

# Exam Questions CISA

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#### NEW QUESTION 1

- (Topic 1)

Which of the following devices extends the network and has the capacity to store frames and act as a storage and forward device?

- A. Router
- B. Bridge
- C. Repeater
- D. Gateway

**Answer:** B

#### Explanation:

A bridge connects two separate networks to form a logical network (e.g., joining an ethernet and token network) and has the storage capacity to store frames and act as a storage and forward device. Bridges operate at the OSI data link layer by examining the media access control header of a data packet.

#### NEW QUESTION 2

- (Topic 1)

Which of the following types of data validation editing checks is used to determine if a field contains data, and not zeros or blanks?

- A. Check digit
- B. Existence check
- C. Completeness check
- D. Reasonableness check

**Answer:** C

#### Explanation:

A completeness check is used to determine if a field contains data and not zeros or blanks.

#### NEW QUESTION 3

- (Topic 1)

Which of the following translates e-mail formats from one network to another so that the message can travel through all the networks?

- A. Gateway
- B. Protocol converter
- C. Front-end communication processor
- D. Concentrator/multiplexor

**Answer:** A

#### Explanation:

A gateway performs the job of translating e-mail formats from one network to another so messages can make their way through all the networks.

#### NEW QUESTION 4

- (Topic 1)

Which of the following is a telecommunication device that translates data from digital form to analog form and back to digital?

- A. Multiplexer
- B. Modem
- C. Protocol converter
- D. Concentrator

**Answer:** B

#### Explanation:

A modem is a device that translates data from digital to analog and back to digital.

#### NEW QUESTION 5

- (Topic 1)

An organization having a number of offices across a wide geographical area has developed a disaster recovery plan (DRP). Using actual resources, which of the following is the MOST costeffective test of the DRP?

- A. Full operational test
- B. Preparedness test
- C. Paper test
- D. Regression test

**Answer:** B

#### Explanation:

A preparedness test is performed by each local office/area to test the adequacy of the preparedness of local operations for the disaster recovery.

#### NEW QUESTION 6

- (Topic 1)

Which of the following is a data validation edit and control?

- A. Hash totals
- B. Reasonableness checks
- C. Online access controls
- D. Before and after image reporting

**Answer: B**

#### Explanation:

A reasonableness check is a data validation edit and control, used to ensure that data conforms to predetermined criteria.

#### NEW QUESTION 7

- (Topic 1)

What is the primary objective of a control self-assessment (CSA) program?

- A. Enhancement of the audit responsibility
- B. Elimination of the audit responsibility
- C. Replacement of the audit responsibility
- D. Integrity of the audit responsibility

**Answer: A**

#### Explanation:

Audit responsibility enhancement is an objective of a control self-assessment (CSA) program.

#### NEW QUESTION 8

- (Topic 1)

Proper segregation of duties prohibits a system analyst from performing quality-assurance functions. True or false?

- A. True
- B. False

**Answer: A**

#### Explanation:

Proper segregation of duties prohibits a system analyst from performing quality-assurance functions.

#### NEW QUESTION 9

- (Topic 1)

If senior management is not committed to strategic planning, how likely is it that a company's implementation of IT will be successful?

- A. IT cannot be implemented if senior management is not committed to strategic planning
- B. More likely
- C. Less likely
- D. Strategic planning does not affect the success of a company's implementation of IT

**Answer: C**

#### Explanation:

A company's implementation of IT will be less likely to succeed if senior management is not committed to strategic planning.

#### NEW QUESTION 10

- (Topic 1)

Which of the following could lead to an unintentional loss of confidentiality? Choose the BEST answer.

- A. Lack of employee awareness of a company's information security policy
- B. Failure to comply with a company's information security policy
- C. A momentary lapse of reason
- D. Lack of security policy enforcement procedures

**Answer: A**

#### Explanation:

Lack of employee awareness of a company's information security policy could lead to an unintentional loss of confidentiality.

#### NEW QUESTION 10

- (Topic 1)

Atomicity enforces data integrity by ensuring that a transaction is either completed in its entirety or not at all. Atomicity is part of the ACID test reference for transaction processing. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

Atomicity enforces data integrity by ensuring that a transaction is either completed in its entirety or not at all. Atomicity is part of the ACID test reference for transaction processing.

**NEW QUESTION 11**

- (Topic 1)

What can be very helpful to an IS auditor when determining the efficacy of a systems maintenance program? Choose the BEST answer.

- A. Network-monitoring software
- B. A system downtime log
- C. Administration activity reports
- D. Help-desk utilization trend reports

**Answer:** B

**Explanation:**

A system downtime log can be very helpful to an IS auditor when determining the efficacy of a systems maintenance program.

**NEW QUESTION 15**

- (Topic 1)

What are used as a countermeasure for potential database corruption when two processes attempt to simultaneously edit or update the same information? Choose the BEST answer.

- A. Referential integrity controls
- B. Normalization controls
- C. Concurrency controls
- D. Run-to-run totals

**Answer:** A

**Explanation:**

Concurrency controls are used as a countermeasure for potential database corruption when two processes attempt to simultaneously edit or update the same information.

**NEW QUESTION 19**

- (Topic 1)

Which of the following best characterizes "worms"?

- A. Malicious programs that can run independently and can propagate without the aid of a carrier program such as email
- B. Programming code errors that cause a program to repeatedly dump data
- C. Malicious programs that require the aid of a carrier program such as email
- D. Malicious programs that masquerade as common applications such as screensavers or macro-enabled Word documents

**Answer:** A

**Explanation:**

Worms are malicious programs that can run independently and can propagate without the aid of a carrier program such as email.

**NEW QUESTION 20**

- (Topic 1)

What is an initial step in creating a proper firewall policy?

- A. Assigning access to users according to the principle of least privilege
- B. Determining appropriate firewall hardware and software
- C. Identifying network applications such as mail, web, or FTP servers
- D. Configuring firewall access rules

**Answer:** C

**Explanation:**

Identifying network applications such as mail, web, or FTP servers to be externally accessed is an initial step in creating a proper firewall policy.

**NEW QUESTION 24**

- (Topic 1)

What type of cryptosystem is characterized by data being encrypted by the sender using the recipient's public key, and the data then being decrypted using the recipient's private key?

- A. With public-key encryption, or symmetric encryption
- B. With public-key encryption, or asymmetric encryption
- C. With shared-key encryption, or symmetric encryption
- D. With shared-key encryption, or asymmetric encryption

**Answer:** B

**Explanation:**

With public key encryption or asymmetric encryption, data is encrypted by the sender using the recipient's public key; the data is then decrypted using the recipient's private key.

#### NEW QUESTION 25

- (Topic 1)

How does the SSL network protocol provide confidentiality?

- A. Through symmetric encryption such as RSA
- B. Through asymmetric encryption such as Data Encryption Standard, or DES
- C. Through asymmetric encryption such as Advanced Encryption Standard, or AES
- D. Through symmetric encryption such as Data Encryption Standard, or DES

**Answer:** D

#### Explanation:

The SSL protocol provides confidentiality through symmetric encryption such as Data Encryption Standard, or DES.

#### NEW QUESTION 27

- (Topic 1)

What are used as the framework for developing logical access controls?

- A. Information systems security policies
- B. Organizational security policies
- C. Access Control Lists (ACL)
- D. Organizational charts for identifying roles and responsibilities

**Answer:** A

#### Explanation:

Information systems security policies are used as the framework for developing logical access controls.

#### NEW QUESTION 32

- (Topic 1)

Which of the following is a good control for protecting confidential data residing on a PC?

- A. Personal firewall
- B. File encapsulation
- C. File encryption
- D. Host-based intrusion detection

**Answer:** C

#### Explanation:

File encryption is a good control for protecting confidential data residing on a PC.

#### NEW QUESTION 34

- (Topic 1)

Which of the following is a guiding best practice for implementing logical access controls?

- A. Implementing the Biba Integrity Model
- B. Access is granted on a least-privilege basis, per the organization's data owners
- C. Implementing the Take-Grant access control model
- D. Classifying data according to the subject's requirements

**Answer:** B

#### Explanation:

Logical access controls should be reviewed to ensure that access is granted on a least-privilege basis, per the organization's data owners.

#### NEW QUESTION 37

- (Topic 1)

What does PKI use to provide some of the strongest overall control over data confidentiality, reliability, and integrity for Internet transactions?

- A. A combination of public-key cryptography and digital certificates and two-factor authentication
- B. A combination of public-key cryptography and two-factor authentication
- C. A combination of public-key cryptography and digital certificates
- D. A combination of digital certificates and two-factor authentication

**Answer:** C

#### Explanation:

PKI uses a combination of public-key cryptography and digital certificates to provide some of the strongest overall control over data confidentiality, reliability, and integrity for Internet transactions.

#### NEW QUESTION 40

- (Topic 1)

Which of the following do digital signatures provide?

- A. Authentication and integrity of data
- B. Authentication and confidentiality of data
- C. Confidentiality and integrity of data
- D. Authentication and availability of data

**Answer:** A

**Explanation:**

The primary purpose of digital signatures is to provide authentication and integrity of data.

#### NEW QUESTION 41

- (Topic 1)

What are often the primary safeguards for systems software and data?

- A. Administrative access controls
- B. Logical access controls
- C. Physical access controls
- D. Detective access controls

**Answer:** B

**Explanation:**

Logical access controls are often the primary safeguards for systems software and data.

Which of the following is often used as a detection and deterrent control against Internet

attacks? A. Honeypots B. CCTV C. VPN D. VLAN Answer: A Honeypots are often used as a detection and deterrent control against Internet attacks.

#### NEW QUESTION 44

- (Topic 1)

Which of the following BEST characterizes a mantrap or deadman door, which is used as a deterrent control for the vulnerability of piggybacking?

- A. A monitored double-doorway entry system
- B. A monitored turnstile entry system
- C. A monitored doorway entry system
- D. A one-way door that does not allow exit after entry

**Answer:** A

**Explanation:**

A monitored double-doorway entry system, also referred to as a mantrap or deadman door, is used as a deterrent control for the vulnerability of piggybacking.

#### NEW QUESTION 49

- (Topic 1)

Which of the following provides the strongest authentication for physical access control?

- A. Sign-in logs
- B. Dynamic passwords
- C. Key verification
- D. Biometrics

**Answer:** D

**Explanation:**

Biometrics can be used to provide excellent physical access control.

#### NEW QUESTION 51

- (Topic 1)

What is an effective countermeasure for the vulnerability of data entry operators potentially leaving their computers without logging off? Choose the BEST answer.

- A. Employee security awareness training
- B. Administrator alerts
- C. Screensaver passwords
- D. Close supervision

**Answer:** C

**Explanation:**

Screensaver passwords are an effective control to implement as a countermeasure for the vulnerability of data entry operators potentially leaving their computers without logging off.

#### NEW QUESTION 55

- (Topic 1)

What can ISPs use to implement inbound traffic filtering as a control to identify IP packets transmitted from unauthorized sources? Choose the BEST answer.

- A. OSI Layer 2 switches with packet filtering enabled
- B. Virtual Private Networks

- C. Access Control Lists (ACL)
- D. Point-to-Point Tunneling Protocol

**Answer:** C

**Explanation:**

ISPs can use access control lists to implement inbound traffic filtering as a control to identify IP packets transmitted from unauthorized sources.

**NEW QUESTION 58**

- (Topic 1)

Which of the following is BEST characterized by unauthorized modification of data before or during systems data entry?

- A. Data diddling
- B. Skimming
- C. Data corruption
- D. Salami attack

**Answer:** A

**Explanation:**

Data diddling involves modifying data before or during systems data entry.

