

## Exam Questions CAPM

Certified Associate in Project Management (PMI-100)

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#### NEW QUESTION 1

- (Exam Topic 3)

A work package has been scheduled to cost \$1,000 to complete and was to be finished today. As of today, the actual expenditure is \$1,200 and approximately half of the work has been completed. What is the cost variance?

- A. -700
- B. -200
- C. 200
- D. 500

**Answer:** A

#### NEW QUESTION 2

- (Exam Topic 3)

An electronics firm authorizes a new project to develop a faster, cheaper, and smaller laptop after improvements in the industry and electronics technology. With which of the following strategic considerations is this project mainly concerned?

- A. Customer request
- B. Market demand
- C. Technological advance
- D. Strategic opportunity

**Answer:** C

#### NEW QUESTION 3

- (Exam Topic 3)

Which of the following is an input to Direct and Manage Project Execution?

- A. Requested changes
- B. Approved change requests
- C. Work performance information
- D. Implemented defect repair

**Answer:** B

#### NEW QUESTION 4

- (Exam Topic 3)

Which component of the human resource management plan describes when and how project team members are acquired and how long they will be needed?

- A. Resource breakdown structure
- B. Staffing management plan
- C. Project organizational chart
- D. Scope management plan

**Answer:** B

#### NEW QUESTION 5

- (Exam Topic 3)

Which of the following is an output of the Define Activities process?

- A. Activity list
- B. Project plan
- C. Activity duration estimates
- D. Project schedule

**Answer:** A

#### NEW QUESTION 6

- (Exam Topic 3)

An input to the Create WBS process is a:

- A. project charter.
- B. stakeholder register.
- C. project scope statement.
- D. requirements traceability matrix.

**Answer:** C

#### NEW QUESTION 7

- (Exam Topic 3)

Which type of analysis systemically gathers and analyzes qualitative and quantitative information to determine which interests should be taken into account throughout the project?

- A. Product
- B. Cost-benefit

- C. Stakeholder
- D. Research

**Answer:** C

#### NEW QUESTION 8

- (Exam Topic 3)

An output of the Develop Project Team process is:

- A. change requests
- B. team performance assessments
- C. project staff assignments
- D. project documents updates

**Answer:** B

#### NEW QUESTION 9

- (Exam Topic 3)

Which Process Group typically consumes the bulk of a project's budget?

- A. Monitoring and Controlling
- B. Executing
- C. Planning
- D. Initiating

**Answer:** B

#### NEW QUESTION 10

- (Exam Topic 3)

If the most likely duration of an activity is five weeks, the best-case duration is two weeks, and the worst-case duration is 14 weeks, how many weeks is the expected duration of the activity?

- A. One
- B. Five
- C. Six
- D. Seven

**Answer:** C

#### NEW QUESTION 10

- (Exam Topic 3)

The scope management plan is a subsidiary of which project document?

- A. Schedule management plan
- B. Project management plan
- C. Quality management plan
- D. Resource management plan

**Answer:** B

#### NEW QUESTION 15

- (Exam Topic 3)

Which of the following is contained within the communications management plan?

- A. An organizational chart
- B. Glossary of common terminology
- C. Organizational process assets
- D. Enterprise environmental factors

**Answer:** B

#### NEW QUESTION 16

- (Exam Topic 3)

What is the term assigned to products or services having the same functional use but different technical characteristics?

- A. Scope
- B. Quality
- C. Specification
- D. Grade

**Answer:** D

#### NEW QUESTION 19

- (Exam Topic 3)

Which schedule network analysis technique modifies the project schedule to account for limited resources?

- A. Human resource planning
- B. Fast tracking
- C. Critical chain method
- D. Rolling wave planning

**Answer:** C

#### NEW QUESTION 24

- (Exam Topic 3)

What is an objective of the Develop Project Team process?

- A. Feelings of trust and improved cohesiveness
- B. Ground rules for interaction
- C. Enhanced resource availability
- D. Functional managers becoming more involved

**Answer:** A

#### NEW QUESTION 29

- (Exam Topic 3)

Most experienced project managers know that:

- A. every project requires the use of all processes in the PMBOK® Guide.
- B. there is no single way to manage a project.
- C. project management techniques are risk free.
- D. there is only one way to manage projects successfully.

**Answer:** B

#### NEW QUESTION 32

- (Exam Topic 3)

The project manager notes that stakeholders are aware of the project and potential impacts and are actively engaged in ensuring that the project is a success. The engagement level of the stakeholders should be classified as:

- A. Supportive
- B. Leading
- C. Neutral
- D. Resistant

**Answer:** B

#### NEW QUESTION 34

- (Exam Topic 3)

Which of the seven basic quality tools is especially useful for gathering attributes data while performing inspections to identify defects?

