness test uses actual resources to simulate a system crash and validate the plan's effectiveness.

NEW QUESTION 85

- (Topic 1)

Which of the following typically focuses on making alternative processes and resources available for transaction processing?

- A. Cold-site facilities
- B. Disaster recovery for networks
- C. Diverse processing
- D. Disaster recovery for systems

Answer: D

Explanation:

Disaster recovery for systems typically focuses on making alternative processes and resources available for transaction processing.

NEW QUESTION 88

- (Topic 1)

Which type of major BCP test only requires representatives from each operational area to meet to review the plan?

- A. Parallel
- B. Preparedness
- C. Walk-thorough
- D. Paper

Answer: C

Explanation:

Of the three major types of BCP tests (paper, walk-through, and preparedness), a walk-through test requires only that representatives from each operational area meet to review the plan.

NEW QUESTION 92

- (Topic 1)

What influences decisions regarding criticality of assets?

- A. The business criticality of the data to be protected
- B. Internal corporate politics
- C. The business criticality of the data to be protected, and the scope of the impact upon the organization as a whole

D. The business impact analysis

Answer: C

Explanation:

Criticality of assets is often influenced by the business criticality of the data to be protected and by the scope of the impact upon the organization as a whole. For example, the loss of a network backbone creates a much greater impact on the organization as a whole than the loss of data on a typical user's workstation.

NEW QUESTION 95

- (Topic 1)

Of the three major types of off-site processing facilities, what type is characterized by at least providing for electricity and HVAC?

- A. Cold site
- B. Alternate site
- C. Hot site
- D. Warm site

Answer: A

Explanation:

Of the three major types of off-site processing facilities (hot, warm, and cold), a cold site is characterized by at least providing for electricity and HVAC. A warm site improves upon this by providing for redundant equipment and software that can be made operational within a short time.

NEW QUESTION 100

- (Topic 1)

Obtaining user approval of program changes is very effective for controlling application changes and maintenance. True or false?

- A. True
- B. False

Answer: A

Explanation:

Obtaining user approval of program changes is very effective for controlling application changes and maintenance.

NEW QUESTION 103

- (Topic 1)

Whenever an application is modified, what should be tested to determine the full impact of the change? Choose the BEST answer.

- A. Interface systems with other applications or systems
- B. The entire program, including any interface systems with other applications or systems
- C. All programs, including interface systems with other applications or systems
- D. Mission-critical functions and any interface systems with other applications or systems

Answer: B

Explanation:

Whenever an application is modified, the entire program, including any interface systems with other applications or systems, should be tested to determine the full impact of the change.

NEW QUESTION 108

- (Topic 1)

Function Point Analysis (FPA) provides an estimate of the size of an information system based only on the number and complexity of a system's inputs and outputs. True or false?

- A. True
- B. False

Answer: B

Explanation:

Function point analysis (FPA) provides an estimate of the size of an information system based on the number and complexity of a system's inputs, outputs, and files.

NEW QUESTION 110

- (Topic 1)

Who assumes ownership of a systems-development project and the resulting system?

- A. User management
- B. Project steering committee
- C. IT management
- D. Systems developers

Answer: A

Explanation:

User management assumes ownership of a systems-development project and the resulting system.

NEW QUESTION 111

- (Topic 1)

What is a reliable technique for estimating the scope and cost of a software-development project?

- A. Function point analysis (FPA)
- B. Feature point analysis (FPA)
- C. GANTT
- D. PERT

Answer: A

Explanation:

A function point analysis (FPA) is a reliable technique for estimating the scope and cost of a software-development project.

NEW QUESTION 114

- (Topic 1)

Fourth-Generation Languages (4GLs) are most appropriate for designing the application's graphical user interface (GUI). They are inappropriate for designing any intensive data-calculation procedures. True or false?

- A. True
- B. False

Answer: A

Explanation:

Fourth-generation languages(4GLs) are most appropriate for designing the application's graphical user interface (GUI). They are inappropriate for designing any intensive data-calculation procedures.

NEW QUESTION 118

- (Topic 1)

What can be used to help identify and investigate unauthorized transactions? Choose the BEST answer.

- A. Postmortem review
- B. Reasonableness checks
- C. Data-mining techniques
- D. Expert systems

Answer: C

Explanation:

Data-mining techniques can be used to help identify and investigate unauthorized transactions.

NEW QUESTION 123

- (Topic 1)

_____ risk analysis is not always possible because the IS auditor is attempting to calculate risk using nonquantifiable threats and potential losses. In this event, a _____ risk assessment is more appropriate. Fill in the blanks.

- A. Quantitative; qualitative
- B. Qualitative; quantitative
- C. Residual; subjective
- D. Quantitative; subjective

Answer: A

Explanation:

Quantitative risk analysis is not always possible because the IS auditor is attempting to calculate risk using nonquantifiable threats and potential losses. In this event, a qualitative risk assessment is more appropriate.

NEW QUESTION 126

- (Topic 1)

What is the first step in a business process re-engineering project?

- A. Identifying current business processes
- B. Forming a BPR steering committee
- C. Defining the scope of areas to be reviewed
- D. Reviewing the organizational strategic plan

Answer: C

Explanation:

Defining the scope of areas to be reviewed is the first step in a business process re-engineering project.

NEW QUESTION 128

- (Topic 1)

A transaction journal provides the information necessary for detecting unauthorized _____ (fill in the blank) from a terminal.

- A. Deletion
- B. Input
- C. Access
- D. Duplication

Answer: B

Explanation:

A transaction journal provides the information necessary for detecting unauthorized input from a terminal.

NEW QUESTION 132

- (Topic 1)

Parity bits are a control used to validate:

- A. Data authentication
- B. Data completeness
- C. Data source
- D. Data accuracy

Answer: B

Explanation:

Parity bits are a control used to validate data completeness.

NEW QUESTION 135

- (Topic 1)

The traditional role of an IS auditor in a control self-assessment (CSA) should be that of a(n):

- A. Implementor
- B. Facilitator
- C. Developer
- D. Sponsor

Answer: B

Explanation:

The traditional role of an IS auditor in a control self-assessment (CSA) should be that of a facilitator.

NEW QUESTION 136

- (Topic 1)

Which of the following would prevent accountability for an action performed, thus allowing nonrepudiation?

- A. Proper authentication
- B. Proper identification AND authentication
- C. Proper identification
- D. Proper identification, authentication, AND authorization

Answer: B

Explanation:

If proper identification and authentication are not performed during access control, no accountability can exist for any action performed.

NEW QUESTION 140

- (Topic 1)

If an IS auditor finds evidence of risk involved in not implementing proper segregation of duties, such as having the security administrator perform an operations function, what is the auditor's primary responsibility?

- A. To advise senior management
- B. To reassign job functions to eliminate potential fraud
- C. To implement compensating control
- D. Segregation of duties is an administrative control not considered by an IS auditor

Answer: A

Explanation:

An IS auditor's primary responsibility is to advise senior management of the risk involved in not implementing proper segregation of duties, such as having the security administrator perform an operations function.

NEW QUESTION 142

- (Topic 1)

When performing an IS strategy audit, an IS auditor should review both short-term (one-year) and long-term (three-to five-year) IS strategies, interview appropriate corporate management personnel, and ensure that the external environment has been considered. The auditor should especially focus on procedures in an audit of IS strategy. True or false?

- A. True
- B. False

Answer: B

Explanation:

When performing an IS strategy audit, an IS auditor should review both short-term (one-year) and long-term (three-to five-year) IS strategies, interview appropriate corporate management personnel, and ensure that the external environment has been considered.

NEW QUESTION 147

- (Topic 1)

When should reviewing an audit client's business plan be performed relative to reviewing an organization's IT strategic plan?

- A. Reviewing an audit client's business plan should be performed before reviewing an organization's IT strategic plan
- B. Reviewing an audit client's business plan should be performed after reviewing an organization's IT strategic plan
- C. Reviewing an audit client's business plan should be performed during the review of an organization's IT strategic plan
- D. Reviewing an audit client's business plan should be performed without regard to an organization's IT strategic plan

Answer: A

Explanation:

Reviewing an audit client's business plan should be performed before reviewing an organization's IT strategic plan.

NEW QUESTION 152

- (Topic 1)

How is the risk of improper file access affected upon implementing a database system?

- A. Risk varies
- B. Risk is reduced
- C. Risk is not affected
- D. Risk is increased

Answer: D

Explanation:

Improper file access becomes a greater risk when implementing a database system.

NEW QUESTION 154

- (Topic 1)

Which of the following are effective in detecting fraud because they have the capability to consider a large number of variables when trying to resolve a problem? Choose the BEST answer.

- A. Expert systems
- B. Neural networks
- C. Integrated synchronized systems
- D. Multitasking applications

Answer: B

Explanation:

Neural networks are effective in detecting fraud because they have the capability to consider a large number of variables when trying to resolve a problem.

NEW QUESTION 158

- (Topic 1)

What supports data transmission through split cable facilities or duplicate cable facilities?

- A. Diverse routing
- B. Dual routing
- C. Alternate routing
- D. Redundant routing

Answer: A

Explanation:

Diverse routing supports data transmission through split cable facilities, or duplicate cable facilities.