**NEW QUESTION 63**

- (Topic 1)

Which of the following is used to evaluate biometric access controls?

- A. FAR
- B. EER
- C. ERR
- D. FRR

**Answer:** B

**Explanation:**

When evaluating biometric access controls, a low equal error rate (EER) is preferred. EER is also called the crossover error rate (CER).

**NEW QUESTION 67**

- (Topic 1)

Who is ultimately responsible and accountable for reviewing user access to systems?

- A. Systems security administrators
- B. Data custodians
- C. Data owners
- D. Information systems auditors

**Answer:** C

**Explanation:**

Data owners are ultimately responsible and accountable for reviewing user access to systems.

**NEW QUESTION 68**

- (Topic 1)

Which of the following typically focuses on making alternative processes and resources available for transaction processing?

- A. Cold-site facilities
- B. Disaster recovery for networks
- C. Diverse processing
- D. Disaster recovery for systems

**Answer:** D

**Explanation:**

Disaster recovery for systems typically focuses on making alternative processes and resources available for transaction processing.

**NEW QUESTION 72**

- (Topic 1)

With the objective of mitigating the risk and impact of a major business interruption, a disaster recovery plan should endeavor to reduce the length of recovery time necessary, as well as costs associated with recovery. Although DRP results in an increase of pre-and post-incident operational costs, the extra costs are more than offset by reduced recovery and business impact costs. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

With the objective of mitigating the risk and impact of a major business interruption, a disaster-recovery plan should endeavor to reduce the length of recovery time necessary and the costs associated with recovery. Although DRP results in an increase of pre-and post-incident operational costs, the extra costs are more than offset by reduced recovery and business impact costs.

#### NEW QUESTION 75

- (Topic 1)

Any changes in systems assets, such as replacement of hardware, should be immediately recorded within the assets inventory of which of the following? Choose the BEST answer.

- A. IT strategic plan
- B. Business continuity plan
- C. Business impact analysis
- D. Incident response plan

**Answer: B**

#### Explanation:

Any changes in systems assets, such as replacement of hardware, should be immediately recorded within the assets inventory of a business continuity plan.

#### NEW QUESTION 79

- (Topic 1)

Obtaining user approval of program changes is very effective for controlling application changes and maintenance. True or false?

- A. True
- B. False

**Answer: A**

#### Explanation:

Obtaining user approval of program changes is very effective for controlling application changes and maintenance.

#### NEW QUESTION 81

- (Topic 1)

When is regression testing used to determine whether new application changes have introduced any errors in the remaining unchanged code?

- A. In program development and change management
- B. In program feasibility studies
- C. In program development
- D. In change management

**Answer: A**

#### Explanation:

Regression testing is used in program development and change management to determine whether new changes have introduced any errors in the remaining unchanged code.

#### NEW QUESTION 84

- (Topic 1)

What is often the most difficult part of initial efforts in application development? Choose the BEST answer.

- A. Configuring software
- B. Planning security
- C. Determining time and resource requirements
- D. Configuring hardware

**Answer: C**

#### Explanation:

Determining time and resource requirements for an application-development project is often the most difficult part of initial efforts in application development.

#### NEW QUESTION 85

- (Topic 1)

Whenever an application is modified, what should be tested to determine the full impact of the change? Choose the BEST answer.

- A. Interface systems with other applications or systems
- B. The entire program, including any interface systems with other applications or systems
- C. All programs, including interface systems with other applications or systems
- D. Mission-critical functions and any interface systems with other applications or systems

**Answer: B**

#### Explanation:

Whenever an application is modified, the entire program, including any interface systems with other applications or systems, should be tested to determine the full impact of the change.

#### NEW QUESTION 90

- (Topic 1)

When participating in a systems-development project, an IS auditor should focus on system controls rather than ensuring that adequate and complete documentation exists for all projects. True or false?

- A. True
- B. False

**Answer:** B

#### Explanation:

When participating in a systems-development project, an IS auditor should also strive to ensure that adequate and complete documentation exists for all projects.

#### NEW QUESTION 92

- (Topic 1)

What is a reliable technique for estimating the scope and cost of a software-development project?

- A. Function point analysis (FPA)
- B. Feature point analysis (FPA)
- C. GANTT
- D. PERT

**Answer:** A

#### Explanation:

A function point analysis (FPA) is a reliable technique for estimating the scope and cost of a software-development project.

#### NEW QUESTION 94

- (Topic 1)

Fourth-Generation Languages (4GLs) are most appropriate for designing the application's graphical user interface (GUI). They are inappropriate for designing any intensive data-calculation procedures. True or false?

- A. True
- B. False

**Answer:** A

#### Explanation:

Fourth-generation languages(4GLs) are most appropriate for designing the application's graphical user interface (GUI). They are inappropriate for designing any intensive data-calculation procedures.

#### NEW QUESTION 96

- (Topic 1)

What can be used to help identify and investigate unauthorized transactions? Choose the BEST answer.

- A. Postmortem review
- B. Reasonableness checks
- C. Data-mining techniques
- D. Expert systems

**Answer:** C

#### Explanation:

Data-mining techniques can be used to help identify and investigate unauthorized transactions.

#### NEW QUESTION 101

- (Topic 1)

\_\_\_\_\_ risk analysis is not always possible because the IS auditor is attempting to calculate risk using nonquantifiable threats and potential losses. In this event, a \_\_\_\_\_ risk assessment is more appropriate. Fill in the blanks.

- A. Quantitative; qualitative
- B. Qualitative; quantitative
- C. Residual; subjective
- D. Quantitative; subjective

**Answer:** A

#### Explanation:

Quantitative risk analysis is not always possible because the IS auditor is attempting to calculate risk using nonquantifiable threats and potential losses. In this event, a qualitative risk assessment is more appropriate.

#### NEW QUESTION 102

- (Topic 1)

What is the first step in a business process re-engineering project?

- A. Identifying current business processes
- B. Forming a BPR steering committee

- C. Defining the scope of areas to be reviewed
- D. Reviewing the organizational strategic plan

**Answer:** C

**Explanation:**

Defining the scope of areas to be reviewed is the first step in a business process re-engineering project.

**NEW QUESTION 106**

- (Topic 1)

When storing data archives off-site, what must be done with the data to ensure data completeness?

- A. The data must be normalize
- B. The data must be validate
- C. The data must be parallel-teste
- D. The data must be synchronize

**Answer:** D

**Explanation:**

When storing data archives off-site, data must be synchronized to ensure data completeness.

**NEW QUESTION 110**

- (Topic 1)

What is an edit check to determine whether a field contains valid data?

- A. Completeness check
- B. Accuracy check
- C. Redundancy check
- D. Reasonableness check

**Answer:** A

**Explanation:**

A completeness check is an edit check to determine whether a field contains valid data.

**NEW QUESTION 114**

- (Topic 1)

An intentional or unintentional disclosure of a password is likely to be evident within control logs. True or false?

- A. True
- B. False

**Answer:** B

**Explanation:**

An intentional or unintentional disclosure of a password is not likely to be evident within control logs.

**NEW QUESTION 118**

- (Topic 1)

What is the recommended initial step for an IS auditor to implement continuous-monitoring systems?

- A. Document existing internal controls
- B. Perform compliance testing on internal controls
- C. Establish a controls-monitoring steering committee
- D. Identify high-risk areas within the organization

**Answer:** D

**Explanation:**

When implementing continuous-monitoring systems, an IS auditor's first step is to identify highrisk areas within the organization.

**NEW QUESTION 119**

- (Topic 1)

What type of risk is associated with authorized program exits (trap doors)? Choose the BEST answer.

- A. Business risk
- B. Audit risk
- C. Detective risk
- D. Inherent risk

**Answer:** D

**Explanation:**

Inherent risk is associated with authorized program exits (trap doors).

#### NEW QUESTION 123

- (Topic 1)

An advantage of a continuous audit approach is that it can improve system security when used in time-sharing environments that process a large number of transactions. True or false?

- A. True
- B. False

**Answer:** A

#### **Explanation:**

It is true that an advantage of a continuous audit approach is that it can improve system security when used in time-sharing environments that process a large number of transactions.

#### NEW QUESTION 125

- (Topic 1)

Why does an IS auditor review an organization chart?

- A. To optimize the responsibilities and authority of individuals
- B. To control the responsibilities and authority of individuals
- C. To better understand the responsibilities and authority of individuals
- D. To identify project sponsors

**Answer:** C

#### **Explanation:**

The primary reason an IS auditor reviews an organization chart is to better understand the responsibilities and authority of individuals.

#### NEW QUESTION 129

- (Topic 1)

When performing an IS strategy audit, an IS auditor should review both short-term (one-year) and long-term (three-to five-year) IS strategies, interview appropriate corporate management personnel, and ensure that the external environment has been considered. The auditor should especially focus on procedures in an audit of IS strategy. True or false?

- A. True
- B. False

**Answer:** B

#### **Explanation:**

When performing an IS strategy audit, an IS auditor should review both short-term (one-year) and long-term (three-to five-year) IS strategies, interview appropriate corporate management personnel, and ensure that the external environment has been considered.

#### NEW QUESTION 132

- (Topic 1)

What process allows IS management to determine whether the activities of the organization differ from the planned or expected levels? Choose the BEST answer.

- A. Business impact assessment
- B. Risk assessment
- C. IS assessment methods
- D. Key performance indicators (KPIs)

**Answer:** C

#### **Explanation:**

IS assessment methods allow IS management to determine whether the activities of the organization differ from the planned or expected levels.

#### NEW QUESTION 134

- (Topic 1)

Who should be responsible for network security operations?

- A. Business unit managers
- B. Security administrators
- C. Network administrators
- D. IS auditors

**Answer:** B

#### **Explanation:**

Security administrators are usually responsible for network security operations.

#### NEW QUESTION 136

- (Topic 1)

Proper segregation of duties does not prohibit a quality control administrator from also being responsible for change control and problem management. True or false?

- A. True

B. False

**Answer:** A

**Explanation:**

Proper segregation of duties does not prohibit a quality-control administrator from also being responsible for change control and problem management.

**NEW QUESTION 141**

- (Topic 1)

The directory system of a database-management system describes:

- A. The access method to the data
- B. The location of data AND the access method
- C. The location of data
- D. Neither the location of data NOR the access method

**Answer:** B

**Explanation:**

The directory system of a database-management system describes the location of data and the access method.

**NEW QUESTION 144**

- (Topic 1)

How do modems (modulation/demodulation) function to facilitate analog transmissions to enter a digital network?

- A. Modems convert analog transmissions to digital, and digital transmission to analog
- B. Modems encapsulate analog transmissions within digital, and digital transmissions within analog
- C. Modems convert digital transmissions to analog, and analog transmissions to digital
- D. Modems encapsulate digital transmissions within analog, and analog transmissions within digital

**Answer:** A

**Explanation:**

Modems (modulation/demodulation) convert analog transmissions to digital, and digital transmissions to analog, and are required for analog transmissions to enter a digital network.

**NEW QUESTION 149**

- (Topic 1)

What type(s) of firewalls provide(s) the greatest degree of protection and control because both firewall technologies inspect all seven OSI layers of network traffic?

- A. A first-generation packet-filtering firewall
- B. A circuit-level gateway
- C. An application-layer gateway, or proxy firewall, and stateful-inspection firewalls
- D. An application-layer gateway, or proxy firewall, but not stateful-inspection firewalls

**Answer:** C

**Explanation:**

An application-layer gateway, or proxy firewall, and stateful-inspection firewalls provide the greatest degree of protection and control because both firewall technologies inspect all seven OSI layers of network traffic.