- A. Histograms
- B. Scatter diagrams
- C. Flowcharts
- D. Checksheets

**Answer:** D

#### NEW QUESTION 37

- (Exam Topic 3)

What is a hierarchically organized depiction of the identified project risks arranged by risk category?

- A. Risk register
- B. Risk breakdown structure (RBS)
- C. Risk management plan
- D. Risk category

**Answer:** B

#### NEW QUESTION 41

- (Exam Topic 3)

Which organizational process assets update is performed during the Close Procurements process?

- A. Procurement audit
- B. Lessons learned
- C. Performance reporting
- D. Payment requests

**Answer:** B

#### NEW QUESTION 43

- (Exam Topic 3)

Which type of manager is assigned by the performing organization to lead the team that is responsible for achieving the project objectives?

- A. Program
- B. Functional
- C. Project
- D. Portfolio

**Answer:** C

#### NEW QUESTION 48

- (Exam Topic 3)

As part of a mid-project evaluation, the project sponsor has asked for a forecast of the total project cost. What should be used to calculate the forecast?

- A. BAC
- B. EAC
- C. ETC
- D. WBS

**Answer:** B

#### NEW QUESTION 49

- (Exam Topic 3)

A collection of projects managed as a group to achieve strategic objectives is referred to as a:

- A. plan
- B. process
- C. program
- D. portfolio

**Answer:** D

#### NEW QUESTION 50

- (Exam Topic 3)

What is the probability of occurrence if the risk rating is 0.56 and the impact if the risk does occur is very high (0.80)?

- A. 0.45
- B. 0.56
- C. 0.70
- D. 1.36

**Answer:** C

#### NEW QUESTION 52

- (Exam Topic 3)

Projects are undertaken by an organization to support the:

- A. Product performance.
- B. Budget process.
- C. Collective capabilities.
- D. Organizational strategy.

**Answer:** D

#### NEW QUESTION 54

- (Exam Topic 3)

Which action should a project manager take to ensure that the project management plan is effective and current?

- A. Conduct periodic project performance reviews.
- B. Identify quality project standards.
- C. Follow ISO 9000 quality standards.
- D. Complete the quality control checklist.

**Answer:** A

#### NEW QUESTION 56

- (Exam Topic 3)

The most commonly used type of precedence relationship in the precedence diagramming method (PDM) is:

- A. start-to-start (SS)
- B. start-to-finish (SF)
- C. finish-to-start (FS)
- D. finish-to-finish (FF)

**Answer:** C

#### NEW QUESTION 59

- (Exam Topic 3)

Which process involves aggregating the estimated costs of the individual schedule activities or work packages?

- A. Estimate Costs
- B. Estimate Activity Resources
- C. Control Costs
- D. Determine Budget

**Answer:** D

#### NEW QUESTION 64

- (Exam Topic 3)

Which process involves documenting the actions necessary to define, prepare, integrate, and coordinate all subsidiary plans?

- A. Collect Requirements
- B. Direct and Manage Project Execution
- C. Monitor and Control Project Work
- D. Develop Project Management Plan

**Answer:** D

#### NEW QUESTION 66

- (Exam Topic 3)

Which is one of the major outputs of Sequence Activities?

- A. Responsibility assignment matrix (RAM)
- B. Work breakdown structure (WBS) update
- C. Project schedule network diagram
- D. Mandatory dependencies list

**Answer:** C

#### NEW QUESTION 71

- (Exam Topic 3)

Which Develop Schedule tool and technique produces a theoretical early start date and late start date?

- A. Critical path method
- B. Variance analysis
- C. Schedule compression
- D. Schedule comparison bar charts

**Answer:** A

#### NEW QUESTION 75

- (Exam Topic 3)

Which illustrates the connection between work that needs to be done and its project team members?

- A. Work breakdown structure (WBS)
- B. Network diagrams
- C. Staffing management plan
- D. Responsibility assignment matrix (RAM)

**Answer:** D

#### NEW QUESTION 76

- (Exam Topic 3)

In an organization with a projectized organizational structure, who controls the project budget?

- A. Functional manager
- B. Project manager
- C. Program manager
- D. Project management office

**Answer:** B

#### NEW QUESTION 80

- (Exam Topic 3)

Which tool is used to develop technical details within the project management plan?

- A. Expert judgment
- B. Project management methodology
- C. Project management information system (PMIS)
- D. Project selection methods

**Answer:** A

#### NEW QUESTION 82

- (Exam Topic 3)

Which process documents the business needs of a project and the new product, service, or other result that is intended to satisfy those requirements?