NEW QUESTION 162

- (Topic 1)

Which of the following can degrade network performance? Choose the BEST answer.

- A. Superfluous use of redundant load-sharing gateways
- B. Increasing traffic collisions due to host congestion by creating new collision domains
- C. Inefficient and superfluous use of network devices such as switches
- D. Inefficient and superfluous use of network devices such as hubs

Answer: D

Explanation:

Inefficient and superfluous use of network devices such as hubs can degrade network performance.

NEW QUESTION 165

- (Topic 1)

What is an effective control for granting temporary access to vendors and external support personnel? Choose the BEST answer.

- A. Creating user accounts that automatically expire by a predetermined date
- B. Creating permanent guest accounts for temporary use
- C. Creating user accounts that restrict logon access to certain hours of the day
- D. Creating a single shared vendor administrator account on the basis of least-privileged access

Answer: A

Explanation:

Creating user accounts that automatically expire by a predetermined date is an effective control for granting temporary access to vendors and external support personnel.

NEW QUESTION 169

- (Topic 1)

What is/are used to measure and ensure proper network capacity management and availability of services? Choose the BEST answer.

- A. Network performance-monitoring tools
- B. Network component redundancy
- C. Syslog reporting
- D. IT strategic planning

Answer: A

Explanation:

Network performance-monitoring tools are used to measure and ensure proper network capacity management and availability of services.

NEW QUESTION 172

- (Topic 1)

What can be used to gather evidence of network attacks?

- A. Access control lists (ACL)
- B. Intrusion-detection systems (IDS)
- C. Syslog reporting
- D. Antivirus programs

Answer: B

Explanation:

Intrusion-detection systems (IDS) are used to gather evidence of network attacks.

NEW QUESTION 175

- (Topic 1)

Which of the following is a passive attack method used by intruders to determine potential network vulnerabilities?

- A. Traffic analysis
- B. SYN flood
- C. Denial of service (DoS)
- D. Distributed denial of service (DoS)

Answer: A

Explanation:

Traffic analysis is a passive attack method used by intruders to determine potential network vulnerabilities. All others are active attacks.

NEW QUESTION 180

- (Topic 1)

Which of the following fire-suppression methods is considered to be the most environmentally friendly?

- A. Halon gas
- B. Deluge sprinklers
- C. Dry-pipe sprinklers
- D. Wet-pipe sprinklers

Answer: C

Explanation:

Although many methods of fire suppression exist, dry-pipe sprinklers are considered to be the most environmentally friendly.

NEW QUESTION 182

- (Topic 1)

Which of the following provides the BEST single-factor authentication?

- A. Biometrics
- B. Password

- C. Token
- D. PIN

Answer: A

Explanation:

Although biometrics provides only single-factor authentication, many consider it to be an excellent method for user authentication.

NEW QUESTION 186

- (Topic 1)

Using the OSI reference model, what layer(s) is/are used to encrypt data?

- A. Transport layer
- B. Session layer
- C. Session and transport layers
- D. Data link layer

Answer: C

Explanation:

User applications often encrypt and encapsulate data using protocols within the OSI session layer or farther down in the transport layer.

NEW QUESTION 188

- (Topic 1)

Which of the following is of greatest concern when performing an IS audit?

- A. Users' ability to directly modify the database
- B. Users' ability to submit queries to the database
- C. Users' ability to indirectly modify the database
- D. Users' ability to directly view the database

Answer: A

Explanation:

A major IS audit concern is users' ability to directly modify the database.

NEW QUESTION 192

- (Topic 1)

What are intrusion-detection systems (IDS) primarily used for?

- A. To identify AND prevent intrusion attempts to a network
- B. To prevent intrusion attempts to a network
- C. Forensic incident response
- D. To identify intrusion attempts to a network

Answer: D

Explanation:

Intrusion-detection systems (IDS) are used to identify intrusion attempts on a network.

NEW QUESTION 194

- (Topic 1)

Rather than simply reviewing the adequacy of access control, appropriateness of access policies, and effectiveness of safeguards and procedures, the IS auditor is more concerned with effectiveness and utilization of assets. True or false?

- A. True
- B. False

Answer: B

Explanation:

Instead of simply reviewing the effectiveness and utilization of assets, an IS auditor is more concerned with adequate access control, appropriate access policies, and effectiveness of safeguards and procedures.

NEW QUESTION 195

- (Topic 1)

Organizations should use off-site storage facilities to maintain _____ (fill in the blank) of current and critical information within backup files. Choose the BEST answer.

- A. Confidentiality
- B. Integrity
- C. Redundancy
- D. Concurrency

Answer: C

Explanation:

Redundancy is the best answer because it provides both integrity and availability. Organizations should use off-site storage facilities to maintain redundancy of current and critical information within backup files.

NEW QUESTION 197

- (Topic 1)

The purpose of business continuity planning and disaster-recovery planning is to:

- A. Transfer the risk and impact of a business interruption or disaster
- B. Mitigate, or reduce, the risk and impact of a business interruption or disaster
- C. Accept the risk and impact of a business
- D. Eliminate the risk and impact of a business interruption or disaster

Answer: B

Explanation:

The primary purpose of business continuity planning and disaster-recovery planning is to mitigate, or reduce, the risk and impact of a business interruption or disaster. Total elimination of risk is impossible.

NEW QUESTION 199

- (Topic 1)

An off-site processing facility should be easily identifiable externally because easy identification helps ensure smoother recovery. True or false?

- A. True
- B. False

Answer: B

Explanation:

An off-site processing facility should not be easily identifiable externally because easy identification would create an additional vulnerability for sabotage.

NEW QUESTION 201

- (Topic 1)

Which of the following is the dominating objective of BCP and DRP?

- A. To protect human life
- B. To mitigate the risk and impact of a business interruption
- C. To eliminate the risk and impact of a business interruption
- D. To transfer the risk and impact of a business interruption

Answer: A

Explanation:

Although the primary business objective of BCP and DRP is to mitigate the risk and impact of a business interruption, the dominating objective remains the protection of human life.

NEW QUESTION 205

- (Topic 1)

Off-site data storage should be kept synchronized when preparing for recovery of time-sensitive data such as that resulting from which of the following? Choose the BEST answer.

- A. Financial reporting
- B. Sales reporting
- C. Inventory reporting
- D. Transaction processing

Answer: D

Explanation:

Off-site data storage should be kept synchronized when preparing for the recovery of timesensitive data such as that resulting from transaction processing.

NEW QUESTION 209

- (Topic 1)

Off-site data backup and storage should be geographically separated so as to _____ (fill in the blank) the risk of a widespread physical disaster such as a hurricane or earthquake.

- A. Accept
- B. Eliminate
- C. Transfer
- D. Mitigate

Answer: D

Explanation:

Off-site data backup and storage should be geographically separated, to mitigate the risk of a widespread physical disaster such as a hurricane or an earthquake.

NEW QUESTION 212

- (Topic 1)

What should regression testing use to obtain accurate conclusions regarding the effects of changes or corrections to a program, and ensuring that those changes and corrections have not introduced new errors?

- A. Contrived data
- B. Independently created data
- C. Live data
- D. Data from previous tests

Answer: D

Explanation:

Regression testing should use data from previous tests to obtain accurate conclusions regarding the effects of changes or corrections to a program, and ensuring that those changes and corrections have not introduced new errors.

NEW QUESTION 213

- (Topic 1)

What kind of testing should programmers perform following any changes to an application or system?

- A. Unit, module, and full regression testing
- B. Module testing
- C. Unit testing
- D. Regression testing

Answer: A

Explanation:

Programmers should perform unit, module, and full regression testing following any changes to an application or system.

NEW QUESTION 215

- (Topic 1)

What is the most common reason for information systems to fail to meet the needs of users? Choose the BEST answer.

- A. Lack of funding
- B. Inadequate user participation during system requirements definition
- C. Inadequate senior management participation during system requirements definition
- D. Poor IT strategic planning

Answer: B

Explanation:

Inadequate user participation during system requirements definition is the most common reason for information systems to fail to meet the needs of users.

NEW QUESTION 219

- (Topic 1)

Who is responsible for the overall direction, costs, and timetables for systems-development projects?

- A. The project sponsor
- B. The project steering committee
- C. Senior management
- D. The project team leader

Answer: B

Explanation:

The project steering committee is responsible for the overall direction, costs, and timetables for systems-development projects.

NEW QUESTION 221

- (Topic 1)

After identifying potential security vulnerabilities, what should be the IS auditor's next step?

- A. To evaluate potential countermeasures and compensatory controls
- B. To implement effective countermeasures and compensatory controls
- C. To perform a business impact analysis of the threats that would exploit the vulnerabilities
- D. To immediately advise senior management of the findings

Answer: C

Explanation:

After identifying potential security vulnerabilities, the IS auditor's next step is to perform a business impact analysis of the threats that would exploit the vulnerabilities.

NEW QUESTION 223

- (Topic 1)

Which of the following exploit vulnerabilities to cause loss or damage to the organization and its assets?

- A. Exposures
- B. Threats
- C. Hazards
- D. Insufficient controls

Answer: B

Explanation:

Threats exploit vulnerabilities to cause loss or damage to the organization and its assets.