**NEW QUESTION 151**

- (Topic 1)

Which of the following can degrade network performance? Choose the BEST answer.

- A. Superfluous use of redundant load-sharing gateways
- B. Increasing traffic collisions due to host congestion by creating new collision domains
- C. Inefficient and superfluous use of network devices such as switches
- D. Inefficient and superfluous use of network devices such as hubs

**Answer:** D

**Explanation:**

Inefficient and superfluous use of network devices such as hubs can degrade network performance.

**NEW QUESTION 155**

- (Topic 1)

What can be used to gather evidence of network attacks?

- A. Access control lists (ACL)
- B. Intrusion-detection systems (IDS)
- C. Syslog reporting
- D. Antivirus programs

**Answer:** B

**Explanation:**

Intrusion-detection systems (IDS) are used to gather evidence of network attacks.

#### NEW QUESTION 159

- (Topic 1)

Which of the following is a passive attack method used by intruders to determine potential network vulnerabilities?

- A. Traffic analysis
- B. SYN flood
- C. Denial of service (DoS)
- D. Distributed denial of service (DoS)

**Answer:** A

#### Explanation:

Traffic analysis is a passive attack method used by intruders to determine potential network vulnerabilities. All others are active attacks.

#### NEW QUESTION 164

- (Topic 1)

What is used to provide authentication of the website and can also be used to successfully authenticate keys used for data encryption?

- A. An organizational certificate
- B. A user certificate
- C. A website certificate
- D. Authenticode

**Answer:** C

#### Explanation:

A website certificate is used to provide authentication of the website and can also be used to successfully authenticate keys used for data encryption.

#### NEW QUESTION 169

- (Topic 1)

What process is used to validate a subject's identity?

- A. Identification
- B. Nonrepudiation
- C. Authorization
- D. Authentication

**Answer:** D

#### Explanation:

Authentication is used to validate a subject's identity.

#### NEW QUESTION 170

- (Topic 1)

Which of the following should an IS auditor review to determine user permissions that have been granted for a particular resource? Choose the BEST answer.

- A. Systems logs
- B. Access control lists (ACL)
- C. Application logs
- D. Error logs

**Answer:** B

#### Explanation:

IS auditors should review access-control lists (ACL) to determine user permissions that have been granted for a particular resource.

#### NEW QUESTION 174

- (Topic 1)

Using the OSI reference model, what layer(s) is/are used to encrypt data?

- A. Transport layer
- B. Session layer
- C. Session and transport layers
- D. Data link layer

**Answer:** C

#### Explanation:

User applications often encrypt and encapsulate data using protocols within the OSI session layer or farther down in the transport layer.

#### NEW QUESTION 177

- (Topic 1)

Which of the following is of greatest concern when performing an IS audit?

- A. Users' ability to directly modify the database
- B. Users' ability to submit queries to the database
- C. Users' ability to indirectly modify the database
- D. Users' ability to directly view the database

**Answer:** A

**Explanation:**

A major IS audit concern is users' ability to directly modify the database.

**NEW QUESTION 181**

- (Topic 1)

If a programmer has update access to a live system, IS auditors are more concerned with the programmer's ability to initiate or modify transactions and the ability to access production than with the programmer's ability to authorize transactions. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

If a programmer has update access to a live system, IS auditors are more concerned with the programmer's ability to initiate or modify transactions and the ability to access production than with the programmer's ability to authorize transactions.

**NEW QUESTION 182**

- (Topic 1)

Organizations should use off-site storage facilities to maintain \_\_\_\_\_ (fill in the blank) of current and critical information within backup files. Choose the BEST answer.

- A. Confidentiality
- B. Integrity
- C. Redundancy
- D. Concurrency

**Answer:** C

**Explanation:**

Redundancy is the best answer because it provides both integrity and availability. Organizations should use off-site storage facilities to maintain redundancy of current and critical information within backup files.

**NEW QUESTION 184**

- (Topic 1)

Mitigating the risk and impact of a disaster or business interruption usually takes priority over transference of risk to a third party such as an insurer. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

Mitigating the risk and impact of a disaster or business interruption usually takes priority over transferring risk to a third party such as an insurer.

**NEW QUESTION 185**

- (Topic 1)

What is an acceptable recovery mechanism for extremely time-sensitive transaction processing?

- A. Off-site remote journaling
- B. Electronic vaulting
- C. Shadow file processing
- D. Storage area network

**Answer:** C

**Explanation:**

Shadow file processing can be implemented as a recovery mechanism for extremely time-sensitive transaction processing.

**NEW QUESTION 188**

- (Topic 1)

Why is a clause for requiring source code escrow in an application vendor agreement important?

- A. To segregate systems development and live environments
- B. To protect the organization from copyright disputes
- C. To ensure that sufficient code is available when needed
- D. To ensure that the source code remains available even if the application vendor goes out of business

**Answer:** D

**Explanation:**

A clause for requiring source code escrow in an application vendor agreement is important to ensure that the source code remains available even if the application vendor goes out of business.

**NEW QUESTION 189**

- (Topic 1)

What protects an application purchaser's ability to fix or change an application in case the application vendor goes out of business?

- A. Assigning copyright to the organization
- B. Program back doors
- C. Source code escrow
- D. Internal programming expertise

**Answer: C**

**Explanation:**

Source code escrow protects an application purchaser's ability to fix or change an application in case the application vendor goes out of business.

**NEW QUESTION 190**

- (Topic 1)

Who is ultimately responsible for providing requirement specifications to the software-development team?

- A. The project sponsor
- B. The project members
- C. The project leader
- D. The project steering committee

**Answer: A**

**Explanation:**

The project sponsor is ultimately responsible for providing requirement specifications to the software-development team.

**NEW QUESTION 192**

- (Topic 1)

An IS auditor should carefully review the functional requirements in a systems-development project to ensure that the project is designed to:

- A. Meet business objectives
- B. Enforce data security
- C. Be culturally feasible
- D. Be financially feasible

**Answer: A**

**Explanation:**

An IS auditor should carefully review the functional requirements in a systems-development project to ensure that the project is designed to meet business objectives.

**NEW QUESTION 197**

- (Topic 1)

What is used to develop strategically important systems faster, reduce development costs, and still maintain high quality? Choose the BEST answer.

- A. Rapid application development (RAD)
- B. GANTT
- C. PERT
- D. Decision trees

**Answer: A**

**Explanation:**

Rapid application development (RAD) is used to develop strategically important systems faster, reduce development costs, and still maintain high quality.

**NEW QUESTION 199**

- (Topic 1)

What is the most common reason for information systems to fail to meet the needs of users? Choose the BEST answer.

- A. Lack of funding
- B. Inadequate user participation during system requirements definition
- C. Inadequate senior management participation during system requirements definition
- D. Poor IT strategic planning

**Answer: B**

**Explanation:**

Inadequate user participation during system requirements definition is the most common reason for information systems to fail to meet the needs of users.

**NEW QUESTION 203**

- (Topic 1)

Business process re-engineering often results in \_\_\_\_\_ automation, which results in \_\_\_\_\_ number of people using technology. Fill in the blanks.

- A. Increased; a greater
- B. Increased; a fewer
- C. Less; a fewer
- D. Increased; the same

**Answer:** A

**Explanation:**

Business process re-engineering often results in increased automation, which results in a greater number of people using technology.

#### NEW QUESTION 206

- (Topic 1)

Whenever business processes have been re-engineered, the IS auditor attempts to identify and quantify the impact of any controls that might have been removed, or controls that might not work as effectively after business process changes. True or false?

- A. True
- B. False

**Answer:** A

**Explanation:**

Whenever business processes have been re-engineered, the IS auditor should attempt to identify and quantify the impact of any controls that might have been removed, or controls that might not work as effectively after business process changes.

#### NEW QUESTION 207

- (Topic 1)

What is used as a control to detect loss, corruption, or duplication of data?

- A. Redundancy check
- B. Reasonableness check
- C. Hash totals
- D. Accuracy check

**Answer:** C

**Explanation:**

Hash totals are used as a control to detect loss, corruption, or duplication of data.

#### NEW QUESTION 209

- (Topic 1)

An IS auditor is using a statistical sample to inventory the tape library. What type of test would this be considered?

- A. Substantive
- B. Compliance
- C. Integrated
- D. Continuous audit

**Answer:** A

**Explanation:**

Using a statistical sample to inventory the tape library is an example of a substantive test.

#### NEW QUESTION 210

- (Topic 2)

Overall business risk for a particular threat can be expressed as:

- A. a product of the probability and magnitude of the impact if a threat successfully exploits a vulnerability
- B. the magnitude of the impact should a threat source successfully exploit the vulnerability
- C. the likelihood of a given threat source exploiting a given vulnerability
- D. the collective judgment of the risk assessment team

**Answer:** A

**Explanation:**

Choice A takes into consideration the likelihood and magnitude of the impact and provides the best measure of the risk to an asset. Choice B provides only the likelihood of a threat exploiting a vulnerability in the asset but does not provide the magnitude of the possible damage to the asset. Similarly, choice C considers only the magnitude of the damage and not the possibility of a threat exploiting a vulnerability. Choice D defines the risk on an arbitrary basis and is not suitable for a scientific risk management process.

#### NEW QUESTION 211

- (Topic 2)

Which of the following is a substantive test?

- A. Checking a list of exception reports
- B. Ensuring approval for parameter changes
- C. Using a statistical sample to inventory the tape library
- D. Reviewing password history reports

**Answer:** C

**Explanation:**

A substantive test confirms the integrity of actual processing. A substantive test would determine if the tape library records are stated correctly. A compliance test determines if controls are being applied in a manner that is consistent with management policies and procedures. Checking the authorization of exception reports, reviewing authorization for changing parameters and reviewing password history reports are all compliance tests.

#### NEW QUESTION 213

- (Topic 2)

Which of the following is a benefit of a risk-based approach to audit planning? Audit:

- A. scheduling may be performed months in advance
- B. budgets are more likely to be met by the IS audit staff
- C. staff will be exposed to a variety of technologies
- D. resources are allocated to the areas of highest concern

**Answer:** D

**Explanation:**

The risk-based approach is designed to ensure audit time is spent on the areas of highest risk. The development of an audit schedule is not addressed by a risk-based approach. Audit schedules may be prepared months in advance using various scheduling methods. A risk approach does not have a direct correlation to the audit staff meeting time budgets on a particular audit, nor does it necessarily mean a wider variety of audits will be performed in a given year.

#### NEW QUESTION 216

- (Topic 2)

An IS auditor is assigned to perform a postimplementation review of an application system. Which of the following situations may have impaired the independence of the IS auditor? The IS auditor:

- A. implemented a specific control during the development of the application system
- B. designed an embedded audit module exclusively for auditing the application system
- C. participated as a member of the application system project team, but did not have operational responsibilities
- D. provided consulting advice concerning application system best practices

**Answer:** A

**Explanation:**

Independence may be impaired if an IS auditor is, or has been, actively involved in the development, acquisition and implementation of the application system. Choices B and C are situations that do not impair an IS auditor's independence. Choice D is incorrect because an IS auditor's independence is not impaired by providing advice on known best practices.

#### NEW QUESTION 220

- (Topic 2)

When developing a risk-based audit strategy, an IS auditor should conduct a risk assessment to ensure that:

- A. controls needed to mitigate risks are in place
- B. vulnerabilities and threats are identified
- C. audit risks are considered
- D. a gap analysis is appropriate

**Answer:** B

**Explanation:**

In developing a risk-based audit strategy, it is critical that the risks and vulnerabilities be understood. This will determine the areas to be audited and the extent of coverage. Understanding whether appropriate controls required to mitigate risks are in place is a resultant effect of an audit. Audit risks are inherent aspects of auditing, are directly related to the audit process and are not relevant to the risk analysis of the environment to be audited. A gap analysis would normally be done to compare the actual state to an expected or desirable state.