- A. Develop Project Management Plan
- B. Develop Project Charter
- C. Direct and Manage Project Execution
- D. Collect Requirements

**Answer:** B

#### NEW QUESTION 87

- (Exam Topic 3)

A change log for communications can be used to communicate to the appropriate stakeholders that there are changes:

- A. To the project management plan.
- B. To the risk register.
- C. In the scope verification processes.
- D. And their impact to the project in terms of time, cost, and risk.

**Answer:** D

#### NEW QUESTION 92

- (Exam Topic 3)

The stakeholder register is an output of:

- A. Identify Stakeholders.
- B. Plan Stakeholder Management.
- C. Control Stakeholder Engagement.
- D. Manage Stakeholder Engagement.

**Answer:** A

#### NEW QUESTION 94

- (Exam Topic 3)

The creation of an internet site to engage stakeholders on a project is an example of which type of communication?

- A. Push
- B. Pull
- C. Interactive
- D. Iterative

**Answer:** B

#### NEW QUESTION 99

- (Exam Topic 3)

The scope of a project cannot be defined without some basic understanding of how to create the specified:

- A. objectives
- B. schedule
- C. product
- D. approach

**Answer:** C

#### NEW QUESTION 103

- (Exam Topic 3)

Which technique should a project manager use in a situation in which a collaborative approach to conflict management is not possible?

- A. Coaching
- B. Avoidance
- C. Consensus
- D. Influencing

**Answer:** B

#### NEW QUESTION 104

- (Exam Topic 3)

An output of Control Schedule is:

- A. A project schedule network diagram
- B. A schedule management plan
- C. Schedule data
- D. Schedule forecasts

**Answer:**



D

#### NEW QUESTION 105

- (Exam Topic 3)

Which group creativity technique asks a selected group of experts to answer questionnaires and provide feedback regarding the responses from each round of requirements gathering?

- A. The Delphi technique
- B. Nominal group technique
- C. Affinity diagram
- D. Brainstorming

**Answer:** A

#### NEW QUESTION 108

- (Exam Topic 3)

What is the name of a graphic display of project team members and their reporting relationships?

- A. Role dependencies chart
- B. Reporting flow diagram
- C. Project organization chart
- D. Project team structure diagram

**Answer:** C

#### NEW QUESTION 109

- (Exam Topic 3)

What tool and technique is used to determine whether work and deliverables meet requirements and product acceptance criteria?

- A. Decomposition
- B. Benchmarking
- C. Inspection
- D. Checklist analysis

**Answer:** C

#### NEW QUESTION 113

- (Exam Topic 3)

The links between the processes in the Process Groups are often:

- A. Intuitive
- B. Iterative
- C. Measured
- D. Monitored

**Answer:** B

#### NEW QUESTION 115

- (Exam Topic 3)

Which Process Group's purpose is to track, review, and regulate the progress and performance of the project; identify any areas in which changes to the plan are required; and initiate the corresponding changes?

- A. Monitoring and Controlling
- B. Initiating
- C. Planning
- D. Executing

**Answer:** A

#### NEW QUESTION 117

- (Exam Topic 3)

The formal and informal interaction with others in an organization industry, or professional environment is known as:

- A. negotiation
- B. organizational theory
- C. meeting
- D. networking

**Answer:** D

#### NEW QUESTION 122

- (Exam Topic 3)

The process of identifying and documenting the specific actions to be performed to produce the project deliverables is known as:

- A. Define Activities.
- B. Sequence Activities.



- C. Define Scope.
- D. Control Schedule.

**Answer:** A

#### NEW QUESTION 127

- (Exam Topic 3)

The procurement process that documents agreements and related documentation for future reference is known as:

- A. Plan Procurements.
- B. Control Procurements.
- C. Close Procurements.
- D. Conduct Procurements.

**Answer:** C

#### NEW QUESTION 132

- (Exam Topic 2)

An example of a group decision-making technique is:

- A. nominal group technique
- B. majority
- C. affinity diagram
- D. multi-criteria decision analysis

**Answer:** B

#### NEW QUESTION 136

- (Exam Topic 3)

Which type of estimating can produce higher levels of accuracy, depending upon the sophistication and underlying data built into the model?

- A. Bottom-up
- B. Three-point
- C. Parametric
- D. Analogous

**Answer:** C

#### NEW QUESTION 140

- (Exam Topic 2)

At the completion of a project, a report is prepared that details the outcome of the research conducted on a global trend during the project. Which item did this project create?