NEW QUESTION 228

- (Topic 1)

Business process re-engineering often results in _____ automation, which results in _____ number of people using technology. Fill in the blanks.

- A. Increased; a greater
- B. Increased; a fewer
- C. Less; a fewer
- D. Increased; the same

Answer: A

Explanation:

Business process re-engineering often results in increased automation, which results in a greater number of people using technology.

NEW QUESTION 232

- (Topic 1)

When should an application-level edit check to verify that availability of funds was completed at the electronic funds transfer (EFT) interface?

- A. Before transaction completion
- B. Immediately after an EFT is initiated
- C. During run-to-run total testing
- D. Before an EFT is initiated

Answer: D

Explanation:

An application-level edit check to verify availability of funds should be completed at the electronic funds transfer (EFT) interface before an EFT is initiated.

NEW QUESTION 233

- (Topic 1)

What is a data validation edit control that matches input data to an occurrence rate? Choose the BEST answer.

- A. Accuracy check
- B. Completeness check
- C. Reasonableness check
- D. Redundancy check

Answer: C

Explanation:

A reasonableness check is a data validation edit control that matches input data to an occurrence rate.

NEW QUESTION 235

- (Topic 1)

An IS auditor is using a statistical sample to inventory the tape library. What type of test would this be considered?

- A. Substantive
- B. Compliance
- C. Integrated
- D. Continuous audit

Answer: A

Explanation:

Using a statistical sample to inventory the tape library is an example of a substantive test.

NEW QUESTION 240

- (Topic 2)

An IS auditor is reviewing access to an application to determine whether the 10 most recent "new user" forms were correctly authorized. This is an example of:

- A. variable samplin
- B. substantive testin
- C. compliance testin
- D. stop-or-go samplin

Answer: C

Explanation:

Compliance testing determines whether controls are being applied in compliance with policy. This includes tests to determine whether new accounts were appropriately authorized. Variable sampling is used to estimate numerical values, such as dollar values. Substantive testing substantiates the integrity of actual processing, such as balances on financial statements. The development of substantive tests is often dependent on the outcome of compliance tests. If compliance tests indicate that there are adequate internal controls, then substantive tests can be minimized. Stop-or-go sampling allows a test to be stopped as early as possible and is not appropriate for checking whether procedures have been followed.

NEW QUESTION 244

- (Topic 2)

Which of the following is the MOST likely reason why e-mail systems have become a useful source of evidence for litigation?

- A. Multiple cycles of backup files remain availabl
- B. Access controls establish accountability for e-mail activit
- C. Data classification regulates what information should be communicated via e-mai
- D. Within the enterprise, a clear policy for using e-mail ensures that evidence is availabl

Answer: A

Explanation:

Backup files containing documents that supposedly have been deleted could be recovered from these files. Access controls may help establish accountability for the issuance of a particular document, but this does not provide evidence of the e-mail. Data classification standards may be in place with regards to what should be communicated via e-mail, but the creation of the policy does not provide the information required for litigation purposes.

NEW QUESTION 246

- (Topic 2)

An IS auditor is evaluating management's risk assessment of information systems. The IS auditor should FIRST review:

- A. the controls already in plac
- B. the effectiveness of the controls in plac
- C. the mechanism for monitoring the risks related to the asset
- D. the threats/vulnerabilities affecting the asset

Answer: D

Explanation:

One of the key factors to be considered while assessing the risks related to the use of various information systems is the threats and vulnerabilities affecting the assets. The risks related to the use of information assets should be evaluated in isolation from the installed controls. Similarly, the effectiveness of the controls should be considered during the risk mitigation stage and not during the risk assessment phase. A mechanism to continuously monitor the risks related to assets should be put in place during the risk monitoring function that follows the risk assessment phase.

NEW QUESTION 248

- (Topic 2)

In planning an audit, the MOST critical step is the identification of the:

- A. areas of high ris
- B. skill sets of the audit staf
- C. test steps in the audi
- D. time allotted for the audi

Answer: A

Explanation:

When designing an audit plan, it is important to identify the areas of highest risk to determine the areas to be audited. The skill sets of the audit staff should have been considered before deciding and selecting the audit. Test steps for the audit are not as critical as identifying the areas of risk, and the time allotted for an audit is determined by the areas to be audited, which are primarily selected based on the identification of risks.

NEW QUESTION 250

- (Topic 2)

The extent to which data will be collected during an IS audit should be determined based on the:

- A. availability of critical and required informatio
- B. auditor's familiarity with the circumstance
- C. auditee's ability to find relevant evidenc
- D. purpose and scope of the audit being don

Answer: D

Explanation:

The extent to which data will be collected during an IS audit should be related directly to the scope and purpose of the audit. An audit with a narrow purpose and scope would result most likely in less data collection, than an audit with a wider purpose and scope. The scope of an IS audit should not be constrained by the ease of obtaining the information or by the auditor's familiarity with the area being audited. Collecting all the required evidence is a required element of an IS audit, and the scope of the audit should not be limited by the auditee's ability to find relevant evidence.

NEW QUESTION 253

- (Topic 2)

An IS auditor should use statistical sampling and not judgment (nonstatistical) sampling, when:

- A. the probability of error must be objectively quantified
- B. the auditor wishes to avoid sampling risk
- C. generalized audit software is unavailable
- D. the tolerable error rate cannot be determined

Answer: A

Explanation:

Given an expected error rate and confidence level, statistical sampling is an objective method of sampling, which helps an IS auditor determine the sample size and quantify the probability of error (confidence coefficient). Choice B is incorrect because sampling risk is the risk of a sample not being representative of the population. This risk exists for both judgment and statistical samples. Choice C is incorrect because statistical sampling does not require the use of generalized audit software. Choice D is incorrect because the tolerable error rate must be predetermined for both judgment and statistical sampling.

NEW QUESTION 254

- (Topic 2)

During the planning stage of an IS audit, the PRIMARY goal of an IS auditor is to:

- A. address audit objectives
- B. collect sufficient evidence
- C. specify appropriate tests
- D. minimize audit resources

Answer: A

Explanation:

ISACA auditing standards require that an IS auditor plan the audit work to address the audit objectives. Choice B is incorrect because the auditor does not collect evidence in the planning stage of an audit. Choices C and D are incorrect because they are not the primary goals of audit planning. The activities described in choices B, C and D are all undertaken to address audit objectives and are thus secondary to choice A.

NEW QUESTION 255

- (Topic 2)

The PRIMARY purpose of an IT forensic audit is:

- A. to participate in investigations related to corporate fraud
- B. the systematic collection of evidence after a system irregularity
- C. to assess the correctness of an organization's financial statements
- D. to determine that there has been criminal activity

Answer: B

Explanation:

Choice B describes a forensic audit. The evidence collected could then be used in judicial proceedings. Forensic audits are not limited to corporate fraud. Assessing the correctness of an organization's financial statements is not the purpose of a forensic audit. Drawing a conclusion as to criminal activity would be part of a legal process and not the objective of a forensic audit.

NEW QUESTION 258

- (Topic 2)

An IS auditor is performing an audit of a remotely managed server backup. The IS auditor reviews the logs for one day and finds one case where logging on a server has failed with the result that backup restarts cannot be confirmed. What should the auditor do?

- A. Issue an audit finding
- B. Seek an explanation from IS management
- C. Review the classifications of data held on the server
- D. Expand the sample of logs reviewed

Answer: D

Explanation:

Audit standards require that an IS auditor gather sufficient and appropriate audit evidence. The auditor has found a potential problem and now needs to determine if this is an isolated incident or a systematic control failure. At this stage it is too preliminary to issue an audit finding and seeking an explanation from management is advisable, but it would be better to gather additional evidence to properly evaluate the seriousness of the situation. A backup failure, which has not been established at this point, will be serious if it involves critical data. However, the issue is not the importance of the data on the server, where a problem has been detected, but whether a systematic control failure that impacts other servers exists.

NEW QUESTION 263

- (Topic 2)

An IS auditor is evaluating a corporate network for a possible penetration by employees. Which of the following findings should give the IS auditor the GREATEST concern?

- A. There are a number of external modems connected to the network
- B. Users can install software on their desktop

- C. Network monitoring is very limite
- D. Many user IDs have identical password

Answer: D

Explanation:

Exploitation of a known user ID and password requires minimal technical knowledge and exposes the network resources to exploitation. The technical barrier is low and the impact can be very high; therefore, the fact that many user IDs have identical passwords represents the greatest threat. External modems represent a security risk, but exploitation still depends on the use of a valid user account. While the impact of users installing software on their desktops can be high {for example, due to the installation of Trojans or key-logging programs), the likelihood is not high due to the level of technical knowledge required to successfully penetrate the network. Although network monitoring can be a useful detective control, it will only detect abuse of user accounts in special circumstances and is, therefore, not a first line of defense.

NEW QUESTION 267

- (Topic 2)

Which of the following is the PRIMARY advantage of using computer forensic software for investigations?

- A. The preservation of the chain of custody for electronic evidence
- B. Time and cost savings
- C. Efficiency and effectiveness
- D. Ability to search for violations of intellectual property rights

Answer: A

Explanation:

The primary objective of forensic software is to preserve electronic evidence to meet the rules of evidence. Choice B, time and cost savings, and choice C, efficiency and effectiveness, are legitimate concerns that differentiate good from poor forensic software packages. Choice D, the ability to search for intellectual property rights violations, is an example of a use of forensic software.