#### NEW QUESTION 223

- (Topic 2)

An organization's IS audit charter should specify the:

- A. short- and long-term plans for IS audit engagements
- B. objectives and scope of IS audit engagement
- C. detailed training plan for the IS audit staff
- D. role of the IS audit function

**Answer:** D

**Explanation:**

An IS audit charter establishes the role of the information systems audit function. The charter should describe the overall authority, scope, and responsibilities of the audit function. It should be approved by the highest level of management and, if available, by the audit committee. Short-term and long-term planning is the responsibility of audit management. The objectives and scope of each IS audit should be agreed to in an engagement letter. A training plan, based on the audit plan, should be developed by audit management.

#### NEW QUESTION 227

- (Topic 2)

An IS auditor is evaluating management's risk assessment of information systems. The IS auditor should FIRST review:

- A. the controls already in place
- B. the effectiveness of the controls in place
- C. the mechanism for monitoring the risks related to the asset
- D. the threats/vulnerabilities affecting the asset

**Answer:** D

#### Explanation:

One of the key factors to be considered while assessing the risks related to the use of various information systems is the threats and vulnerabilities affecting the assets. The risks related to the use of information assets should be evaluated in isolation from the installed controls. Similarly, the effectiveness of the controls should be considered during the risk mitigation stage and not during the risk assessment phase. A mechanism to continuously monitor the risks related to assets should be put in place during the risk monitoring function that follows the risk assessment phase.

#### NEW QUESTION 228

- (Topic 2)

An IS auditor should use statistical sampling and not judgment (nonstatistical) sampling, when:

- A. the probability of error must be objectively quantified
- B. the auditor wishes to avoid sampling risk
- C. generalized audit software is unavailable
- D. the tolerable error rate cannot be determined

**Answer:** A

#### Explanation:

Given an expected error rate and confidence level, statistical sampling is an objective method of sampling, which helps an IS auditor determine the sample size and quantify the probability of error (confidence coefficient). Choice B is incorrect because sampling risk is the risk of a sample not being representative of the population. This risk exists for both judgment and statistical samples. Choice C is incorrect because statistical sampling does not require the use of generalized audit software. Choice D is incorrect because the tolerable error rate must be predetermined for both judgment and statistical sampling.

#### NEW QUESTION 233

CORRECT TEXT - (Topic 2)

The vice president of human resources has requested an audit to identify payroll overpayments for the previous year. Which would be the BEST audit technique to use in this situation?

- A. Test data
- B. Generalized audit software
- C. Integrated test facility
- D. Embedded audit module

**Answer:** B

#### NEW QUESTION 237

- (Topic 2)

During a security audit of IT processes, an IS auditor found that there were no documented security procedures. The IS auditor should:

- A. create the procedures document
- B. terminate the audit
- C. conduct compliance testing
- D. identify and evaluate existing practices

**Answer:** D

#### Explanation:

One of the main objectives of an audit is to identify potential risks; therefore, the most proactive approach would be to identify and evaluate the existing security practices being followed by the organization. IS auditors should not prepare documentation, as doing so could jeopardize their independence. Terminating the audit may prevent achieving one of the basic audit objectives, i.e., identification of potential risks. Since there are no documented procedures, there is no basis against which to test compliance.

#### NEW QUESTION 240

- (Topic 2)

In the course of performing a risk analysis, an IS auditor has identified threats and potential impacts. Next, the IS auditor should:

- A. identify and assess the risk assessment process used by management

- B. identify information assets and the underlying system
- C. disclose the threats and impacts to management
- D. identify and evaluate the existing control

**Answer:** D

**Explanation:**

It is important for an IS auditor to identify and evaluate the existing controls and security once the potential threats and possible impacts are identified. Upon completion of an audit an IS auditor should describe and discuss with management the threats and potential impacts on the assets.

**NEW QUESTION 242**

- (Topic 2)

Which of the following should be of MOST concern to an IS auditor?

- A. Lack of reporting of a successful attack on the network
- B. Failure to notify police of an attempted intrusion
- C. Lack of periodic examination of access rights
- D. Lack of notification to the public of an intrusion

**Answer:** A

**Explanation:**

Not reporting an intrusion is equivalent to an IS auditor hiding a malicious intrusion, which would be a professional mistake. Although notification to the police may be required and the lack of a periodic examination of access rights might be a concern, they do not represent as big a concern as the failure to report the attack. Reporting to the public is not a requirement and is dependent on the organization's desire, or lack thereof, to make the intrusion known.

**NEW QUESTION 243**

- (Topic 2)

Which of the following would normally be the MOST reliable evidence for an auditor?

- A. A confirmation letter received from a third party verifying an account balance
- B. Assurance from line management that an application is working as designed
- C. Trend data obtained from World Wide Web (Internet) sources
- D. Ratio analysts developed by the IS auditor from reports supplied by line management

**Answer:** A

**Explanation:**

Evidence obtained from independent third parties almost always is considered to be the most reliable. Choices B, C and D would not be considered as reliable.

**NEW QUESTION 245**

- (Topic 2)

When evaluating the collective effect of preventive, detective or corrective controls within a process, an IS auditor should be aware of which of the following?

- A. The point at which controls are exercised as data flow through the system
- B. Only preventive and detective controls are relevant
- C. Corrective controls can only be regarded as compensating
- D. Classification allows an IS auditor to determine which controls are missing

**Answer:** A

**Explanation:**

An IS auditor should focus on when controls are exercised as data flow through a computer system. Choice B is incorrect since corrective controls may also be relevant. Choice C is incorrect, since corrective controls remove or reduce the effects of errors or irregularities and are exclusively regarded as compensating controls. Choice D is incorrect and irrelevant since the existence and function of controls is important, not the classification.

**NEW QUESTION 250**

- (Topic 2)

During a review of a customer master file, an IS auditor discovered numerous customer name duplications arising from variations in customer first names. To determine the extent of the duplication, the IS auditor would use:

- A. test data to validate data input
- B. test data to determine system sort capabilities
- C. generalized audit software to search for address field duplication
- D. generalized audit software to search for account field duplication

**Answer:** C

**Explanation:**

Since the name is not the same (due to name variations), one method to detect duplications would be to compare other common fields, such as addresses. A subsequent review to determine common customer names at these addresses could then be conducted. Searching for duplicate account numbers would not likely find duplications, since customers would most likely have different account numbers for each variation. Test data would not be useful to detect the extent of any data characteristic, but simply to determine how the data were processed.

#### NEW QUESTION 254

- (Topic 2)

An IS auditor evaluates the test results of a modification to a system that deals with payment computation. The auditor finds that 50 percent of the calculations do not match predetermined totals. Which of the following would MOST likely be the next step in the audit?

- A. Design further tests of the calculations that are in error
- B. Identify variables that may have caused the test results to be inaccurate
- C. Examine some of the test cases to confirm the result
- D. Document the results and prepare a report of findings, conclusions and recommendation

**Answer: C**

#### Explanation:

An IS auditor should next examine cases where incorrect calculations occurred and confirm the results. After the calculations have been confirmed, further tests can be conducted and reviewed. Report preparation, findings and recommendations would not be made until all results are confirmed.

#### NEW QUESTION 255

- (Topic 2)

A substantive test to verify that tape library inventory records are accurate is:

- A. determining whether bar code readers are installed
- B. determining whether the movement of tapes is authorized
- C. conducting a physical count of the tape inventory
- D. checking if receipts and issues of tapes are accurately recorded

**Answer: C**

#### Explanation:

A substantive test includes gathering evidence to evaluate the integrity of individual transactions, data or other information. Conducting a physical count of the tape inventory is a substantive test. Choices A, B and D are compliance tests.

#### NEW QUESTION 257

- (Topic 2)

The PRIMARY purpose for meeting with auditees prior to formally closing a review is to:

- A. confirm that the auditors did not overlook any important issue
- B. gain agreement on the findings
- C. receive feedback on the adequacy of the audit procedure
- D. test the structure of the final presentation

**Answer: B**

#### Explanation:

The primary purpose for meeting with auditees prior to formally closing a review is to gain agreement on the findings. The other choices, though related to the formal closure of an audit, are of secondary importance.

#### NEW QUESTION 259

- (Topic 2)

Which of the following audit techniques would BEST aid an auditor in determining whether there have been unauthorized program changes since the last authorized program update?

- A. Test data run
- B. Code review
- C. Automated code comparison
- D. Review of code migration procedures

**Answer: C**

#### Explanation:

An automated code comparison is the process of comparing two versions of the same program to determine whether the two correspond. It is an efficient technique because it is an automated procedure. Test data runs permit the auditor to verify the processing of preselected transactions, but provide no evidence about unexercised portions of a program. Code review is the process of reading program source code listings to determine whether the code contains potential errors or inefficient statements. A code review can be used as a means of code comparison but it is inefficient. The review of code migration procedures would not detect program changes.

#### NEW QUESTION 264

- (Topic 2)

While reviewing sensitive electronic work papers, the IS auditor noticed that they were not encrypted. This could compromise the:

- A. audit trail of the versioning of the work paper
- B. approval of the audit phase
- C. access rights to the work paper
- D. confidentiality of the work paper

**Answer:** D

**Explanation:**

Encryption provides confidentiality for the electronic work papers. Audit trails, audit phase approvals and access to the work papers do not, of themselves, affect the confidentiality but are part of the reason for requiring encryption.

**NEW QUESTION 267**

- (Topic 2)

After initial investigation, an IS auditor has reasons to believe that fraud may be present. The IS auditor should:

- A. expand activities to determine whether an investigation is warranted
- B. report the matter to the audit committee
- C. report the possibility of fraud to top management and ask how they would like to proceed
- D. consult with external legal counsel to determine the course of action to be taken

**Answer:** A

**Explanation:**

An IS auditor's responsibilities for detecting fraud include evaluating fraud indicators and deciding whether any additional action is necessary or whether an investigation should be recommended. The IS auditor should notify the appropriate authorities within the organization only if it has determined that the indicators of fraud are sufficient to recommend an investigation. Normally, the IS auditor does not have authority to consult with external legal counsel.

**NEW QUESTION 268**

- (Topic 2)

Which of the following should an IS auditor use to detect duplicate invoice records within an invoice master file?

- A. Attribute sampling
- B. Generalized audit software (GAS)
- C. Test data
- D. Integrated test facility (ITF)

**Answer:** B

**Explanation:**

Generalized audit software (GAS) would enable the auditor to review the entire invoice file to look for those items that meet the selection criteria. Attribute sampling would aid in identifying records meeting specific conditions, but would not compare one record to another to identify duplicates. To detect duplicate invoice records the IS auditor should check all of the items that meet the criteria and not just a sample of the items. Test data are used to verify program processing, but will not identify duplicate records. An integrated test facility (ITF) allows the IS auditor to test transactions through the production system, but would not compare records to identify duplicates.

**NEW QUESTION 270**

- (Topic 2)

Which of the following would be the MOST effective audit technique for identifying segregation of duties violations in a new enterprise resource planning (ERP) implementation?