- A. Result
- B. Product
- C. Service
- D. Improvement

**Answer:** A

#### NEW QUESTION 145

- (Exam Topic 2)

Projects that share common outcomes, collective capability, knowledge, or skills are often grouped into a:

- A. portfolio
- B. program
- C. selection
- D. sub portfolio

**Answer:** B

#### NEW QUESTION 146

- (Exam Topic 2)

Which term describes an assessment of correctness?

- A. Accuracy
- B. Precision
- C. Grade
- D. Quality

**Answer:** A

#### NEW QUESTION 148

- (Exam Topic 2)

The most appropriate project life cycle model for an environment with a high level of change and extensive stakeholder involvement in projects is:

- A. adaptive
- B. reflexive
- C. predictive
- D. iterative

**Answer:** A

#### NEW QUESTION 152

- (Exam Topic 2)

When closing a project or phase, part of the process may require the use of which type of analysis?

- A. Reserve analysis
- B. Regression analysis
- C. Document analysis
- D. Product analysis

**Answer:** B

#### NEW QUESTION 153

- (Exam Topic 2)

Which action is included in the Control Costs process?

- A. Identify how the project costs will be planned, structured, and controlled
- B. Determine policies, objectives, and responsibilities to satisfy stakeholder needs
- C. Develop an approximation of the monetary resources needed to complete project activities
- D. Monitor cost performance to isolate and understand variances from the approved cost baseline

**Answer:** D

#### NEW QUESTION 155

- (Exam Topic 2)

A project team attempts to produce a deliverable and finds that they have neither the expertise nor the time to complete the deliverable in a timely manner. This issue could have been avoided if they had created and followed a:

- A. risk management plan
- B. human resource management plan
- C. scope management plan
- D. procurement management plan

**Answer:** D

#### NEW QUESTION 157

- (Exam Topic 2)

Which document in the project management plan can be updated in the Plan Procurement Management process?

- A. Budget estimates
- B. Risk matrix
- C. Requirements documentation
- D. Procurement documents

**Answer:** C

#### NEW QUESTION 158

- (Exam Topic 2)

A complete set of concepts, terms, and activities that make up an area of specialization is known as:

- A. a Knowledge Area
- B. a Process Group
- C. program management
- D. portfolio management

**Answer:** A

#### NEW QUESTION 162

- (Exam Topic 2)

Variance and trend analysis is a tool and technique used in which process?

- A. Perform Qualitative Risk Analysis
- B. Perform Quantitative Risk Analysis
- C. Control Risks
- D. Plan Risk Responses

**Answer:** C

#### NEW QUESTION 164

- (Exam Topic 2)

While processes in the Planning Process Group seek to collect feedback and define project documents to guide project work, organizational procedures dictate when the project planning:

- A. ends.
- B. begins.
- C. delays.
- D. deviates.

**Answer:** A

#### NEW QUESTION 166

- (Exam Topic 2)

Which quality tool may prove useful in understanding and estimating the cost of quality in a process?

- A. Checksheets
- B. Histograms
- C. Flowcharts
- D. Control charts

**Answer:** C

#### NEW QUESTION 167

- (Exam Topic 2)

The following chart contains information about the tasks in a project.

Task	PV	AC	EV
1	10,000	10,000	10,000
2	10,000	8,000	10,000
3	10,000	8,000	8,000
4	9,000	12,000	10,000
5	10,000	12,000	12,000
6	10,000	10,000	12,000
7	12,000	12,000	10,000
8	10,000	8,000	9,000
9	12,000	10,000	11,000

Based on the chart, what is the schedule variance (SV) for Task 8?

- A. A.--2,000
- B. B.-1,000
- C. C.1,000
- D. D.2,000

**Answer:** B

#### NEW QUESTION 168

- (Exam Topic 2)

Requirements documentation will typically contain at least:

- A. Stakeholder requirements, staffing requirements, and transition requirements.
- B. Business requirements, the stakeholder register, and functional requirements.
- C. Stakeholder impact, budget requirements, and communications requirements.
- D. Business objectives, stakeholder impact, and functional requirements.

**Answer:** D

#### NEW QUESTION 172

- (Exam Topic 2)

Power, urgency, and legitimacy are attributes of which stakeholder classification model?

- A. Salience
- B. Influence/impact
- C. Power/interest
- D. Power/influence

**Answer:** A

#### NEW QUESTION 174

- (Exam Topic 2)

A project manager requesting industry groups and consultants to recommend project intervention is relying on:

- A. Communication models.
- B. Stakeholder participation.
- C. Expert judgment
- D. Enterprise environmental factors.