NEW QUESTION 269

CORRECT TEXT - (Topic 2)

The vice president of human resources has requested an audit to identify payroll overpayments for the previous year. Which would be the BEST audit technique to use in this situation?

- A. Test data
- B. Generalized audit software
- C. Integrated test facility
- D. Embedded audit module

Answer: B

NEW QUESTION 270

- (Topic 2)

Which of the following should be of MOST concern to an IS auditor?

- A. Lack of reporting of a successful attack on the network
- B. Failure to notify police of an attempted intrusion
- C. Lack of periodic examination of access rights
- D. Lack of notification to the public of an intrusion

Answer: A

Explanation:

Not reporting an intrusion is equivalent to an IS auditor hiding a malicious intrusion, which would be a professional mistake. Although notification to the police may be required and the lack of a periodic examination of access rights might be a concern, they do not represent as big a concern as the failure to report the attack. Reporting to the public is not a requirement and is dependent on the organization's desire, or lack thereof, to make the intrusion known.

NEW QUESTION 273

- (Topic 2)

Which of the following would normally be the MOST reliable evidence for an auditor?

- A. A confirmation letter received from a third party verifying an account balance
- B. Assurance from line management that an application is working as designed
- C. Trend data obtained from World Wide Web (Internet) sources
- D. Ratio analysts developed by the IS auditor from reports supplied by line management

Answer: A

Explanation:

Evidence obtained from independent third parties almost always is considered to be the most reliable. Choices B, C and D would not be considered as reliable.

NEW QUESTION 278

- (Topic 2)

When evaluating the collective effect of preventive, detective or corrective controls within a process, an IS auditor should be aware of which of the following?

- A. The point at which controls are exercised as data flow through the system
- B. Only preventive and detective controls are relevant
- C. Corrective controls can only be regarded as compensating
- D. Classification allows an IS auditor to determine which controls are missing

Answer: A

Explanation:

An IS auditor should focus on when controls are exercised as data flow through a computer system. Choice B is incorrect since corrective controls may also be relevant. Choice C is incorrect, since corrective controls remove or reduce the effects of errors or irregularities and are exclusively regarded as compensating controls. Choice D is incorrect and irrelevant since the existence and function of controls is important, not the classification.

NEW QUESTION 282

- (Topic 2)

During a review of a customer master file, an IS auditor discovered numerous customer name duplications arising from variations in customer first names. To determine the extent of the duplication, the IS auditor would use:

- A. test data to validate data input
- B. test data to determine system sort capabilities
- C. generalized audit software to search for address field duplication
- D. generalized audit software to search for account field duplication

Answer: C

Explanation:

Since the name is not the same (due to name variations), one method to detect duplications would be to compare other common fields, such as addresses. A subsequent review to determine common customer names at these addresses could then be conducted. Searching for duplicate account numbers would not likely find duplications, since customers would most likely have different account numbers for each variation. Test data would not be useful to detect the extent of any data characteristic, but simply to determine how the data were processed.

NEW QUESTION 284

- (Topic 2)

An integrated test facility is considered a useful audit tool because it:

- A. is a cost-efficient approach to auditing application control
- B. enables the financial and IS auditors to integrate their audit test
- C. compares processing output with independently calculated data
- D. provides the IS auditor with a tool to analyze a large range of information

Answer: C

Explanation:

An integrated test facility is considered a useful audit tool because it uses the same programs to compare processing using independently calculated data. This involves setting up dummy entities on an application system and processing test or production data against the entity as a means of verifying processing accuracy.

NEW QUESTION 288

- (Topic 2)

Which of the following forms of evidence for the auditor would be considered the MOST reliable?

- A. An oral statement from the auditee
- B. The results of a test performed by an IS auditor
- C. An internally generated computer accounting report
- D. A confirmation letter received from an outside source

Answer: D

Explanation:

Evidence obtained from outside sources is usually more reliable than that obtained from within the organization. Confirmation letters received from outside parties, such as those used to verify accounts receivable balances, are usually highly reliable. Testing performed by an auditor may not be reliable, if the auditor did not have a good understanding of the technical area under review.

NEW QUESTION 292

- (Topic 2)

An IS auditor is performing an audit of a network operating system. Which of the following is a user feature the IS auditor should review?

- A. Availability of online network documentation
- B. Support of terminal access to remote hosts
- C. Handling file transfer between hosts and interuser communications
- D. Performance management, audit and control

Answer: A

Explanation:

Network operating system user features include online availability of network documentation. Other features would be user access to various resources of network hosts, user authorization to access particular resources, and the network and host computers used without special user actions or commands. Choices B, C and D are examples of network operating systems functions.

NEW QUESTION 296

- (Topic 2)

An IS auditor attempting to determine whether access to program documentation is restricted to authorized persons would MOST likely:

- A. evaluate the record retention plans for off-premises storag
- B. interview programmers about the procedures currently being followe
- C. compare utilization records to operations schedule
- D. review data file access records to test the librarian functio

Answer: B

Explanation:

Asking programmers about the procedures currently being followed is useful in determining whether access to program documentation is restricted to authorized persons. Evaluating the record retention plans for off-premises storage tests the recovery procedures, not the access control over program documentation. Testing utilization records or data files will not address access security over program documentation.

NEW QUESTION 298

- (Topic 2)

An IS auditor performing a review of an application's controls would evaluate the:

- A. efficiency of the application in meeting the business processe
- B. impact of any exposures discovere
- C. business processes served by the applicatio
- D. application's optimizatio

Answer: B

Explanation:

An application control review involves the evaluation of the application's automated controls and an assessment of any exposures resulting from the control weaknesses. The other choices may be objectives of an application audit but are not part of an audit restricted to a review of controls.

NEW QUESTION 302

- (Topic 2)

In an audit of an inventory application, which approach would provide the BEST evidence that purchase orders are valid?

- A. Testing whether inappropriate personnel can change application parameters
- B. Tracing purchase orders to a computer listing
- C. Comparing receiving reports to purchase order details
- D. Reviewing the application documentation

Answer: A

Explanation:

To determine purchase order validity, testing access controls will provide the best evidence. Choices B and C are based on after-the-fact approaches, while choice D does not serve the purpose because what is in the system documentation may not be the same as what is happening.

NEW QUESTION 305

- (Topic 2)

When assessing the design of network monitoring controls, an IS auditor should FIRST review network:

- A. topology diagram
- B. bandwidth usag
- C. traffic analysis report
- D. bottleneck location

Answer: A

Explanation:

The first step in assessing network monitoring controls should be the review of the adequacy of network documentation, specifically topology diagrams. If this information is not up to date, then monitoring processes and the ability to diagnose problems will not be effective.

NEW QUESTION 307

- (Topic 2)

An IS auditor interviewing a payroll clerk finds that the answers do not support job descriptions and documented procedures. Under these circumstances, the IS auditor should:

- A. conclude that the controls are inadequat

- B. expand the scope to include substantive testin
- C. place greater reliance on previous audit
- D. suspend the audi

Answer: B

Explanation:

If the answers provided to an IS auditor's questions are not confirmed by documented procedures or job descriptions, the IS auditor should expand the scope of testing the controls and include additional substantive tests. There is no evidence that whatever controls might exist are either inadequate or adequate. Placing greater reliance on previous audits or suspending the audit are inappropriate actions as they provide no current knowledge of the adequacy of the existing controls.

NEW QUESTION 310

- (Topic 2)

An IS auditor issues an audit report pointing out the lack of firewall protection features at the perimeter network gateway and recommends a vendor product to address this vulnerability. The IS auditor has failed to exercise:

- A. professional independence
- B. organizational independenc
- C. technical competenc
- D. professional competenc

Answer: A

Explanation:

When an IS auditor recommends a specific vendor, they compromise professional independence. Organizational independence has no relevance to the content of an audit report and should be considered at the time of accepting the engagement. Technical and professional competence is not relevant to the requirement of independence.

NEW QUESTION 312

- (Topic 2)

In the process of evaluating program change controls, an IS auditor would use source code comparison software to:

- A. examine source program changes without information from IS personne
- B. detect a source program change made between acquiring a copy of the source and the comparison ru
- C. confirm that the control copy is the current version of the production progra
- D. ensure that all changes made in the current source copy are detecte

Answer: A

Explanation:

An IS auditor has an objective, independent and relatively complete assurance of program changes because the source code comparison will identify changes. Choice B is incorrect, because the changes made since the acquisition of the copy are not included in the copy of the software. Choice C is incorrect, as an IS auditor will have to gain this assurance separately. Choice D is incorrect, because any changes made between the time the control copy was acquired and the source code comparison is made will not be detected.

NEW QUESTION 314

- (Topic 2)

Which of the following audit techniques would BEST aid an auditor in determining whether there have been unauthorized program changes since the last authorized program update?

- A. Test data run
- B. Code review
- C. Automated code comparison
- D. Review of code migration procedures

Answer: C

Explanation:

An automated code comparison is the process of comparing two versions of the same program to determine whether the two correspond. It is an efficient technique because it is an automated procedure. Test data runs permit the auditor to verify the processing of preselected transactions, but provide no evidence about unexercised portions of a program. Code review is the process of reading program source code listings to determine whether the code contains potential errors or inefficient statements. A code review can be used as a means of code comparison but it is inefficient. The review of code migration procedures would not detect program changes.