- A. Reviewing a report of security rights in the system
- B. Reviewing the complexities of authorization objects
- C. Building a program to identify conflicts in authorization
- D. Examining recent access rights violation cases

**Answer:** C

**Explanation:**

Since the objective is to identify violations in segregation of duties, it is necessary to define the logic that will identify conflicts in authorization. A program could be developed to identify these conflicts. A report of security rights in the enterprise resource planning (ERP) system would be voluminous and time consuming to review; therefore, this technique is not as effective as building a program. As complexities increase, it becomes more difficult to verify the effectiveness of the systems and complexity is not, in itself, a link to segregation of duties. It is good practice to review recent access rights violation cases; however, it may require a significant amount of time to truly identify which violations actually resulted from an inappropriate segregation of duties.

**NEW QUESTION 274**

- (Topic 2)

During a change control audit of a production system, an IS auditor finds that the change management process is not formally documented and that some migration procedures failed. What should the IS auditor do next?

- A. Recommend redesigning the change management process
- B. Gain more assurance on the findings through root cause analysis
- C. Recommend that program migration be stopped until the change process is documented
- D. Document the finding and present it to management

**Answer:** B

**Explanation:**

A change management process is critical to IT production systems. Before recommending that the organization take any other action (e.g., stopping migrations,

redesigning the change management process), the IS auditor should gain assurance that the incidents reported are related to deficiencies in the change management process and not caused by some process other than change management.

#### NEW QUESTION 276

- (Topic 2)

During an implementation review of a multiuser distributed application, an IS auditor finds minor weaknesses in three areas-the initial setting of parameters is improperly installed, weak passwords are being used and some vital reports are not being checked properly. While preparing the audit report, the IS auditor should:

- A. record the observations separately with the impact of each of them marked against each respective finding
- B. advise the manager of probable risks without recording the observations, as the control weaknesses are minor ones
- C. record the observations and the risk arising from the collective weaknesses
- D. apprise the departmental heads concerned with each observation and properly document it in the report

**Answer: C**

#### Explanation:

Individually the weaknesses are minor; however, together they have the potential to substantially weaken the overall control structure. Choices A and D reflect a failure on the part of an IS auditor to recognize the combined effect of the control weaknesses. Advising the local manager without reporting the facts and observations would conceal the findings from other stakeholders.

#### NEW QUESTION 278

- (Topic 2)

During an exit interview, in cases where there is disagreement regarding the impact of a finding, an IS auditor should:

- A. ask the auditee to sign a release form accepting full legal responsibility
- B. elaborate on the significance of the finding and the risks of not correcting it
- C. report the disagreement to the audit committee for resolution
- D. accept the auditee's position since they are the process owner

**Answer: B**

#### Explanation:

If the auditee disagrees with the impact of a finding, it is important for an IS auditor to elaborate and clarify the risks and exposures, as the auditee may not fully appreciate the magnitude of the exposure. The goal should be to enlighten the auditee or uncover new information of which an IS auditor may not have been aware. Anything that appears to threaten the auditee will lessen effective communications and set up an adversarial relationship. By the same token, an IS auditor should not automatically agree just because the auditee expresses an alternate point of view.

#### NEW QUESTION 283

- (Topic 3)

Which of the following is a function of an IS steering committee?

- A. Monitoring vendor-controlled change control and testing
- B. Ensuring a separation of duties within the information's processing environment
- C. Approving and monitoring major projects, the status of IS plans and budgets
- D. Liaising between the IS department and the end users

**Answer: C**

#### Explanation:

The IS steering committee typically serves as a general review board for major IS projects and should not become involved in routine operations; therefore, one of its functions is to approve and monitor major projects, the status of IS plans and budgets. Vendor change control is an outsourcing issue and should be monitored by IS management. Ensuring a separation of duties within the information's processing environment is an IS management responsibility. Liaising between the IS department and the end users is a function of the individual parties and not a committee.

#### NEW QUESTION 286

- (Topic 3)

As an outcome of information security governance, strategic alignment provides:

- A. security requirements driven by enterprise requirements
- B. baseline security following best practice
- C. institutionalized and commoditized solutions
- D. an understanding of risk exposure

**Answer: A**

#### Explanation:

Information security governance, when properly implemented, should provide four basic outcomes: strategic alignment, value delivery, risk management and performance measurement. Strategic alignment provides input for security requirements driven by enterprise requirements. Value delivery provides a standard set of security practices, i.e., baseline security following best practices or institutionalized and commoditized solutions. Risk management provides an understanding of risk exposure.

#### NEW QUESTION 289

- (Topic 3)

The MAJOR consideration for an IS auditor reviewing an organization's IT project portfolio is the:

- A. IT budge
- B. existing IT environmen
- C. business pla
- D. investment pla

**Answer: C**

**Explanation:**

One of the most important reasons for which projects get funded is how well a project meets an organization's strategic objectives. Portfolio management takes a holistic view of a company's overall IT strategy. IT strategy should be aligned with the business strategy and, hence, reviewing the business plan should be the major consideration. Choices A, B and D are important but secondary to the importance of reviewing the business plan.

#### NEW QUESTION 293

- (Topic 3)

When implementing an IT governance framework in an organization the MOST important objective is:

- A. IT alignment with the busines
- B. accountabilit
- C. value realization with I
- D. enhancing the return on IT investment

**Answer: A**

**Explanation:**

The goals of IT governance are to improve IT performance, to deliver optimum business value and to ensure regulatory compliance. The key practice in support of these goals is the strategic alignment of IT with the business {choice A). To achieve alignment, all other choices need to be tied to business practices and strategies.

#### NEW QUESTION 295

- (Topic 3)

Responsibility for the governance of IT should rest with the:

- A. IT strategy committe
- B. chief information officer (CIO).
- C. audit committe
- D. board of director

**Answer: D**

**Explanation:**

Governance is the set of responsibilities and practices exercised by the board and executive management with the goal of providing strategic direction, ensuring that objectives are achieved, ascertaining that risks are managed appropriately and verifying that the enterprise's resources are used responsibly. The audit committee, the chief information officer (CIO) and the IT strategy committee all play a significant role in the successful implementation of IT governance within an organization, but the ultimate accountability resides with the board of directors.

#### NEW QUESTION 296

- (Topic 3)

An IS auditor reviewing an organization that uses cross-training practices should assess the risk of:

- A. dependency on a single perso
- B. inadequate succession plannin
- C. one person knowing all parts of a syste
- D. a disruption of operation

**Answer: C**

**Explanation:**

Cross-training is a process of training more than one individual to perform a specific job or procedure. This practice helps decrease the dependence on a single person and assists in succession planning. This provides for the backup of personnel in the event of an absence and, thereby, provides for the continuity of operations. However, in using this approach, it is prudent to have first assessed the risk of any person knowing all parts of a system and the related potential exposures. Cross-training reduces the risks addressed in choices A, B and D.

#### NEW QUESTION 300

- (Topic 3)

Which of the following controls would an IS auditor look for in an environment where duties cannot be appropriately segregated?

- A. Overlapping controls
- B. Boundary controls
- C. Access controls
- D. Compensating controls

**Answer: D**

**Explanation:**

Compensating controls are internal controls that are intended to reduce the risk of an existing or potential control weakness that may arise when duties cannot be appropriately segregated. Overlapping controls are two controls addressing the same control objective or exposure. Since primary controls cannot be achieved when duties cannot or are not appropriately segregated, it is difficult to install overlapping controls. Boundary controls establish the interface between the would-be user of a computer system and the computer system itself, and are individual-based, not role-based, controls. Access controls for resources are based on individuals and not on roles.

**NEW QUESTION 301**

- (Topic 3)

Which of the following activities performed by a database administrator (DBA) should be performed by a different person?

- A. Deleting database activity logs
- B. Implementing database optimization tools
- C. Monitoring database usage
- D. Defining backup and recovery procedures

**Answer: A**

**Explanation:**

Since database activity logs record activities performed by the database administrator (DBA), deleting them should be performed by an individual other than the DBA. This is a compensating control to aid in ensuring an appropriate segregation of duties and is associated with the DBA's role. A DBA should perform the other activities as part of the normal operations.

**NEW QUESTION 305**

- (Topic 3)

When reviewing IS strategies, an IS auditor can BEST assess whether IS strategy supports the organizations' business objectives by determining if IS:

- A. has all the personnel and equipment it need
- B. plans are consistent with management strateg
- C. uses its equipment and personnel efficiently and effectiveI
- D. has sufficient excess capacity to respond to changing direction

**Answer: B**

**Explanation:**

Determining if the IS plan is consistent with management strategy relates IS/IT planning to business plans. Choices A, C and D are effective methods for determining the alignment of IS plans with business objectives and the organization's strategies.

**NEW QUESTION 306**

- (Topic 3)

When reviewing the IT strategic planning process, an IS auditor should ensure that the plan:

- A. incorporates state of the art technolog
- B. addresses the required operational control
- C. articulates the IT mission and visio
- D. specifies project management practice

**Answer: C**

**Explanation:**

The IT strategic plan must include a clear articulation of the IT mission and vision. The plan need not address the technology, operational controls or project management practices.

**NEW QUESTION 310**

- (Topic 3)

When reviewing an organization's strategic IT plan an IS auditor should expect to find:

- A. an assessment of the fit of the organization's application portfolio with business objective
- B. actions to reduce hardware procurement cos
- C. a listing of approved suppliers of IT contract resource
- D. a description of the technical architecture for the organization's network perimeter securit

**Answer: A**

**Explanation:**

An assessment of how well an organization's application portfolio supports the organization's business objectives is a key component of the overall IT strategic planning process. This drives the demand side of IT planning and should convert into a set of strategic IT intentions. Further assessment can then be made of how well the overall IT organization, encompassing applications, infrastructure, services, management processes, etc., can support the business objectives. Operational efficiency initiatives belong to tactical planning, not strategic planning. The purpose of an IT strategic plan is to set out how IT will be used to achieve or support an organization's business objectives. A listing of approved suppliers of IT contract resources is a tactical rather than a strategic concern. An IT strategic plan would not normally include detail of a specific technical architecture.

**NEW QUESTION 311**

- (Topic 3)

The advantage of a bottom-up approach to the development of organizational policies is that the policies:

- A. are developed for the organization as a whole
- B. are more likely to be derived as a result of a risk assessment
- C. will not conflict with overall corporate policy
- D. ensure consistency across the organization

**Answer: B**

**Explanation:**

A bottom-up approach begins by defining operational-level requirements and policies, which are derived and implemented as the result of risk assessments. Enterprise-level policies are subsequently developed based on a synthesis of existing operational policies. Choices A, C and D are advantages of a top-down approach for developing organizational policies. This approach ensures that the policies will not be in conflict with overall corporate policy and ensure consistency across the organization.

#### NEW QUESTION 313

- (Topic 3)

The PRIMARY objective of an audit of IT security policies is to ensure that:

- A. they are distributed and available to all staff
- B. security and control policies support business and IT objectives
- C. there is a published organizational chart with functional descriptions
- D. duties are appropriately segregated

**Answer: B**

**Explanation:**

Business orientation should be the main theme in implementing security. Hence, an IS audit of IT security policies should primarily focus on whether the IT and related security and control policies support business and IT objectives. Reviewing whether policies are available to all is an objective, but distribution does not ensure compliance. Availability of organizational charts with functional descriptions and segregation of duties might be included in the review, but are not the primary objective of an audit of security policies.

#### NEW QUESTION 316

- (Topic 3)

The rate of change in technology increases the importance of:

- A. outsourcing the IS function
- B. implementing and enforcing good processes
- C. hiring personnel willing to make a career within the organization
- D. meeting user requirements

**Answer: B**

**Explanation:**

Change requires that good change management processes be implemented and enforced. Outsourcing the IS function is not directly related to the rate of technological change. Personnel in a typical IS department are highly qualified and educated; usually they do not feel their jobs are at risk and are prepared to switch jobs frequently. Although meeting user requirements is important, it is not directly related to the rate of technological change in the IS environment.