**Answer:** C

#### NEW QUESTION 175

- (Exam Topic 2)

Which of the Perform Quality Assurance tools and techniques may enhance the creation of the work breakdown structure (WBS) to give structure to the decomposition of the scope?

- A. Activity network diagrams
- B. Affinity diagrams
- C. Matrix diagrams
- D. Interrelationship digraphs

**Answer:** B

#### NEW QUESTION 180

- (Exam Topic 2)

The zero duration of milestones in project planning occurs because milestones:

- A. Are unpredictable and challenge the Plan Schedule Management process.
- B. Occur at random times in the project plans.
- C. Represent a moment in time such as a significant project point or event.
- D. Represent both significant and insignificant points in the project and are difficult to anticipate.

**Answer:** C

#### NEW QUESTION 185

- (Exam Topic 2)

Through whom do project managers accomplish work?

- A. Consultants and stakeholders
- B. Stakeholders and functional managers
- C. Project team members and consultants
- D. Project team members and stakeholders

**Answer:** D

#### NEW QUESTION 187

- (Exam Topic 2)

An intentional activity to modify a nonconforming product or product component is called:

- A. defect repair
- B. work repair
- C. corrective action
- D. preventive action

**Answer:** A

#### NEW QUESTION 191

- (Exam Topic 2)

In the Plan Procurement Management process, which source selection criteria analyzes if the seller's proposed technical methodologies, techniques, solutions, and services meet the procurement documents requirements?

- A. Technical approach
- B. Technical capability
- C. Business size and type
- D. Production capacity and interest

**Answer:** A

#### NEW QUESTION 193

- (Exam Topic 2)

The component of the risk management plan that documents how risk activities will be recorded is called:

- A. tracking
- B. scoping
- C. timing
- D. defining

**Answer:** A

#### NEW QUESTION 198

- (Exam Topic 2)

The Project Human Resource Management process that involves confirming human resource availability and obtaining the team necessary to complete project activities is:

- A. Acquire Project Team.
- B. Plan Human Resource Management.
- C. Manage Project Team.
- D. Develop Project Team.

**Answer:** A

#### NEW QUESTION 200

- (Exam Topic 2)

In complex projects/ initiating processes should be completed:

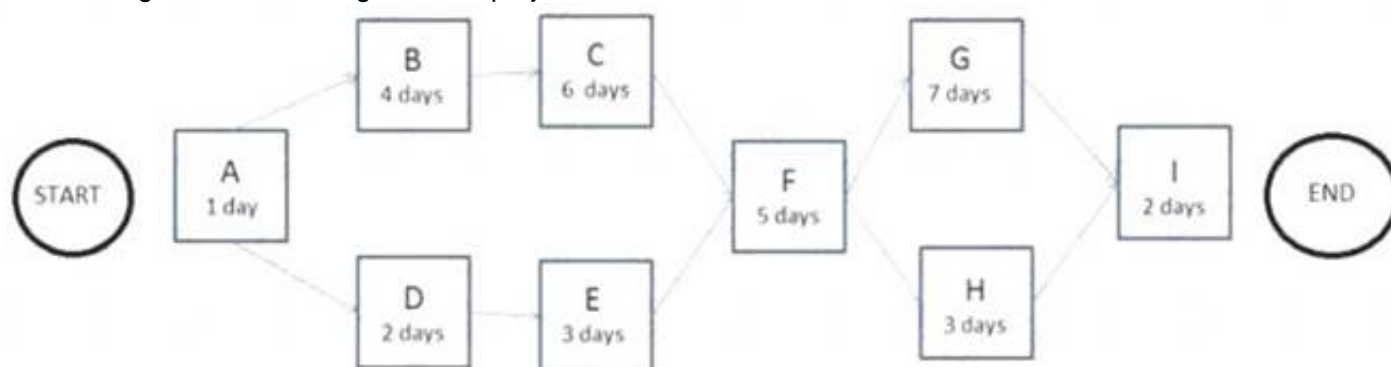
- A. Within a work package.
- B. In each phase of the project.
- C. To estimate schedule constraints.
- D. To estimate resource allocations.

**Answer:** B

#### NEW QUESTION 205

- (Exam Topic 2)

The following is a network diagram for a project.



How many possible paths are identified for this project?

- A. 3
- B. 4
- C. 6
- D. 7

**Answer:** B

#### NEW QUESTION 206

- (Exam Topic 2)

The process of defining how the project scope will be validated and controlled is known as:

- A. Define Scope.
- B. Develop Project Management Plan.
- C. Plan Scope Management.
- D. Plan Quality Management.