NEW QUESTION 317

- (Topic 2)

During a change control audit of a production system, an IS auditor finds that the change management process is not formally documented and that some migration procedures failed. What should the IS auditor do next?

- A. Recommend redesigning the change management proces
- B. Gain more assurance on the findings through root cause analysi
- C. Recommend that program migration be stopped until the change process is documente
- D. Document the finding and present it to managemen

Answer: B

Explanation:

A change management process is critical to IT production systems. Before recommending that the organization take any other action (e.g., stopping migrations, redesigning the change management process), the IS auditor should gain assurance that the incidents reported are related to deficiencies in the change management process and not caused by some process other than change management.

NEW QUESTION 322

- (Topic 2)

A PRIMARY benefit derived from an organization employing control self-assessment (CSA) techniques is that it:

- A. can identify high-risk areas that might need a detailed review late
- B. allows IS auditors to independently assess ris
- C. can be used as a replacement for traditional audit
- D. allows management to relinquish responsibility for contro

Answer: A

Explanation:

CSA is predicated on the review of high-risk areas that either need immediate attention or a more thorough review at a later date. Choice B is incorrect, because CSA requires the involvement of auditors and line management. What occurs is that the internal audit function shifts some of the control monitoring responsibilities to the functional areas. Choice C is incorrect because CSA is not a replacement for traditional audits. CSA is not intended to replace audit's responsibilities, but to enhance them. Choice D is incorrect, because CSA does not allow management to relinquish its responsibility for control.

NEW QUESTION 327

- (Topic 3)

An IS steering committee should:

- A. include a mix of members from different departments and staff level
- B. ensure that IS security policies and procedures have been executed properl
- C. have formal terms of reference and maintain minutes of its meeting
- D. be briefed about new trends and products at each meeting by a vendo

Answer: C

Explanation:

It is important to keep detailed steering committee minutes to document the decisions and activities of the IS steering committee, and the board of directors should be informed about those decisions on a timely basis. Choice A is incorrect because only senior management or high-level staff members should be on this committee because of its strategic mission. Choice B is not a responsibility of this committee, but the responsibility of the security administrator. Choice D is incorrect because a vendor should be invited to meetings only when appropriate.

NEW QUESTION 331

- (Topic 3)

Involvement of senior management is MOST important in the development of:

- A. strategic plan
- B. IS policie
- C. IS procedure
- D. standards and guideline

Answer: A

Explanation:

Strategic plans provide the basis for ensuring that the enterprise meets its goals and objectives. Involvement of senior management is critical to ensuring that the plan adequately addresses the established goals and objectives. IS policies, procedures, standards and guidelines are all structured to support the overall strategic plan.

NEW QUESTION 336

- (Topic 3)

Establishing the level of acceptable risk is the responsibility of:

- A. quality assurance managemen
- B. senior business managemen
- C. the chief information office
- D. the chief security office

Answer: B

Explanation:

Senior management should establish the acceptable risk level, since they have the ultimate or final responsibility for the effective and efficient operation of the organization. Choices A, C and D should act as advisors to senior management in determining an acceptable risk level.

NEW QUESTION 339

- (Topic 3)

IT governance is PRIMARILY the responsibility of the:

- A. chief executive office
- B. board of director
- C. IT steering committee
- D. audit committee

Answer: B

Explanation:

IT governance is primarily the responsibility of the executives and shareholders (as represented by the board of directors). The chief executive officer is instrumental in implementing IT governance per the directions of the board of directors. The IT steering committee monitors and facilitates deployment of IT resources for specific projects in support of business plans. The audit committee reports to the board of directors and should monitor the implementation of audit recommendations.

NEW QUESTION 343

- (Topic 3)

When implementing an IT governance framework in an organization the MOST important objective is:

- A. IT alignment with the business
- B. accountability
- C. value realization with IT
- D. enhancing the return on IT investment

Answer: A

Explanation:

The goals of IT governance are to improve IT performance, to deliver optimum business value and to ensure regulatory compliance. The key practice in support of these goals is the strategic alignment of IT with the business (choice A). To achieve alignment, all other choices need to be tied to business practices and strategies.

NEW QUESTION 348

- (Topic 3)

A long-term IS employee with a strong technical background and broad managerial experience has applied for a vacant position in the IS audit department. Determining whether to hire this individual for this position should be based on the individual's experience and:

- A. length of service, since this will help ensure technical competency
- B. age, as training in audit techniques may be impractical
- C. IS knowledge, since this will bring enhanced credibility to the audit function
- D. ability, as an IS auditor, to be independent of existing IS relationship

Answer: D

Explanation:

Independence should be continually assessed by the auditor and management. This assessment should consider such factors as changes in personal relationships, financial interests, and prior job assignments and responsibilities. The fact that the employee has worked in IS for many years may not in itself ensure credibility. The audit department's needs should be defined and any candidate should be evaluated against those requirements. The length of service will not ensure technical competency. Evaluating an individual's qualifications based on the age of the individual is not a good criterion and is illegal in many parts of the world.

NEW QUESTION 349

- (Topic 3)

Which of the following is a risk of cross-training?

- A. Increases the dependence on one employee
- B. Does not assist in succession planning
- C. One employee may know all parts of a system
- D. Does not help in achieving a continuity of operations

Answer: C

Explanation:

When cross-training, it would be prudent to first assess the risk of any person knowing all parts of a system and what exposures this may cause. Cross-training has the advantage of decreasing dependence on one employee and, hence, can be part of succession planning. It also provides backup for personnel in the event of absence for any reason and thereby facilitates the continuity of operations.

NEW QUESTION 353

- (Topic 3)

Which of the following is normally a responsibility of the chief security officer (CSO)?

- A. Periodically reviewing and evaluating the security policy
- B. Executing user application and software testing and evaluation
- C. Granting and revoking user access to IT resources

D. Approving access to data and applications

Answer: A

Explanation:

The role of a chief security officer (CSO) is to ensure that the corporate security policy and controls are adequate to prevent unauthorized access to the company assets, including data, programs and equipment. User application and other software testing and evaluation normally are the responsibility of the staff assigned to development and maintenance. Granting and revoking access to IT resources is usually a function of network or database administrators. Approval of access to data and applications is the duty of the data owner.

NEW QUESTION 358

- (Topic 3)

When reviewing IS strategies, an IS auditor can BEST assess whether IS strategy supports the organizations' business objectives by determining if IS:

- A. has all the personnel and equipment it need
- B. plans are consistent with management strateg
- C. uses its equipment and personnel efficiently and effectiveI
- D. has sufficient excess capacity to respond to changing direction

Answer: B

Explanation:

Determining if the IS plan is consistent with management strategy relates IS/IT planning to business plans. Choices A, C and D are effective methods for determining the alignment of IS plans with business objectives and the organization's strategies.

NEW QUESTION 359

- (Topic 3)

Which of the following is the GREATEST risk of an inadequate policy definition for ownership of data and systems?

- A. User management coordination does not exis
- B. Specific user accountability cannot be establishe
- C. Unauthorized users may have access to originate, modify or delete dat
- D. Audit recommendations may not be implemente

Answer: C

Explanation:

Without a policy defining who has the responsibility for granting access to specific systems, there is an increased risk that one could gain (be given) system access when they should not have authorization. By assigning authority to grant access to specific users, there is a better chance that business objectives will be properly supported.

NEW QUESTION 364

- (Topic 3)

Which of the following should be included in an organization's IS security policy?

- A. A list of key IT resources to be secured
- B. The basis for access authorization
- C. Identity of sensitive security features
- D. Relevant software security features

Answer: B

Explanation:

The security policy provides the broad framework of security, as laid down and approved by senior management. It includes a definition of those authorized to grant access and the basis for granting the access. Choices A, B and C are more detailed than that which should be included in a policy.

NEW QUESTION 365

- (Topic 3)

Which of the following is the initial step in creating a firewall policy?

- A. A cost-benefit analysis of methods for securing the applications
- B. Identification of network applications to be externally accessed
- C. Identification of vulnerabilities associated with network applications to be externally accessed
- D. Creation of an applications traffic matrix showing protection methods

Answer: B

Explanation:

Identification of the applications required across the network should be identified first. After identification, depending on the physical location of these applications in the network and the network model, the person in charge will be able to understand the need for, and possible methods of, controlling access to these applications. Identifying methods to protect against identified vulnerabilities and their comparative cost-benefit analysis is the third step. Having identified the applications, the next step is to identify vulnerabilities (weaknesses) associated with the network applications. The next step is to analyze the application traffic and create a matrix showing how each type of traffic will be protected.

NEW QUESTION 366

- (Topic 3)

The management of an organization has decided to establish a security awareness program. Which of the following would MOST likely be a part of the program?

- A. Utilization of an intrusion detection system to report incidents
- B. Mandating the use of passwords to access all software
- C. Installing an efficient user log system to track the actions of each user
- D. Training provided on a regular basis to all current and new employees

Answer: D

Explanation:

Utilizing an intrusion detection system to report on incidents that occur is an implementation of a security program and is not effective in establishing a security awareness program. Choices B and C do not address awareness. Training is the only choice that is directed at security awareness.