#### NEW QUESTION 320

- (Topic 3)

Which of the following programs would a sound information security policy MOST likely include to handle suspected intrusions?

- A. Response
- B. Correction
- C. Detection
- D. Monitoring

**Answer: A**

**Explanation:**

A sound IS security policy will most likely outline a response program to handle suspected intrusions. Correction, detection and monitoring programs are all aspects of information security, but will not likely be included in an IS security policy statement.

#### NEW QUESTION 324

- (Topic 3)

Which of the following is the initial step in creating a firewall policy?

- A. A cost-benefit analysis of methods for securing the applications
- B. Identification of network applications to be externally accessed
- C. Identification of vulnerabilities associated with network applications to be externally accessed
- D. Creation of an applications traffic matrix showing protection methods

**Answer: B**

**Explanation:**

Identification of the applications required across the network should be identified first. After identification, depending on the physical location of these applications in the network and the network model, the person in charge will be able to understand the need for, and possible methods of, controlling access to these applications. Identifying methods to protect against identified vulnerabilities and their comparative cost-benefit analysis is the third step. Having identified the applications, the next step is to identify vulnerabilities (weaknesses) associated with the network applications. The next step is to analyze the application traffic and create a matrix showing how each type of traffic will be protected.

**NEW QUESTION 329**

- (Topic 3)

Which of the following is MOST critical for the successful implementation and maintenance of a security policy?

- A. Assimilation of the framework and intent of a written security policy by all appropriate parties
- B. Management support and approval for the implementation and maintenance of a security policy
- C. Enforcement of security rules by providing punitive actions for any violation of security rules
- D. Stringent implementation, monitoring and enforcing of rules by the security officer through access control software

**Answer: A**

**Explanation:**

Assimilation of the framework and intent of a written security policy by the users of the system is critical to the successful implementation and maintenance of the security policy. A good password system may exist, but if the users of the system keep passwords written on their desk, the password is of little value. Management support and commitment is no doubt important, but for successful implementation and maintenance of security policy, educating the users on the importance of security is paramount. The stringent implementation, monitoring and enforcing of rules by the security officer through access control software, and provision for punitive actions for violation of security rules, is also required, along with the user's education on the importance of security.

**NEW QUESTION 333**

- (Topic 3)

A comprehensive and effective e-mail policy should address the issues of e-mail structure, policy enforcement, monitoring and:

- A. recover
- B. retentio
- C. rebuildin
- D. reus

**Answer: B**

**Explanation:**

Besides being a good practice, laws and regulations may require that an organization keep information that has an impact on the financial statements. The prevalence of lawsuits in which e-mail communication is held in the same regard as the official form of classic 'paper\*' makes the retention of corporate e-mail a necessity. All e-mail generated on an organization's hardware is the property of the organization, and an e-mail policy should address the retention of messages, considering both known and unforeseen litigation. The policy should also address the destruction of e-mails after a specified time to protect the nature and confidentiality of the messages themselves. Addressing the retention issue in the e-mail policy would facilitate recovery, rebuilding and reuse.

**NEW QUESTION 337**

- (Topic 3)

In an organization where an IT security baseline has been defined, an IS auditor should FIRST ensure:

- A. implementatio
- B. complianc
- C. documentatio
- D. sufficienc

**Answer: D**

**Explanation:**

An IS auditor should first evaluate the definition of the minimum baseline level by ensuring the sufficiency of controls. Documentation, implementation and compliance are further steps.

**NEW QUESTION 341**

- (Topic 3)

A top-down approach to the development of operational policies will help ensure:

- A. that they are consistent across the organizatio
- B. that they are implemented as a part of risk assessmen
- C. compliance with all policie
- D. that they are reviewed periodicall

**Answer: A**

**Explanation:**

Deriving lower level policies from corporate policies (a top-down approach) aids in ensuring consistency across the organization and consistency with other policies. The bottom-up approach to the development of operational policies is derived as a result of risk assessment. A top-down approach of itself does not ensure compliance and development does not ensure that policies are reviewed.

#### NEW QUESTION 345

- (Topic 3)

Which of the following would MOST likely indicate that a customer data warehouse should remain in-house rather than be outsourced to an offshore operation?

- A. Time zone differences could impede communications between IT team
- B. Telecommunications cost could be much higher in the first year
- C. Privacy laws could prevent cross-border flow of information
- D. Software development may require more detailed specification

**Answer: C**

#### Explanation:

Privacy laws prohibiting the cross-border flow of personally identifiable information would make it impossible to locate a data warehouse containing customer information in another country. Time zone differences and higher telecommunications costs are more manageable. Software development typically requires more detailed specifications when dealing with offshore operations.

#### NEW QUESTION 346

- (Topic 3)

A retail outlet has introduced radio frequency identification (RFID) tags to create unique serial numbers for all products. Which of the following is the PRIMARY concern associated with this initiative?

- A. Issues of privacy
- B. Wavelength can be absorbed by the human body
- C. RFID tags may not be removable
- D. RFID eliminates line-of-sight reading

**Answer: A**

#### Explanation:

The purchaser of an item will not necessarily be aware of the presence of the tag. If a tagged item is paid for by credit card, it would be possible to tie the unique ID of that item to the identity of the purchaser. Privacy violations are a significant concern because RFID can carry unique identifier numbers. If desired it would be possible for a firm to track individuals who purchase an item containing an RFID. Choices B and C are concerns of less importance. Choice D is not a concern.

#### NEW QUESTION 347

- (Topic 3)

An IS auditor is reviewing a project to implement a payment system between a parent bank and a subsidiary. The IS auditor should FIRST verify that the:

- A. technical platforms between the two companies are interoperable
- B. parent bank is authorized to serve as a service provider
- C. security features are in place to segregate subsidiary trade
- D. subsidiary can join as a co-owner of this payment system

**Answer: B**

#### Explanation:

Even between parent and subsidiary companies, contractual agreement(s) should be in place to conduct shared services. This is particularly important in highly regulated organizations such as banking. Unless granted to serve as a service provider, it may not be legal for the bank to extend business to the subsidiary companies. Technical aspects should always be considered; however, this can be initiated after confirming that the parent bank can serve as a service provider. Security aspects are another important factor; however, this should be considered after confirming that the parent bank can serve as a service provider. The ownership of the payment system is not as important as the legal authorization to operate the system.

#### NEW QUESTION 350

- (Topic 3)

The initial step in establishing an information security program is the:

- A. development and implementation of an information security standards manual
- B. performance of a comprehensive security control review by the IS auditor
- C. adoption of a corporate information security policy statement
- D. purchase of security access control software

**Answer: C**

#### Explanation:

A policy statement reflects the intent and support provided by executive management for proper security and establishes a starting point for developing the security program.

#### NEW QUESTION 352

- (Topic 3)

Which of the following should an IS auditor recommend to BEST enforce alignment of an IT project portfolio with strategic organizational priorities?

- A. Define a balanced scorecard (BSC) for measuring performance
- B. Consider user satisfaction in the key performance indicators (KPIs)
- C. Select projects according to business benefits and risks
- D. Modify the yearly process of defining the project portfolio

**Answer:** C

**Explanation:**

Prioritization of projects on the basis of their expected benefit(s) to business, and the related risks, is the best measure for achieving alignment of the project portfolio to an organization's strategic priorities. Modifying the yearly process of the projects portfolio definition might improve the situation, but only if the portfolio definition process is currently not tied to the definition of corporate strategies; however, this is unlikely since the difficulties are in maintaining the alignment, and not in setting it up initially. Measures such as balanced scorecard (BSC) and key performance indicators (KPIs) are helpful, but they do not guarantee that the projects are aligned with business strategy.

#### NEW QUESTION 355

- (Topic 3)

When performing a review of the structure of an electronic funds transfer (EFT) system, an IS auditor observes that the technological infrastructure is based on a centralized processing scheme that has been outsourced to a provider in another country. Based on this information, which of the following conclusions should be the main concern of the IS auditor?

- A. There could be a question regarding the legal jurisdiction
- B. Having a provider abroad will cause excessive costs in future audit
- C. The auditing process will be difficult because of the distance
- D. There could be different auditing norms

**Answer:** A

**Explanation:**

In the funds transfer process, when the processing scheme is centralized in a different country, there could be legal issues of jurisdiction that might affect the right to perform a review in the other country. The other choices, though possible, are not as relevant as the issue of legal jurisdiction.

#### NEW QUESTION 360

- (Topic 3)

An IS auditor should expect which of the following items to be included in the request for proposal (RFP) when IS is procuring services from an independent service provider (ISP)?

- A. References from other customers
- B. Service level agreement (SLA) template
- C. Maintenance agreement
- D. Conversion plan

**Answer:** A

**Explanation:**

An IS auditor should look for an independent verification that the ISP can perform the tasks being contracted for. References from other customers would provide an independent, external review and verification of procedures and processes the ISP follows—issues which would be of concern to an IS auditor. Checking references is a means of obtaining an independent verification that the vendor can perform the services it says it can. A maintenance agreement relates more to equipment than to services, and a conversion plan, while important, is less important than verification that the ISP can provide the services they propose.

#### NEW QUESTION 361

- (Topic 3)

An IS auditor has been assigned to review IT structures and activities recently outsourced to various providers. Which of the following should the IS auditor determine FIRST?

- A. That an audit clause is present in all contracts
- B. That the SLA of each contract is substantiated by appropriate KPIs
- C. That the contractual warranties of the providers support the business needs of the organization
- D. That at contract termination, support is guaranteed by each outsourcer for new outsourcers

**Answer:** C

**Explanation:**

The complexity of IT structures matched by the complexity and interplay of responsibilities and warranties may affect or void the effectiveness of those warranties and the reasonable certainty that the business needs will be met. All other choices are important, but not as potentially dangerous as the interplay of the diverse and critical areas of the contractual responsibilities of the outsourcers.

#### NEW QUESTION 363

- (Topic 3)

While conducting an audit of a service provider, an IS auditor observes that the service provider has outsourced a part of the work to another provider. Since the work involves confidential information, the IS auditor's PRIMARY concern should be that the:

- A. requirement for protecting confidentiality of information could be compromised
- B. contract may be terminated because prior permission from the outsourcer was not obtained
- C. other service provider to whom work has been outsourced is not subject to audit
- D. outsourcer will approach the other service provider directly for further work

**Answer:** A

**Explanation:**

Many countries have enacted regulations to protect the confidentiality of information maintained in their countries and/or exchanged with other countries. Where a service provider outsources part of its services to another service provider, there is a potential risk that the confidentiality of the information will be compromised. Choices B and C could be concerns but are not related to ensuring the confidentiality of information. There is no reason why an IS auditor should be concerned with choice D.

#### NEW QUESTION 364

- (Topic 3)

Which of the following is the MOST important IS audit consideration when an organization outsources a customer credit review system to a third-party service provider? The provider:

- A. meets or exceeds industry security standard
- B. agrees to be subject to external security review
- C. has a good market reputation for service and experience
- D. complies with security policies of the organization

**Answer: B**

#### Explanation:

It is critical that an independent security review of an outsourcing vendor be obtained because customer credit information will be kept there. Compliance with security standards or organization policies is important, but there is no way to verify or prove that that is the case without an independent review. Though long experience in business and good reputation is an important factor to assess service quality, the business cannot outsource to a provider whose security control is weak.

#### NEW QUESTION 367

- (Topic 3)

The output of the risk management process is an input for making:

- A. business plan
- B. audit charter
- C. security policy decision
- D. software design decision

**Answer: C**

#### Explanation:

The risk management process is about making specific, security-related decisions, such as the level of acceptable risk. Choices A, B and D are not ultimate goals of the risk management process.

