

Microsoft

Exam Questions MB-920

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)



NEW QUESTION 1

A company uses Dynamics 365 Human Resources. The company establishes a new department and hires employees to staff the department. The company wants to manage annual employee reviews.

What are two capabilities of Dynamics 365 Human Resources performance management? Each correct answer presents a part of the solution.

NOTE: Each correct selection is worth one point.

- A. Personnel actions
- B. Goals
- C. Competencies
- D. Performance journals

Answer: CD

NEW QUESTION 2

A company plans to purchase Dynamics 365 Finance.

The company has customers who frequently pay their invoices late or do not pay at all. The company continues to sell to these customers. This creates large write-offs of bad debt.

The company needs to proactively communicate with customers, collect unpaid accounts receivables, and prevent new sales until past due invoices are paid.

You need to recommend solutions to facilitate communication and collections.

Which three options should you recommend? Each answer represents a complete solution. NOTE: Each correct selection is worth one point.

- A. Open sales orders report
- B. Payment journals
- C. Stop customer
- D. Customer statements
- E. Collection letter

Answer: CDE

NEW QUESTION 3

A construction services firm plans to standardize financial and payroll functions including the capability of adding timesheets to track work and costs for community improvement projects. You need to recommend a solution for the company. What should you recommend?

- A. Power Platform
- B. Dynamics 365 Project Operations
- C. Dynamics 365 Supply Chain Management
- D. Dynamics 365 Human Resources

Answer: B

NEW QUESTION 4

A company implements Dynamics 365 Supply Chain Management. The company plans to use maintenance work orders.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	<input type="radio"/>	<input type="radio"/>
Work orders can be created and updated by using a mobile device.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 5

A company plans to use Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	<input type="radio"/>	<input type="radio"/>
Item model groups are used to assign a costing method to a product.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Yes Yes

NEW QUESTION 6

A company implements Dynamics 365 Supply Chain Management. The company uses external vendors to produce some parts. You need to recommend actions to manage vendor operations. Which three actions should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Update the status of production order operations that are subcontracted to Completed when the vendor's work is done.
- B. Create an operation for the subcontractor to track the progress of the vendor's work.
- C. Assign each operation in a production order to multiple vendors.
- D. Ensure that each production order relates to a single vendor.
- E. Automatically generate purchase orders for operations that you subcontract to a vendor.

Answer: BDE

NEW QUESTION 7

You are evaluating expense management capabilities in Dynamics 365 Finance. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Enabling intercompany expenses allows workers employed by one legal entity to submit expenses for another legal entity in the same organization.	<input type="radio"/>	<input type="radio"/>
The Expense management mobile workspace allows workers to create, submit, and approve expense reports.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Enabling intercompany expenses allows workers employed by one legal entity to submit expenses for another legal entity in the same organization.	<input checked="" type="radio"/>	<input type="radio"/>
The Expense management mobile workspace allows workers to create, submit, and approve expense reports.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 8

A company plans to implement Dynamics 365 Commerce.
Some products must only be available in specific physical stores due to product weight and physical measurements.
You need to recommend a solution to meet the requirement.
What should you recommend? To answer, select the appropriate option in the answer area.

Answer Area

Implement

promotions

product dimensions

product assortments

to restrict the products that are available at each physical location.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Implement

promotions

product dimensions

product assortments

to restrict the products that are available at each physical location.

NEW QUESTION 9

A company plans to implement Dynamics 365 Supply Chain Management.
The company wants shop floor workers to register their daily work by using the production floor execution interface.
Which two activities can employees perform by using the tool? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Schedule a production order.
- B. Register scrap quantity during production.
- C. Register raw material consumption.
- D. Clock in and clock out.