NEW QUESTION 368

- (Topic 3)

A comprehensive and effective e-mail policy should address the issues of e-mail structure, policy enforcement, monitoring and:

- A. recover
- B. retentio
- C. rebuildin
- D. reus

Answer: B

Explanation:

Besides being a good practice, laws and regulations may require that an organization keep information that has an impact on the financial statements. The prevalence of lawsuits in which e-mail communication is held in the same regard as the official form of classic 'paper' makes the retention of corporate e-mail a necessity. All e-mail generated on an organization's hardware is the property of the organization, and an e-mail policy should address the retention of messages, considering both known and unforeseen litigation. The policy should also address the destruction of e-mails after a specified time to protect the nature and confidentiality of the messages themselves. Addressing the retention issue in the e-mail policy would facilitate recovery, rebuilding and reuse.

NEW QUESTION 369

- (Topic 3)

To ensure an organization is complying with privacy requirements, an IS auditor should FIRST review:

- A. the IT infrastrucur
- B. organizational policies, standards and procedure
- C. legal and regulatory requirement
- D. the adherence to organizational policies, standards and procedure

Answer: C

Explanation:

To ensure that the organization is complying with privacy issues, an IS auditor should address legal and regulatory requirements first. To comply with legal and regulatory requirements, organizations need to adopt the appropriate infrastructure. After understanding the legal and regulatory requirements, an IS auditor should evaluate organizational policies, standards and procedures to determine whether they adequately address the privacy requirements, and then review the adherence to these specific policies, standards and procedures.

NEW QUESTION 374

- (Topic 3)

When developing a security architecture, which of the following steps should be executed FIRST?

- A. Developing security procedures
- B. Defining a security policy
- C. Specifying an access control methodology
- D. Defining roles and responsibilities

Answer: B

Explanation:

Defining a security policy for information and related technology is the first step toward building a security architecture. A security policy communicates a coherent security standard to users, management and technical staff. Security policies will often set the stage in terms of what tools and procedures are needed for an organization. The other choices should be executed only after defining a security policy.

NEW QUESTION 375

- (Topic 3)

IT control objectives are useful to IS auditors, as they provide the basis for understanding the:

- A. desired result or purpose of implementing specific control procedure
- B. best IT security control practices relevant to a specific entit
- C. techniques for securing informatio
- D. security polic

Answer: A

Explanation:

An IT control objective is defined as the statement of the desired result or purpose to be achieved by implementing control procedures in a particular IT activity. They provide the actual objectives for implementing controls and may or may not be the best practices. Techniques are the means of achieving an objective, and a security policy is a subset of IT control objectives.

NEW QUESTION 378

- (Topic 3)

To assist an organization in planning for IT investments, an IS auditor should recommend the use of:

- A. project management tool
- B. an object-oriented architectur
- C. tactical plannin
- D. enterprise architecture (EA).

Answer: D

Explanation:

Enterprise architecture (EA) involves documenting the organization's IT assets and processes in a structured manner to facilitate understanding, management and planning for IT investments. It involves both a current state and a representation of an optimized future state. In attempting to complete an EA, organizations can address the problem either from a technology perspective or a business process perspective. Project management does not consider IT investment aspects; it is a tool to aid in delivering projects. Object-oriented architecture is a software development methodology and does not assist in planning for IT investment, while tactical planning is relevant only after high-level IT investment decisions have been made.

NEW QUESTION 380

- (Topic 3)

Which of the following BEST supports the prioritization of new IT projects?

- A. Internal control self-assessment (CSA)
- B. Information systems audit
- C. Investment portfolio analysis
- D. Business risk assessment

Answer: C

Explanation:

It is most desirable to conduct an investment portfolio analysis, which will present not only a clear focus on investment strategy, but will provide the rationale for terminating nonperforming IT projects. Internal control self-assessment {CSA} may highlight noncompliance to the current policy, but may not necessarily be the best source for driving the prioritization of IT projects. Like internal CSA, IS audits may provide only part of the picture for the prioritization of IT projects. Businessrisk analysis is part of the investment portfolio analysis but, by itself, is not the best method for prioritizing new IT projects.

NEW QUESTION 385

- (Topic 3)

With respect to the outsourcing of IT services, which of the following conditions should be of GREATEST concern to an IS auditor?

- A. Outsourced activities are core and provide a differentiated advantage to the organizatio
- B. Periodic renegotiation is specified in the outsourcing contrac
- C. The outsourcing contract fails to cover every action required by the arrangemen
- D. Similar activities are outsourced to more than one vendo

Answer: A

Explanation:

An organization's core activities generally should not be outsourced, because they are what the organization does best; an IS auditor observing that should be concerned. An IS auditor should not be concerned about the other conditions because specification of periodic renegotiation in the outsourcing contract is a best practice. Outsourcing contracts cannot be expected to cover every action and detail expected of the parties involved, while multisourcing is an acceptable way to reduce risk.

NEW QUESTION 390

- (Topic 3)

While conducting an audit of a service provider, an IS auditor observes that the service provider has outsourced a part of the work to another provider. Since the work involves confidential information, the IS auditor's PRIMARY concern shouldbe that the:

- A. requirement for protecting confidentiality of information could be compromise
- B. contract may be terminated because prior permission from the outsourcer was not obtaine
- C. other service provider to whom work has been outsourced is not subject to audi
- D. outsourcer will approach the other service provider directly for further wor

Answer: A

Explanation:

Many countries have enacted regulations to protect the confidentiality of information maintained in their countries and/or exchanged with other countries. Where a

service provider outsources part of its services to another service provider, there is a potential risk that the confidentiality of the information will be compromised. Choices B and C could be concerns but are not related to ensuring the confidentiality of information. There is no reason why an IS auditor should be concerned with choice D.

NEW QUESTION 394

- (Topic 3)

Which of the following is the BEST information source for management to use as an aid in the identification of assets that are subject to laws and regulations?

- A. Security incident summaries
- B. Vendor best practices
- C. CERT coordination center
- D. Significant contracts

Answer: D

Explanation:

Contractual requirements are one of the sources that should be consulted to identify the requirements for the management of information assets. Vendor best practices provides a basis for evaluating how competitive an enterprise is, while security incident summaries are a source for assessing the vulnerabilities associated with the IT infrastructure. CERT {www.cert.org} is an information source for assessing vulnerabilities within the IT infrastructure.

NEW QUESTION 398

- (Topic 3)

An organization has outsourced its help desk activities. An IS auditor's GREATEST concern when reviewing the contract and associated service level agreement (SLA) between the organization and vendor should be the provisions for:

- A. documentation of staff background check
- B. independent audit reports or full audit access
- C. reporting the year-to-year incremental cost reduction
- D. reporting staff turnover, development or training

Answer: B

Explanation:

When the functions of an IS department are outsourced, an IS auditor should ensure that a provision is made for independent audit reports that cover all essential areas, or that the outsourcer has full audit access. Although it is necessary to document the fact that background checks are performed, this is not as important as provisions for audits. Financial measures such as year-to-year incremental cost reductions are desirable to have in a service level agreement (SLA); however, cost reductions are not as important as the availability of independent audit reports or full audit access. An SLA might include human relationship measures such as resource planning, staff turnover, development or training, but this is not as important as the requirements for independent reports or full audit access by the outsourcing organization.

NEW QUESTION 399

- (Topic 3)

Which of the following is the MOST important IS audit consideration when an organization outsources a customer credit review system to a third-party service provider? The provider:

- A. meets or exceeds industry security standard
- B. agrees to be subject to external security review
- C. has a good market reputation for service and experience
- D. complies with security policies of the organization

Answer: B

Explanation:

It is critical that an independent security review of an outsourcing vendor be obtained because customer credit information will be kept there. Compliance with security standards or organization policies is important, but there is no way to verify or prove that that is the case without an independent review. Though long experience in business and good reputation is an important factor to assess service quality, the business cannot outsource to a provider whose security control is weak.

NEW QUESTION 403

- (Topic 3)

When developing a risk management program, what is the FIRST activity to be performed?

- A. Threat assessment
- B. Classification of data
- C. Inventory of assets
- D. Criticality analysis

Answer: C

Explanation:

Identification of the assets to be protected is the first step in the development of a risk management program. A listing of the threats that can affect the performance of these assets and criticality analysis are later steps in the process. Data classification is required for defining access controls and in criticality analysis.

NEW QUESTION 407

- (Topic 3)

Assessing IT risks is BEST achieved by:

- A. evaluating threats associated with existing IT assets and IT project
- B. using the firm's past actual loss experience to determine current exposure
- C. reviewing published loss statistics from comparable organization
- D. reviewing IT control weaknesses identified in audit report

Answer: A

Explanation:

To assess IT risks, threats and vulnerabilities need to be evaluated using qualitative or quantitative risk assessment approaches. Choices B, C and D are potentially useful inputs to the risk assessment process, but by themselves are not sufficient. Basing an assessment on past losses will not adequately reflect inevitable changes to the firm's IT assets, projects, controls and strategic environment. There are also likely to be problems with the scope and quality of the loss data available to be assessed. Comparable organizations will have differences in their IT assets, control environment and strategic circumstances. Therefore, their loss experience cannot be used to directly assess organizational IT risk. Control weaknesses identified during audits will be relevant in assessing threat exposure and further analysis may be needed to assess threat probability. Depending on the scope of the audit coverage, it is possible that not all of the critical IT assets and projects will have recently been audited, and there may not be a sufficient assessment of strategic IT risks.