**Answer:** C

#### NEW QUESTION 207

- (Exam Topic 2)

Which process involves the creation of a document that provides the project manager with the authority to apply resources to a project?

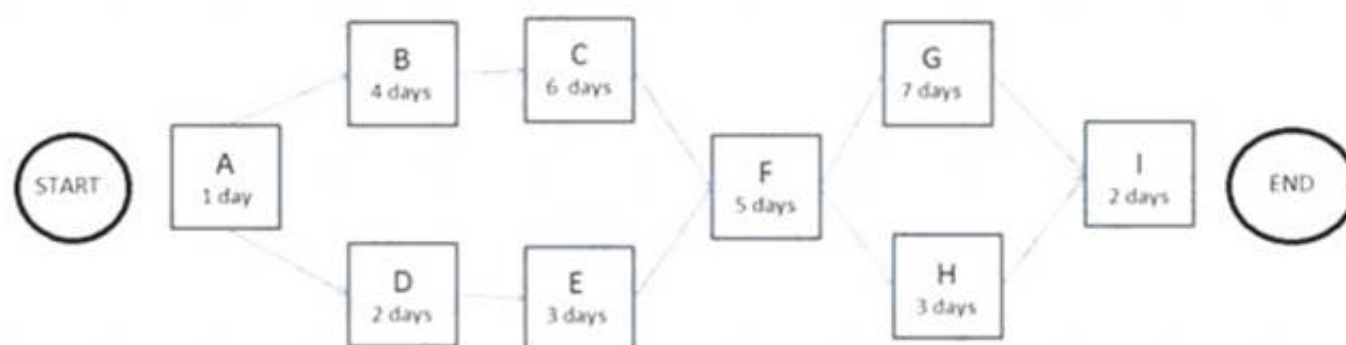
- A. Define Activities
- B. Direct and Manage Project Work
- C. Develop Project Management Plan
- D. Develop Project Charter

**Answer:** D

#### NEW QUESTION 212

- (Exam Topic 2)

The following is a network diagram for a project.



The free float for Activity E is how many days?

- A. 2
- B. 3
- C. 5
- D. 8

**Answer: C**

#### NEW QUESTION 213

- (Exam Topic 2)

Which element does a project charter contain?

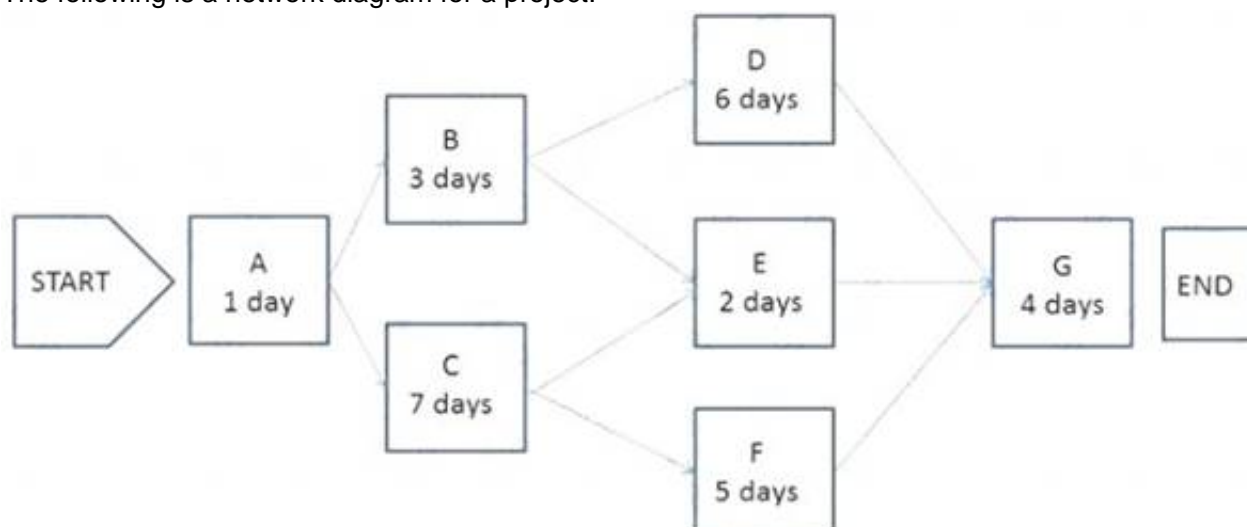
- A. Management reserves
- B. Work breakdown structure
- C. Stakeholder list
- D. Stakeholder register

**Answer: C**

#### NEW QUESTION 216

- (Exam Topic 2)

The following is a network diagram for a project.



What is the critical path for the project?