Answer: BD

NEW QUESTION 10

A company plans to use Dynamics 365 Supply Chain Management.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input checked="" type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 10

A manufacturer uses Dynamics 365 Human Resources and Microsoft HoloLens to augment manufacturing tasks. The company promotes five employees to a newly created position named quality assurance manager. You need to use Dynamics 365 functionality to facilitate self-education and apply continuous improvement to the process. What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Features

LinkedIn Learning

Dynamics 365 Human Resources

Answer Area

Requirement	Feature
Take courses about management led by other industry-wide experts.	Feature
Receive feedback from the employees about their experiences.	Feature

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Features

LinkedIn Learning

Dynamics 365 Human Resources

Answer Area

Requirement	Feature
Take courses about management led by other industry-wide experts.	LinkedIn Learning
Receive feedback from the employees about their experiences.	Dynamics 365 Human Resources

NEW QUESTION 13

A company wants to understand the self-service capabilities of Dynamics 365 Human Resources. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Employees can change personal details including their home address and phone number.	<input type="radio"/>	<input type="radio"/>
Employees can create requests for time off.	<input type="radio"/>	<input type="radio"/>
Employees can create time sheets to track time and attendance.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
Employees can change personal details including their home address and phone number.	<input checked="" type="radio"/>	<input type="radio"/>
Employees can create requests for time off.	<input checked="" type="radio"/>	<input type="radio"/>
Employees can create time sheets to track time and attendance.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 16

A company is implementing expense management capabilities in Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point. Hot Area:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	<input type="radio"/>	<input type="radio"/>
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	<input checked="" type="radio"/>	<input type="radio"/>
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 20

A company plans to implement a manufacturing solution that includes integrated rate shipping costs for distribution.
You need to recommend a product to the company. What should you recommend?

- A. Dynamics 365 Sales
- B. Dynamics 365 Field Service
- C. Dynamics 365 Commerce
- D. Dynamics 365 Supply Chain Management

Answer: D

NEW QUESTION 21

A company purchases Dynamics 365 finance.
Which two features can the company implement? Each correct selection presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Accounts receivable
- B. General ledger
- C. Omnichannel
- D. Manufacturing
- E. Payment fraud prevention

Answer: AB

NEW QUESTION 23

A company plans to implement enterprise asset management. You need to recommend solutions for the company. What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Options

Dynamics 365 Finance

Dynamics 365 Supply Chain Management

Dynamics 365 Product Visualize

Answer Area

Feature	Option
Track the purchase price and other acquisition costs for a large machine.	<div>Solution</div>
Track the cost of spare parts, maintenance, and labor associated with a large machine through its lifecycle.	<div>Solution</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Options

Dynamics 365 Finance

Dynamics 365 Supply Chain Management

Dynamics 365 Product Visualize

Answer Area

Feature	Option
Track the purchase price and other acquisition costs for a large machine.	<div>Dynamics 365 Supply Chain Management</div>
Track the cost of spare parts, maintenance, and labor associated with a large machine through its lifecycle.	<div>Dynamics 365 Supply Chain Management</div>

NEW QUESTION 27

A company plans to implement Dynamics 365 Finance. The company wants to be able to perform the following actions: Calculate aged balances by customer. Create customer invoices that are not related to sales orders. You need to explore accounting solutions for these business requirements. What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Option
Calculate aged balances by customer.	<div><div>Customer invoices</div><div>Credit and collections</div><div>Free text invoices</div></div>
Create customer invoices that are not related to sales orders.	<div><div>Customer invoices</div><div>Credit and collections</div><div>Free text invoices</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Option
Calculate aged balances by customer.	<div>▼</div> <div>Customer invoices</div> <div>Credit and collections</div> <div>Free text invoices</div>
Create customer invoices that are not related to sales orders.	<div>▼</div> <div>Customer invoices</div> <div>Credit and collections</div> <div>Free text invoices</div>

NEW QUESTION 30

A company uses Dynamics 365 Supply Chain Management. The company wants to use SharePoint to manage documents from Supply Chain Management. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can integrate Dynamics 365 finance and operations apps with SharePoint Online and SharePoint on-premises.	<input type="radio"/>	<input type="radio"/>
The document management feature is only supported for SharePoint sites that use the modern experience.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can integrate Dynamics 365 finance and operations apps with SharePoint Online and SharePoint on-premises.	<input checked="" type="radio"/>	<input type="radio"/>
The document management feature is only supported for SharePoint sites that use the modern experience.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 34

A company uses Dynamics 365 Finance. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use export data from Dynamics 365 Finance to Microsoft Word by using templates.	<input type="radio"/>	<input type="radio"/>
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can use export data from Dynamics 365 Finance to Microsoft Word by using templates.	<input checked="" type="radio"/>	<input type="radio"/>
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 35

A company plans to implement Dynamics 365 Supply Chain Management. Which three actions can vendors perform? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Change the inventory cost of items.
- B. Submit invoices electronically.
- C. Create transfer orders.
- D. Approve purchase orders.
- E. Respond to a request for quote (RFQ).