NEW QUESTION 409

- (Topic 3)

To address the risk of operations staff's failure to perform the daily backup, management requires that the systems administrator sign off on the daily backup. This is an example of risk:

- A. avoidance
- B. transference
- C. mitigation
- D. acceptance

Answer: C

Explanation:

Mitigation is the strategy that provides for the definition and implementation of controls to address the risk described. Avoidance is a strategy that provides for not implementing certain activities or processes that would incur risk. Transference is the strategy that provides for sharing risk with partners or taking insurance coverage. Acceptance is a strategy that provides for formal acknowledgement of the existence of a risk and the monitoring of that risk.

NEW QUESTION 414

- (Topic 3)

A poor choice of passwords and transmission over unprotected communications lines are examples of:

- A. vulnerabilities
- B. threat
- C. probabilities
- D. impact

Answer: A

Explanation:

Vulnerabilities represent characteristics of information resources that may be exploited by a threat. Threats are circumstances or events with the potential to cause harm to information resources. Probabilities represent the likelihood of the occurrence of a threat, while impacts represent the outcome or result of a threat exploiting a vulnerability.

NEW QUESTION 417

- (Topic 3)

As a driver of IT governance, transparency of IT's cost, value and risks is primarily achieved through:

- A. performance measurement
- B. strategic alignment
- C. value delivery
- D. resource management

Answer: A

Explanation:

Performance measurement includes setting and monitoring measurable objectives of what the IT processes need to deliver (process outcome) and how they deliver it (process capability and performance). Strategic alignment primarily focuses on ensuring linkage of business and IT plans. Value delivery is about executing the value proposition throughout the delivery cycle. Resource management is about the optimal investment in and proper management of critical IT resources. Transparency is primarily achieved through performance measurement as it provides information to the stakeholders on how well the enterprise is performing when compared to objectives.

NEW QUESTION 420

- (Topic 3)

Which of the following should be the MOST important consideration when deciding areas of priority for IT governance implementation?

- A. Process maturity
- B. Performance indicators
- C. Business risk
- D. Assurance reports

Answer: C

Explanation:

Priority should be given to those areas which represent a known risk to the enterprise's operations. The level of process maturity, process performance and audit reports will feed into the decision making process. Those areas that represent real risk to the business should be given priority.

NEW QUESTION 421

- (Topic 3)

The PRIMARY benefit of implementing a security program as part of a security governance framework is the:

- A. alignment of the IT activities with IS audit recommendation
- B. enforcement of the management of security risk
- C. implementation of the chief information security officer's (CISO) recommendation
- D. reduction of the cost for IT security

Answer: B

Explanation:

The major benefit of implementing a security program is management's assessment of risk and its mitigation to an appropriate level of risk, and the monitoring of the remaining residual risks. Recommendations, visions and objectives of the auditor and the chief information security officer (CISO) are usually included within a security program, but they would not be the major benefit. The cost of IT security may or may not be reduced.

NEW QUESTION 422

- (Topic 3)

An IS auditor who is reviewing incident reports discovers that, in one instance, an important document left on an employee's desk was removed and put in the garbage by the outsourced cleaning staff. Which of the following should the IS auditor recommend to management?

- A. Stricter controls should be implemented by both the organization and the cleaning agency
- B. No action is required since such incidents have not occurred in the past
- C. A clear desk policy should be implemented and strictly enforced in the organization
- D. A sound backup policy for all important office documents should be implemented

Answer: A

Explanation:

An employee leaving an important document on a desk and the cleaning staff removing it may result in a serious impact on the business. Therefore, the IS auditor should recommend that strict controls be implemented by both the organization and the outsourced cleaning agency. That such incidents have not occurred in the past does not reduce the seriousness of their impact. Implementing and monitoring a clear desk policy addresses only one part of the issue. Appropriate confidentiality agreements with the cleaning agency, along with ensuring that the cleaning staff has been educated on the dos and don'ts of the cleaning process, are also controls that should be implemented. The risk here is not a loss of data, but leakage of data to unauthorized sources. A backup policy does not address the issue of unauthorized leakage of information.

NEW QUESTION 426

- (Topic 3)

The IT balanced scorecard is a business governance tool intended to monitor IT performance evaluation indicators other than:

- A. financial result
- B. customer satisfaction
- C. internal process efficiency
- D. innovation capacity

Answer: A

Explanation:

Financial results have traditionally been the sole overall performance metric. The IT balanced scorecard (BSC) is an IT business governance tool aimed at monitoring IT performance evaluation indicators other than financial results. The IT BSC considers other key success factors, such as customer satisfaction, innovation capacity and processing.

NEW QUESTION 429

- (Topic 4)

When auditing the proposed acquisition of a new computer system, an IS auditor should FIRST establish that:

- A. a clear business case has been approved by management
- B. corporate security standards will be met
- C. users will be involved in the implementation plan
- D. the new system will meet all required user functionality

Answer: A

Explanation:

The first concern of an IS auditor should be to establish that the proposal meets the needs of the business, and this should be established by a clear business case. Although compliance with security standards is essential, as is meeting the needs of the users and having users involved in the implementation process, it is too early in the procurement process for these to be an IS auditor's first concern.

NEW QUESTION 433

- (Topic 4)

When identifying an earlier project completion time, which is to be obtained by paying a premium for early completion, the activities that should be selected are those:

- A. whose sum of activity time is the shortest
- B. that have zero slack time
- C. that give the longest possible completion time
- D. whose sum of slack time is the shortest

Answer: B

Explanation:

A critical path's activity time is longer than that for any other path through the network. This path is important because if everything goes as scheduled, its length gives the shortest possible completion time for the overall project. Activities on the critical path become candidates for crashing, i.e., for reduction in their time by payment of a premium for early completion. Activities on the critical path have zero slack time and conversely, activities with zero slack time are on a critical path. By successively relaxing activities on a critical path, a curve showing total project costs vs. time can be obtained.

NEW QUESTION 437

- (Topic 4)

An IS auditor is assigned to audit a software development project which is more than 80 percent complete, but has already overrun time by 10 percent and costs by 25 percent. Which of the following actions should the IS auditor take?

- A. Report that the organization does not have effective project management
- B. Recommend the project manager be changed
- C. Review the IT governance structure
- D. Review the conduct of the project and the business case

Answer: D

Explanation:

Before making any recommendations, an IS auditor needs to understand the project and the factors that have contributed to making the project over budget and over schedule. The organization may have effective project management practices and sound IT governance and still be behind schedule or over budget. There is no indication that the project manager should be changed without looking into the reasons for the overrun.

NEW QUESTION 438

- (Topic 4)

An organization is implementing an enterprise resource planning (ERP) application to meet its business objectives. Of the following, who is PRIMARILY responsible for overseeing the project in order to ensure that it is progressing in accordance with the project plan and that it will deliver the expected results?

- A. Project sponsor
- B. System development project team (SDPT)
- C. Project steering committee
- D. User project team (UPT)

Answer: C

Explanation:

A project steering committee that provides an overall direction for the enterprise resource planning (ERP) implementation project is responsible for reviewing the project's progress to ensure that it will deliver the expected results. A project sponsor is typically the senior manager in charge of the primary business unit that the application will support. The sponsor provides funding for the project and works closely with the project manager to define the critical success factors or metrics for the project. The project sponsor is not responsible for reviewing the progress of the project. A system development project team (SDPT) completes the assigned tasks, works according to the instructions of the project manager and communicates with the user project team. The SDPT is not responsible for reviewing the progress of the project. A user project team (UPT) completes the assigned tasks, communicates effectively with the system development team and works according to the advice of the project manager. A UPT is not responsible for reviewing the progress of the project.

NEW QUESTION 441

- (Topic 4)

A manager of a project was not able to implement all audit recommendations by the target date. The IS auditor should:

- A. recommend that the project be halted until the issues are resolved
- B. recommend that compensating controls be implemented
- C. evaluate risks associated with the unresolved issue
- D. recommend that the project manager reallocate test resources to resolve the issue

Answer: C

Explanation:

It is important to evaluate what the exposure would be when audit recommendations have not been completed by the target date. Based on the evaluation, management can accordingly consider compensating controls, risk acceptance, etc. All other choices might be appropriate only after the risks have been

assessed.

NEW QUESTION 446

- (Topic 4)

Which of the following types of data validation editing checks is used to determine if a field contains data, and not zeros or blanks?

- A. Check digit
- B. Existence check
- C. Completeness check
- D. Reasonableness check

Answer: C

Explanation:

A completeness check is used to determine if a field contains data and not zeros or blanks. A check digit is a digit calculated mathematically to ensure original data were not altered. An existence check also checks entered data for agreement to predetermined criteria. A reasonableness check matches input to predetermined reasonable limits or occurrence rates.