- A. A-B-D-G
- B. A-B-E-G
- C. A-C-F-G
- D. A-C-E-G

**Answer: C**

#### NEW QUESTION 220

- (Exam Topic 2)

In the Define Activities process, the schedule management plan is used to:

- A. Capture the lessons learned from other projects for comparison.
- B. Contain the standard activity list.
- C. Document and support the project change requests.
- D. Prescribe the level of detail needed to manage the work.

**Answer: D**

#### NEW QUESTION 223

- (Exam Topic 2)

A risk that arises as a direct result of implementing a risk response is called a:

- A. contingent risk
- B. residual risk
- C. potential risk
- D. secondary risk

**Answer:** D

**NEW QUESTION 224**

- (Exam Topic 2)

In which phase of team building activities do team members begin to work together and adjust their work habits and behavior to support the team?

- A. Performing
- B. Storming
- C. Norming
- D. Forming

**Answer:** C

**NEW QUESTION 229**

- (Exam Topic 2)

Plan Communications Management develops an approach and plan for project communications based on stakeholders' needs and requirements and:

- A. Available organizational assets
- B. Project staff assignments
- C. Interpersonal skills
- D. Enterprise environmental factors

**Answer:** A

**NEW QUESTION 231**

- (Exam Topic 2)

Which schedule method allows the project team to place buffers on the project schedule path to account for limited resources and project uncertainties?

- A. Critical path method
- B. Critical chain method
- C. Resource leveling
- D. Schedule network analysis

**Answer:** B

**NEW QUESTION 236**

- (Exam Topic 2)

Project deliverables that have been completed and checked for correctness through the Control Quality process are known as:

- A. Verified deliverables.
- B. Validated deliverables.
- C. Acceptance criteria.
- D. Activity resource requirements.

**Answer:** A

**NEW QUESTION 238**

- (Exam Topic 2)

Which tools or techniques are used during the Close Project or Phase process?

- A. Reserve analysis and expert judgment
- B. Facilitation techniques and meetings
- C. Expert judgment and analytical techniques
- D. Performance reviews and meetings

**Answer:** C

**NEW QUESTION 239**

- (Exam Topic 2)

The lowest level normally depicted in a work breakdown structure (WBS) is called a/an:

- A. work package
- B. deliverable
- C. milestone
- D. activity

**Answer:** A

**NEW QUESTION 244**

- (Exam Topic 2)

Which basic quality tool explains a change in the dependent variable in relationship to a change observed in the corresponding independent variable?

- A. Cause-and-effect diagram
- B. Histogram
- C. Control chart



D. Scatter diagram

**Answer:** D

**NEW QUESTION 247**

- (Exam Topic 2)

Which enterprise environmental factors may influence Plan Schedule Management?

- A. Cultural views regarding time schedules and professional and ethical behaviors
- B. Historical information and change control procedures
- C. Risk control procedures and the probability and impact matrix
- D. Resource availability and organizational culture and structure

**Answer:** D

**NEW QUESTION 248**

- (Exam Topic 1)

A project charter is an output of which Process Group?

- A. Executing
- B. Planning
- C. Initiating
- D. Closing

**Answer:** C

**NEW QUESTION 251**

- (Exam Topic 1)

The number of potential communication channels for a project with 5 stakeholders is:

- A. 10.
- B. 12.
- C. 20.
- D. 24.

**Answer:** A

**NEW QUESTION 253**

- (Exam Topic 1)

The process of identifying and documenting project roles, responsibilities, required skills, and reporting relationships and creating a staffing management plan is known as:

- A. Develop Project Team.
- B. Manage Project Team.
- C. Acquire Project Team.
- D. Plan Human Resource Management.

**Answer:** D

**NEW QUESTION 254**

- (Exam Topic 1)

What is the schedule performance index (SPI) if the planned value (PV) is \$100, the actual cost (AC) is \$150, and the earned value (EV) is \$50?

- A. 0.50
- B. 0.67
- C. 1.50
- D. 2.00

**Answer:** A

**NEW QUESTION 259**

- (Exam Topic 1)

Which Control Quality tool is also known as an arrow diagram?

- A. Matrix diagram
- B. Affinity diagram
- C. Tree diagram
- D. Activity network diagram

**Answer:** D

**NEW QUESTION 263**

- (Exam Topic 1)

Status of deliverables, implementation status for change requests, and forecasted estimates to complete are examples of:

- A. Earned value management.
- B. Enterprise environmental factors.
- C. Organizational process assets.
- D. Work performance information.

**Answer:** D

#### NEW QUESTION 264

- (Exam Topic 1)

The iterative and interactive nature of the Process Groups creates the need for the processes in which Knowledge Area?