#### NEW QUESTION 368

- (Topic 3)

An IS auditor was hired to review e-business security. The IS auditor's first task was to examine each existing e-business application looking for vulnerabilities. What would be the next task?

- A. Report the risks to the CIO and CEO immediately
- B. Examine e-business application in development
- C. Identify threats and likelihood of occurrence
- D. Check the budget available for risk management

**Answer: C**

#### Explanation:

An IS auditor must identify the assets, look for vulnerabilities, and then identify the threats and the likelihood of occurrence. Choices A, B and D should be discussed with the CIO, and a report should be delivered to the CEO. The report should include the findings along with priorities and costs.

#### NEW QUESTION 373

- (Topic 3)

When developing a risk management program, what is the FIRST activity to be performed?

- A. Threat assessment
- B. Classification of data
- C. Inventory of assets
- D. Criticality analysis

**Answer: C**

#### Explanation:

Identification of the assets to be protected is the first step in the development of a risk management program. A listing of the threats that can affect the performance of these assets and criticality analysis are later steps in the process. Data classification is required for defining access controls and in criticality analysis.

#### NEW QUESTION 376

- (Topic 3)

Which of the following should be considered FIRST when implementing a risk management program?

- A. An understanding of the organization's threat, vulnerability and risk profile
- B. An understanding of the risk exposures and the potential consequences of compromise
- C. A determination of risk management priorities based on potential consequences
- D. A risk mitigation strategy sufficient to keep risk consequences at an acceptable level

**Answer:** A

**Explanation:**

Implementing risk management, as one of the outcomes of effective information security governance, would require a collective understanding of the organization's threat, vulnerability and risk profile as a first step. Based on this, an understanding of risk exposure and potential consequences of compromise could be determined. Risk management priorities based on potential consequences could then be developed. This would provide a basis for the formulation of strategies for risk mitigation sufficient to keep the consequences from risk at an acceptable level.

#### NEW QUESTION 377

- (Topic 3)

As a driver of IT governance, transparency of IT's cost, value and risks is primarily achieved through:

- A. performance measurement
- B. strategic alignment
- C. value delivery
- D. resource management

**Answer:** A

**Explanation:**

Performance measurement includes setting and monitoring measurable objectives of what the IT processes need to deliver (process outcome) and how they deliver it (process capability and performance). Strategic alignment primarily focuses on ensuring linkage of business and IT plans. Value delivery is about executing the value proposition throughout the delivery cycle. Resource management is about the optimal investment in and proper management of critical IT resources. Transparency is primarily achieved through performance measurement as it provides information to the stakeholders on how well the enterprise is performing when compared to objectives.

#### NEW QUESTION 378

- (Topic 3)

During an audit, an IS auditor notices that the IT department of a medium-sized organization has no separate risk management function, and the organization's operational risk documentation only contains a few broadly described IT risks. What is the MOST appropriate recommendation in this situation?

- A. Create an IT risk management department and establish an IT risk framework with the aid of external risk management expert
- B. Use common industry standard aids to divide the existing risk documentation into several individual risks which will be easier to handle
- C. No recommendation is necessary since the current approach is appropriate for a medium-sized organization
- D. Establish regular IT risk management meetings to identify and assess risks, and create a mitigation plan as input to the organization's risk management

**Answer:** D

**Explanation:**

Establishing regular meetings is the best way to identify and assess risks in a medium-sized organization, to address responsibilities to the respective management and to keep the risk list and mitigation plans up to date. A medium-sized organization would normally not have a separate IT risk management department. Moreover, the risks are usually manageable enough so that external help would not be needed. While common risks may be covered by common industry standards, they cannot address the specific situation of an organization. Individual risks will not be discovered without a detailed assessment from within the organization. Splitting the one risk position into several is not sufficient.

#### NEW QUESTION 382

- (Topic 3)

Which of the following is the PRIMARY objective of an IT performance measurement process?

- A. Minimize errors
- B. Gather performance data
- C. Establish performance baselines
- D. Optimize performance

**Answer:** D

**Explanation:**

An IT performance measurement process can be used to optimize performance, measure and manage products/services, assure accountability and make budget decisions. Minimizing errors is an aspect of performance, but not the primary objective of performance management. Gathering performance data is a phase of IT measurement process and would be used to evaluate the performance against previously established performance baselines.

#### NEW QUESTION 387

- (Topic 4)

An IS auditor finds that a system under development has 12 linked modules and each item of data can carry up to 10 definable attribute fields. The system handles several million transactions a year. Which of these techniques could an IS auditor use to estimate the size of the development effort?

- A. Program evaluation review technique (PERT)
- B. Counting source lines of code (SLOC)

- C. Function point analysis
- D. White box testing

**Answer:** C

**Explanation:**

Function point analysis is an indirect method of measuring the size of an application by considering the number and complexity of its inputs, outputs and files. It is useful for evaluating complex applications. PERT is a project management technique that helps with both planning and control. SLOC gives a direct measure of program size, but does not allow for the complexity that may be caused by having multiple, linked modules and a variety of inputs and outputs. White box testing involves a detailed review of the behavior of program code, and is a quality assurance technique suited to simpler applications during the design and build stage of development.

**NEW QUESTION 389**

- (Topic 4)

When planning to add personnel to tasks imposing time constraints on the duration of a project, which of the following should be revalidated FIRST?

- A. The project budget
- B. The critical path for the project
- C. The length of the remaining tasks
- D. The personnel assigned to other tasks

**Answer:** B

**Explanation:**

Since adding resources may change the route of the critical path, the critical path must be reevaluated to ensure that additional resources will in fact shorten the project duration. Given that there may be slack time available on some of the other tasks not on the critical path, factors such as the project budget, the length of other tasks and the personnel assigned to them may or may not be affected.

**NEW QUESTION 393**

- (Topic 4)

Which of the following should an IS auditor review to gain an understanding of the effectiveness of controls over the management of multiple projects?

- A. Project database
- B. Policy documents
- C. Project portfolio database
- D. Program organization

**Answer:** C

**Explanation:**

A project portfolio database is the basis for project portfolio management. It includes project data, such as owner, schedules, objectives, project type, status and cost. Project portfolio management requires specific project portfolio reports. A project database may contain the above for one specific project and updates to various parameters pertaining to the current status of that single project. Policy documents on project management set direction for the design, development, implementation and monitoring of the project. Program organization is the team required (steering committee, quality assurance, systems personnel, analyst, programmer, hardware support, etc.) to meet the delivery objective of the project.

**NEW QUESTION 394**

- (Topic 4)

When identifying an earlier project completion time, which is to be obtained by paying a premium for early completion, the activities that should be selected are those:

- A. whose sum of activity time is the shortest
- B. that have zero slack time
- C. that give the longest possible completion time
- D. whose sum of slack time is the shortest

**Answer:** B

**Explanation:**

A critical path's activity time is longer than that for any other path through the network. This path is important because if everything goes as scheduled, its length gives the shortest possible completion time for the overall project. Activities on the critical path become candidates for crashing, i.e., for reduction in their time by payment of a premium for early completion. Activities on the critical path have zero slack time and conversely, activities with zero slack time are on a critical path. By successively relaxing activities on a critical path, a curve showing total project costs vs. time can be obtained.

**NEW QUESTION 396**

- (Topic 4)

An IS auditor has been asked to participate in project initiation meetings for a critical project. The IS auditor's MAIN concern should be that the:

- A. complexity and risks associated with the project have been analyzed
- B. resources needed throughout the project have been determined
- C. project deliverables have been identified
- D. a contract for external parties involved in the project has been completed

**Answer:** A

**Explanation:**

Understanding complexity and risk, and actively managing these throughout a project are critical to a successful outcome. The other choices, while important during the course of the project, cannot be fully determined at the time the project is initiated, and are often contingent upon the risk and complexity of the project.

**NEW QUESTION 398**

- (Topic 4)

When reviewing an active project, an IS auditor observed that, because of a reduction in anticipated benefits and increased costs, the business case was no longer valid. The IS auditor should recommend that the:

- A. project be discontinued
- B. business case be updated and possible corrective actions be identified
- C. project be returned to the project sponsor for reapproval
- D. project be completed and the business case be updated later

**Answer: B**

**Explanation:**

An IS auditor should not recommend discontinuing or completing the project before reviewing an updated business case. The IS auditor should recommend that the business case be kept current throughout the project since it is a key input to decisions made throughout the life of any project.

**NEW QUESTION 400**

- (Topic 4)

A legacy payroll application is migrated to a new application. Which of the following stakeholders should be PRIMARILY responsible for reviewing and signing-off on the accuracy and completeness of the data before going live?

- A. IS auditor
- B. Database administrator
- C. Project manager
- D. Data owner

**Answer: D**

**Explanation:**

During the data conversion stage of a project, the data owner is primarily responsible for reviewing and signing-off that the data are migrated completely, accurately and are valid. An IS auditor is not responsible for reviewing and signing-off on the accuracy of the converted data. However, an IS auditor should ensure that there is a review and sign-off by the data owner during the data conversion stage of the project. A database administrator's primary responsibility is to maintain the integrity of the database and make the database available to users. A database administrator is not responsible for reviewing migrated data. A project manager provides day-to-day management and leadership of the project, but is not responsible for the accuracy and integrity of the data.

**NEW QUESTION 405**

- (Topic 4)

A manager of a project was not able to implement all audit recommendations by the target date. The IS auditor should:

- A. recommend that the project be halted until the issues are resolved
- B. recommend that compensating controls be implemented
- C. evaluate risks associated with the unresolved issue
- D. recommend that the project manager reallocate test resources to resolve the issue

**Answer: C**

**Explanation:**

It is important to evaluate what the exposure would be when audit recommendations have not been completed by the target date. Based on the evaluation, management can accordingly consider compensating controls, risk acceptance, etc. All other choices might be appropriate only after the risks have been assessed.

**NEW QUESTION 410**

- (Topic 4)

Which of the following types of data validation editing checks is used to determine if a field contains data, and not zeros or blanks?

- A. Check digit
- B. Existence check
- C. Completeness check
- D. Reasonableness check

**Answer: C**

**Explanation:**

A completeness check is used to determine if a field contains data and not zeros or blanks. A check digit is a digit calculated mathematically to ensure original data were not altered. An existence check also checks entered data for agreement to predetermined criteria. A reasonableness check matches input to predetermined reasonable limits or occurrence rates.

**NEW QUESTION 411**

- (Topic 4)

The editing/validation of data entered at a remote site would be performed MOST effectively at the:

- A. central processing site after running the application system
- B. central processing site during the running of the application system
- C. remote processing site after transmission of the data to the central processing site
- D. remote processing site prior to transmission of the data to the central processing site

**Answer: D**

**Explanation:**

It is important that the data entered from a remote site is edited and validated prior to transmission to the central processing site.

#### NEW QUESTION 416

- (Topic 4)

Functional acknowledgements are used:

- A. as an audit trail for EDI transaction
- B. to functionally describe the IS department
- C. to document user roles and responsibilities
- D. as a functional description of application software

**Answer: A**

**Explanation:**

Functional acknowledgements are standard EDI transactions that tell trading partners that their electronic documents were received. Different types of functional acknowledgements provide various levels of detail and, therefore, can act as an audit trail for EDI transactions. The other choices are not relevant to the description of functional acknowledgements.

#### NEW QUESTION 419

- (Topic 4)

Which of the following is the GREATEST risk to the effectiveness of application system controls?