NEW QUESTION 449

- (Topic 4)

To reduce the possibility of losing data during processing, the FIRST point at which control totals should be implemented is:

- A. during data preparatio
- B. in transit to the compute
- C. between related computer run
- D. during the return of the data to the user departmen

Answer: A

Explanation:

During data preparation is the best answer, because it establishes control at the earliest point.

NEW QUESTION 451

- (Topic 4)

A proposed transaction processing application will have many data capture sources and outputs in paper and electronic form. To ensure that transactions are not lost during processing, an IS auditor should recommend the inclusion of:

- A. validation control
- B. internal credibility check
- C. clerical control procedure
- D. automated systems balancin

Answer: D

Explanation:

Automated systems balancing would be the best way to ensure that no transactions are lost as any imbalance between total inputs and total outputs would be reported for investigation and correction. Validation controls and internal credibility checks are certainly valid controls, but will not detect and report lost transactions. In addition, although a clerical procedure could be used to summarize and compare inputs and outputs, an automated process is less susceptible to error.

NEW QUESTION 453

- (Topic 4)

Which of the following data validation edits is effective in detecting transposition and transcription errors?

- A. Range check
- B. Check digit
- C. Validity check
- D. Duplicate check

Answer: B

Explanation:

A check digit is a numeric value that is calculated mathematically and is appended to data to ensure that the original data have not been altered, e.g., an incorrect, but valid, value substituted for the original. This control is effective in detecting transposition and transcription errors. A range check is checking data that matches a predetermined range of values. A validity check is programmed checking of the data validity in accordance with predetermined criteria. In a duplicate check, new or fresh transactions are matched to those previously entered to ensure that they are not already in the system.

NEW QUESTION 456

- (Topic 4)

Which of the following is the GREATEST risk when implementing a data warehouse?

- A. increased response time on the production systems
- B. Access controls that are not adequate to prevent data modification
- C. Data duplication

D. Data that is not updated or current

Answer: B

Explanation:

Once the data is in a warehouse, no modifications should be made to it and access controls should be in place to prevent data modification. Increased response time on the production systems is not a risk, because a data warehouse does not impact production data. Based on data replication, data duplication is inherent in a data warehouse. Transformation of data from operational systems to a data warehouse is done at predefined intervals, and as such, data may not be current.

NEW QUESTION 460

- (Topic 4)

During the audit of an acquired software package, an IS auditor learned that the software purchase was based on information obtained through the Internet, rather than from responses to a request for proposal (RFP). The IS auditor should FIRST:

- A. test the software for compatibility with existing hardware
- B. perform a gap analysis
- C. review the licensing policy
- D. ensure that the procedure had been approved

Answer: D

Explanation:

In the case of a deviation from the predefined procedures, an IS auditor should first ensure that the procedure followed for acquiring the software is consistent with the business objectives and has been approved by the appropriate authorities. The other choices are not the first actions an IS auditor should take. They are steps that may or may not be taken after determining that the procedure used to acquire the software had been approved.

NEW QUESTION 463

- (Topic 4)

Which of the following is the most important element in the design of a data warehouse?

- A. Quality of the metadata
- B. Speed of the transactions
- C. Volatility of the data
- D. Vulnerability of the system

Answer: A

Explanation:

Quality of the metadata is the most important element in the design of a data warehouse. A data warehouse is a copy of transaction data specifically structured for query and analysis. Metadata aim to provide a table of contents to the information stored in the data warehouse. Companies that have built warehouses believe that metadata are the most important component of the warehouse.

NEW QUESTION 467

- (Topic 4)

Ideally, stress testing should be carried out in a:

- A. test environment using test data
- B. production environment using live workload
- C. test environment using live workload
- D. production environment using test data

Answer: C

Explanation:

Stress testing is carried out to ensure a system can cope with production workloads. A test environment should always be used to avoid damaging the production environment. Hence, testing should never take place in a production environment (choices B and D), and if only test data is used, there is no certainty that the system was stress tested adequately.

NEW QUESTION 469

- (Topic 4)

The phases and deliverables of a system development life cycle (SDLC) project should be determined:

- A. during the initial planning stages of the project
- B. after early planning has been completed, but before work has begun
- C. throughout the work stages, based on risks and exposure
- D. only after all risks and exposures have been identified and the IS auditor has recommended appropriate control

Answer: A

Explanation:

It is extremely important that the project be planned properly and that the specific phases and deliverables be identified during the early stages of the project.

NEW QUESTION 473

- (Topic 4)

A decision support system (DSS):

- A. is aimed at solving highly structured problem
- B. combines the use of models with nontraditional data access and retrieval function
- C. emphasizes flexibility in the decision making approach of user
- D. supports only structured decision making task

Answer: C

Explanation:

DSS emphasizes flexibility in the decision making approach of users. It is aimed at solving less structured problems, combines the use of models and analytic techniques with traditional data access and retrieval functions, and supports semistructured decision making tasks.

NEW QUESTION 478

- (Topic 4)

When a new system is to be implemented within a short time frame, it is MOST important to:

- A. finish writing user manual
- B. perform user acceptance testin
- C. add last-minute enhancements to functionalitie
- D. ensure that the code has been documented and reviewe

Answer: B

Explanation:

It would be most important to complete the user acceptance testing to ensure that the system to be implemented is working correctly. The completion of the user manuals is similar to the performance of code reviews. If time is tight, the last thing one would want to do is add another enhancement, as it would be necessary to freeze the code and complete the testing, then make any other changes as future enhancements. It would be appropriate to have the code documented and reviewed, but unless the acceptance testing is completed, there is no guarantee that the system will work correctly and meet user requirements.

NEW QUESTION 479

- (Topic 4)

An IS auditor reviewing a proposed application software acquisition should ensure that the:

- A. operating system (OS) being used is compatible with the existing hardware platfor
- B. planned OS updates have been scheduled to minimize negative impacts on company need
- C. OS has the latest versions and update
- D. products are compatible with the current or planned O

Answer: D

Explanation:

Choices A, B and C are incorrect because none of them are related to the area being audited. In reviewing the proposed application the auditor should ensure that the products to be purchased are compatible with the current or planned OS. Regarding choice A, if the OS is currently being used, it is compatible with the existing hardware platform, because if it is not it would not operate properly. In choice B, the planned OS updates should be scheduled to minimize negative impacts on the organization. For choice C, the installed OS should be equipped with the most recent versions and updates (with sufficient history and stability).

NEW QUESTION 482

- (Topic 4)

The GREATEST benefit in implementing an expert system is the:

- A. capturing of the knowledge and experience of individuals in an organizatio
- B. sharing of knowledge in a central repositor
- C. enhancement of personnel productivity and performanc
- D. reduction of employee turnover in key department

Answer: A

Explanation:

The basis for an expert system is the capture and recording of the knowledge and experience of individuals in an organization. Coding and entering the knowledge in a central repository, shareable within the enterprise, is a means of facilitating the expert system. Enhancing personnel productivity and performance is a benefit; however, it is not as important as capturing the knowledge and experience. Employee turnover is not necessarily affected by an expert system.

NEW QUESTION 486

- (Topic 4)

Which of the following is MOST critical when creating data for testing the logic in a new or modified application system?

- A. A sufficient quantity of data for each test case
- B. Data representing conditions that are expected in actual processing
- C. Completing the test on schedule
- D. A random sample of actual data

Answer:

B

Explanation:

Selecting the right kind of data is key in testing a computer system. The data should not only include valid and invalid data but should be representative of actual processing; quality is more important than quantity. It is more important to have adequate test data than to complete the testing on schedule. It is unlikely that a random sample of actual data would cover all test conditions and provide a reasonable representation of actual data.

NEW QUESTION 491

- (Topic 4)

During the review of a web-based software development project, an IS auditor realizes that coding standards are not enforced and code reviews are rarely carried out. This will MOST likely increase the likelihood of a successful:

- A. buffer overflo
- B. brute force attac
- C. distributed denial-of-service attac
- D. war dialing attac

Answer: A

Explanation:

Poorly written code, especially in web-based applications, is often exploited by hackers using buffer overflow techniques. A brute force attack is used to crack passwords. A distributed denial-of-service attack floods its target with numerous packets, to prevent it from responding to legitimate requests. War dialing uses modem-scanning tools to hack PBXs.

NEW QUESTION 494

- (Topic 4)

Which testing approach is MOST appropriate to ensure that internal application interface errors are identified as soon as possible?

- A. Bottom up
- B. Sociability testing
- C. Top-down
- D. System test

Answer: C

Explanation:

The top-down approach to testing ensures that interface errors are detected early and that testing of major functions is conducted early. A bottom-up approach to testing begins with atomic units, such as programs and modules, and works upward until a complete system test has taken place. Sociability testing and system tests take place at a later stage in the development process.

NEW QUESTION 496

- (Topic 4)

Normally, it would be essential to involve which of the following stakeholders in the initiation stage of a project?

- A. System owners
- B. System users
- C. System designers
- D. System builders

Answer: A

Explanation:

System owners are the information systems (project) sponsors or chief advocates. They normally are responsible for initiating and funding projects to develop, operate and maintain information systems. System users are the individuals who use or are affected by the information system. Their requirements are crucial in the testing stage of a project. System designers translate business requirements and constraints into technical solutions. System builders construct the system based on the specifications from the systems designers. In most cases, the designers and builders are one and the same.

NEW QUESTION 497

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