Answer: BDE

NEW QUESTION 39

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Optical character recognition (OCR) processing of expense receipts is a Dynamics 365 Financial expense management capability.	<input type="radio"/>	<input type="radio"/>
Books are assigned to depreciation profiles in the Dynamics 365 Finance Fixed asset module.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

NEW QUESTION 42

A company plans to implement Dynamics 365 finance and operations apps. The company wants to integrate Microsoft Teams with these applications. Which three platforms support Microsoft Teams integration? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Dynamics 365 Commerce
- B. Power BI
- C. Microsoft Dataverse
- D. Dynamics 365 Customer Engagement (on-premises)
- E. SharePoint Online

Answer: ABE

NEW QUESTION 45

A company uses Dynamics 365 Finance. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Account segments can be defined and used in an organization's chart of accounts.	<input type="radio"/>	<input type="radio"/>
You must have Project Operations in order to enter timesheets and expenses against a project.	<input type="radio"/>	<input type="radio"/>
Budget entries can be created from a Microsoft Excel workbook.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Account segments can be defined and used in an organization's chart of accounts.	<input checked="" type="radio"/>	<input type="radio"/>
You must have Project Operations in order to enter timesheets and expenses against a project.	<input type="radio"/>	<input checked="" type="radio"/>
Budget entries can be created from a Microsoft Excel workbook.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 46

A candle manufacturing company plans to use Dynamics 365 Supply Chain Management. The proportions of ingredients differ for each finished product. You need to recommend a manufacturing type for the company. Which type of manufacturing should the company implement?

- A. Process
- B. Lean
- C. Discrete

Answer: A

NEW QUESTION 50

An international hotel company implements Dynamics 365 Finance. You need to help the hotel company identify email integration capabilities. What are two valid use cases for sharing Dynamics 365 Finance documents with customers by using email integration? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. The company sends statements to customers based on request.
- B. Customers negotiate prices for hotel reservations with company agents by using their personal email addresses.
- C. A customer registers a complaint online regarding their stay at any of the company's hotels.
- D. The company emails invoices to customers after their hotel stay.

Answer: BD

NEW QUESTION 54

Which two modules are included in Dynamics 365 Supply Chain Management? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. Product information management
- B. Project management and accounting
- C. Service hub
- D. Dynamics 365 Remote Assist
- E. Master planning

Answer: AB

NEW QUESTION 57

A customer wants to implement Dynamics 365 Human Resources to manage employee benefits. For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Human Resources can manage reporting for sick time and vacation time.	<input type="radio"/>	<input type="radio"/>
Human Resources can manage compensation plans.	<input type="radio"/>	<input type="radio"/>
Human Resources can manage work schedules.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Human Resources can manage reporting for sick time and vacation time.	<input checked="" type="radio"/>	<input type="radio"/>
Human Resources can manage compensation plans.	<input checked="" type="radio"/>	<input type="radio"/>
Human Resources can manage work schedules.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 59

A company is evaluating Dynamics 365 Supply Chain Management.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can initiate new production based on demand, open orders, and historical trends, as well as take into consideration the time to manufacture and ship product to customers.	<input type="radio"/>	<input type="radio"/>
You can account and plan for subcontracting services such as painting metal parts, during production.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can initiate new production based on demand, open orders, and historical trends, as well as take into consideration the time to manufacture and ship product to customers.	<input checked="" type="radio"/>	<input type="radio"/>
You can account and plan for subcontracting services such as painting metal parts, during production.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 62

A company implements Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	<input type="radio"/>	<input type="radio"/>
You can create a payment proposal to select a set of invoices to pay for a payment batch.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	<input type="radio"/>	<input checked="" type="radio"/>
You can create a payment proposal to select a set of invoices to pay for a payment batch.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 64

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