- A. Removal of manual processing steps
- B. inadequate procedure manuals
- C. Collusion between employees
- D. Unresolved regulatory compliance issues

**Answer: C**

**Explanation:**

Collusion is an active attack that can be sustained and is difficult to identify since even well-thought-out application controls may be circumvented. The other choices do not impact well-designed application controls.

#### NEW QUESTION 420

- (Topic 4)

An appropriate control for ensuring the authenticity of orders received in an EDI application is to:

- A. acknowledge receipt of electronic orders with a confirmation message
- B. perform reasonableness checks on quantities ordered before filling order
- C. verify the identity of senders and determine if orders correspond to contract terms
- D. encrypt electronic order

**Answer: C**

**Explanation:**

An electronic data interchange (EDI) system is subject not only to the usual risk exposures of computer systems but also to those arising from the potential ineffectiveness of controls on the part of the trading partner and the third-party service provider, making authentication of users and messages a major security concern. Acknowledging the receipt of electronic orders with a confirming message is good practice but will not authenticate orders from customers. Performing reasonableness checks on quantities ordered before placing orders is a control for ensuring the correctness of the company's orders, not the authenticity of its customers' orders. Encrypting sensitive messages is an appropriate step but does not apply to messages received.

#### NEW QUESTION 425

- (Topic 4)

A manufacturing firm wants to automate its invoice payment system. Objectives state that the system should require considerably less time for review and authorization and the system should be capable of identifying errors that require follow up. Which of the following would BEST meet these objectives?

- A. Establishing an inter-networked system of client servers with suppliers for increased efficiencies
- B. Outsourcing the function to a firm specializing in automated payments and accounts receivable/invoice processing
- C. Establishing an EDI system of electronic business documents and transactions with key suppliers, computer to computer, in a standard format
- D. Reengineering the existing processing and redesigning the existing system

**Answer: C**

**Explanation:**

EDI is the best answer. Properly implemented (e.g., agreements with trading partners transaction standards, controls over network security mechanisms in conjunction with application controls), EDI is best suited to identify and follow up on errors more quickly, given reduced opportunities for review and authorization.

#### NEW QUESTION 428

- (Topic 4)

Failure in which of the following testing stages would have the GREATEST impact on the implementation of new application software?

- A. System testing
- B. Acceptance testing
- C. Integration testing
- D. Unit testing

**Answer:** B

#### Explanation:

Acceptance testing is the final stage before the software is installed and is available for use. The greatest impact would occur if the software fails at the acceptance testing level, as this could result in delays and cost overruns. System testing is undertaken by the developer team to determine if the software meets user requirements per specifications. Integration testing examines the units/modules as one integrated system and unit testing examines the individual units or components of the software. System, integration and unit testing are all performed by the developers at various stages of development; the impact of failure is comparatively less for each than failure at the acceptance testing stage.

#### NEW QUESTION 433

- (Topic 4)

Which of the following is the most important element in the design of a data warehouse?

- A. Quality of the metadata
- B. Speed of the transactions
- C. Volatility of the data
- D. Vulnerability of the system

**Answer:** A

#### Explanation:

Quality of the metadata is the most important element in the design of a data warehouse. A data warehouse is a copy of transaction data specifically structured for query and analysis. Metadata aim to provide a table of contents to the information stored in the data warehouse. Companies that have built warehouses believe that metadata are the most important component of the warehouse.

#### NEW QUESTION 437

- (Topic 4)

The phases and deliverables of a system development life cycle (SDLC) project should be determined:

- A. during the initial planning stages of the project
- B. after early planning has been completed, but before work has begun
- C. throughout the work stages, based on risks and exposure
- D. only after all risks and exposures have been identified and the IS auditor has recommended appropriate control

**Answer:** A

#### Explanation:

It is extremely important that the project be planned properly and that the specific phases and deliverables be identified during the early stages of the project.

#### NEW QUESTION 438

- (Topic 4)

An advantage of using sanitized live transactions in test data is that:

- A. all transaction types will be included
- B. every error condition is likely to be tested
- C. no special routines are required to assess the result
- D. test transactions are representative of live processing

**Answer:** D

#### Explanation:

Test data will be representative of live processing; however, it is unlikely that all transaction types or error conditions will be tested in this way.

#### NEW QUESTION 440

- (Topic 4)

The knowledge base of an expert system that uses questionnaires to lead the user through a series of choices before a conclusion is reached is known as:

- A. rule
- B. decision tree
- C. semantic net
- D. dataflow diagram

**Answer:** B

**Explanation:**

Decision trees use questionnaires to lead a user through a series of choices until a conclusion is reached. Rules refer to the expression of declarative knowledge through the use of if-then relationships. Semantic nets consist of a graph in which nodes represent physical or conceptual objects and the arcs describe the relationship between the nodes. Semantic nets resemble a dataflow diagram and make use of an inheritance mechanism to prevent duplication of data.

**NEW QUESTION 442**

- (Topic 4)

An organization has contracted with a vendor for a turnkey solution for their electronic toll collection system (ETCS). The vendor has provided its proprietary application software as part of the solution. The contract should require that:

- A. a backup server be available to run ETCS operations with up-to-date data
- B. a backup server be loaded with all the relevant software and data
- C. the systems staff of the organization be trained to handle any event
- D. source code of the ETCS application be placed in escrow

**Answer:** D

**Explanation:**

Whenever proprietary application software is purchased, the contract should provide for a source code agreement. This will ensure that the purchasing company will have the opportunity to modify the software should the vendor cease to be in business. Having a backup server with current data and staff training is critical but not as critical as ensuring the availability of the source code.

**NEW QUESTION 443**

- (Topic 4)

The GREATEST benefit in implementing an expert system is the:

- A. capturing of the knowledge and experience of individuals in an organization
- B. sharing of knowledge in a central repository
- C. enhancement of personnel productivity and performance
- D. reduction of employee turnover in key department

**Answer:** A

**Explanation:**

The basis for an expert system is the capture and recording of the knowledge and experience of individuals in an organization. Coding and entering the knowledge in a central repository, shareable within the enterprise, is a means of facilitating the expert system. Enhancing personnel productivity and performance is a benefit; however, it is not as important as capturing the knowledge and experience. Employee turnover is not necessarily affected by an expert system.

**NEW QUESTION 448**

- (Topic 4)

The waterfall life cycle model of software development is most appropriately used when:

- A. requirements are well understood and are expected to remain stable, as is the business environment in which the system will operate
- B. requirements are well understood and the project is subject to time pressure
- C. the project intends to apply an object-oriented design and programming approach
- D. the project will involve the use of new technology

**Answer:** A

**Explanation:**

Historically, the waterfall model has been best suited to the stable conditions described in choice A. When the degree of uncertainty of the system to be delivered and the conditions in which it will be used rises, the waterfall model has not been successful. In these circumstances, the various forms of iterative development life cycle give the advantage of breaking down the scope of the overall system to be delivered, making the requirements gathering and design activities more manageable. The ability to deliver working software earlier also acts to alleviate uncertainty and may allow an earlier realization of benefits. The choice of a design and programming approach is not itself a determining factor of the type of software development life cycle that is appropriate. The use of new technology in a project introduces a significant element of risk. An iterative form of development, particularly one of the agile methods that focuses on early development of actual working software, is likely to be the better option to manage this uncertainty.

**NEW QUESTION 450**

- (Topic 4)

During the review of a web-based software development project, an IS auditor realizes that coding standards are not enforced and code reviews are rarely carried out. This will MOST likely increase the likelihood of a successful:

- A. buffer overflow
- B. brute force attack
- C. distributed denial-of-service attack
- D. war dialing attack

**Answer:** A

**Explanation:**

Poorly written code, especially in web-based applications, is often exploited by hackers using buffer overflow techniques. A brute force attack is used to crack passwords. A distributed denial-of-service attack floods its target with numerous packets, to prevent it from responding to legitimate requests. War dialing uses modem-scanning tools to hack PBXs.

#### NEW QUESTION 454

- (Topic 4)

During the requirements definition phase of a software development project, the aspects of software testing that should be addressed are developing:

- A. test data covering critical application
- B. detailed test plan
- C. quality assurance test specification
- D. user acceptance testing specification

**Answer:** D

#### Explanation:

A key objective in any software development project is to ensure that the developed software will meet the business objectives and the requirements of the user. The users should be involved in the requirements definition phase of a development project and user acceptance test specification should be developed during this phase. The other choices are generally performed during the system testing phase.

#### NEW QUESTION 459

- (Topic 4)

Which of the following is an advantage of the top-down approach to software testing?

- A. Interface errors are identified early
- B. Testing can be started before all programs are complete
- C. it is more effective than other testing approaches
- D. Errors in critical modules are detected sooner

**Answer:** A

#### Explanation:

The advantage of the top-down approach is that tests of major functions are conducted early, thus enabling the detection of interface errors sooner. The most effective testing approach is dependent on the environment being tested. Choices B and D are advantages of the bottom-up approach to system testing.

#### NEW QUESTION 464

- (Topic 4)

Normally, it would be essential to involve which of the following stakeholders in the initiation stage of a project?

- A. System owners
- B. System users
- C. System designers
- D. System builders

**Answer:** A

#### Explanation:

System owners are the information systems (project) sponsors or chief advocates. They normally are responsible for initiating and funding projects to develop, operate and maintain information systems. System users are the individuals who use or are affected by the information system. Their requirements are crucial in the testing stage of a project. System designers translate business requirements and constraints into technical solutions. System builders construct the system based on the specifications from the systems designers. In most cases, the designers and builders are one and the same.

#### NEW QUESTION 465

- (Topic 4)

The MAJOR advantage of a component-based development approach is the:

- A. ability to manage an unrestricted variety of data type
- B. provision for modeling complex relationship
- C. capacity to meet the demands of a changing environmen
- D. support of multiple development environment

**Answer:** D

#### Explanation:

Components written in one language can interact with components written in other languages or running on other machines, which can increase the speed of development. Software developers can then focus on business logic. The other choices are not the most significant advantages of a component-based development approach.

#### NEW QUESTION 469

- (Topic 4)

Which of the following is an implementation risk within the process of decision support systems?

- A. Management control
- B. Semistructured dimensions

- C. inability to specify purpose and usage patterns
- D. Changes in decision processes

**Answer:** C

**Explanation:**

The inability to specify purpose and usage patterns is a risk that developers need to anticipate while implementing a decision support system (DSS). Choices A, B and D are not risks, but characteristics of a DSS.

**NEW QUESTION 470**

- (Topic 4)

Which of the following would impair the independence of a quality assurance team?

- A. Ensuring compliance with development methods
- B. Checking the testing assumptions
- C. Correcting coding errors during the testing process
- D. Checking the code to ensure proper documentation

**Answer:** C

**Explanation:**

Correction of code should not be a responsibility of the quality assurance team as it would not ensure segregation of duties and would impair the team's independence. The other choices are valid quality assurance functions.

**NEW QUESTION 473**

- (Topic 4)

During a postimplementation review of an enterprise resource management system, an IS auditor would MOST likely:

- A. review access control configuratio
- B. evaluate interface testin
- C. review detailed design documentatio
- D. evaluate system testin

**Answer:** A

**Explanation:**

Reviewing access control configuration would be the first task performed to determine whether security has been appropriately mapped in the system. Since a postimplementation review is done after user acceptance testing and actual implementation, one would not engage in interface testing or detailed design documentation. Evaluating interface testing would be part of the implementation process. The issue of reviewing detailed design documentation is not generally relevant to an enterprise resource management system, since these are usually vendor packages with user manuals. System testing should be performed before final user signoff.

**NEW QUESTION 476**

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