- A. Project Communications Management
- B. Project Integration Management
- C. Project Risk Management
- D. Project Scope Management

**Answer:** B

#### NEW QUESTION 269

- (Exam Topic 1)

Units of measure, level of precision, level of accuracy, control thresholds, and rules of performance measurement are examples of items that are established in the:

- A. Cost management plan.
- B. Work performance information.
- C. Quality management plan.
- D. Work breakdown structure.

**Answer:** A

#### NEW QUESTION 270

- (Exam Topic 1)

Which tool or technique is used to develop the human resource management plan?

- A. Ground rules
- B. Expert judgment
- C. Team-building activities
- D. Interpersonal skills

**Answer:** B

#### NEW QUESTION 272

- (Exam Topic 1)

Which item is a formal proposal to modify any document, deliverable, or baseline?

- A. Change request
- B. Requirements documentation
- C. Scope baseline
- D. Risk urgency assessment

**Answer:** A

#### NEW QUESTION 275

- (Exam Topic 1)

An input to the Manage Project Team process is:

- A. Work performance reports.
- B. Change requests.
- C. Activity resource requirements.
- D. Enterprise environmental factors.

**Answer:** A

#### NEW QUESTION 279

- (Exam Topic 1)

A project manager managing a cross-cultural virtual project team across several time zones should be concerned about the impacts of which communication technology factor?

- A. Urgent information need
- B. Sensitivity of information
- C. Project environment
- D. Ease of use

**Answer:** C

#### NEW QUESTION 281

- (Exam Topic 1)

Which Define Activities output extends the description of the activity by identifying the multiple components associated with each activity?

- A. Project document updates
- B. Activity list
- C. Activity attributes
- D. Project calendars

**Answer:** C

#### NEW QUESTION 284

- (Exam Topic 1)

Which grid shows which resources are tied to work packages?

- A. Work breakdown structure (WBS)
- B. Responsibility assignment matrix (RAM)
- C. Project assignment chart
- D. Personnel assignment matrix

**Answer:** B

#### NEW QUESTION 288

- (Exam Topic 1)

Organizational theory is a tool used in which Project Human Resource Management process?

- A. Manage Project Team
- B. Acquire Project Team
- C. Develop Project Team
- D. Plan Human Resource Management

**Answer:** D

#### NEW QUESTION 291

- (Exam Topic 1)

Which input to the Identify Stakeholders process provides information about internal or external parties related to the project?

- A. Procurement documents
- B. Communications plan
- C. Project charter
- D. Stakeholder register

**Answer:** C

#### NEW QUESTION 294

- (Exam Topic 1)

Reserve analysis is a tool and technique used in which process?

- A. Plan Risk Management
- B. Plan Risk Responses
- C. Identify Risks
- D. Control Risks

**Answer:** D

#### NEW QUESTION 296

- (Exam Topic 1)

Which Process Group and Knowledge Area include the Sequence Activities process?

- A. Executing Process Group and Project Time Management
- B. Executing Process Group and Project Cost Management
- C. Planning Process Group and Project Time Management
- D. Planning Process Group and Project Cost Management

**Answer:** C

#### NEW QUESTION 297

- (Exam Topic 1)

During which process does a project manager review all prior information to ensure that all project work is completed and that the project has met its objectives?

- A. Monitor and Control Project Work
- B. Perform Quality Assurance
- C. Close Project or Phase
- D. Control Scope

**Answer:** C

#### NEW QUESTION 298

- (Exam Topic 1)

The basis of identification for current or potential problems to support later claims or new procurements is provided by:

- A. A risk urgency assessment.
- B. The scope baseline.
- C. Work performance information.
- D. Procurement audits.

**Answer:** C

#### NEW QUESTION 299

- (Exam Topic 1)

An input to Conduct Procurements is:

- A. Independent estimates.
- B. Selected sellers.
- C. Seller proposals.
- D. Resource calendars.

**Answer:** C

#### NEW QUESTION 302

- (Exam Topic 1)

Lessons learned are created and project resources are released in which Process Group?

- A. Planning
- B. Executing
- C. Closing
- D. Initiating

**Answer:** C

#### NEW QUESTION 304

- (Exam Topic 1)

Which process involves defining, preparing, and coordinating all subsidiary plans and integrating them into a comprehensive plan?

- A. Direct and Manage Project Work
- B. Develop Project Management Plan
- C. Plan Quality Management
- D. Monitor and Control Project Work

**Answer:** B

#### NEW QUESTION 307

- (Exam Topic 1)

The organization's perceived balance between risk taking and risk avoidance is reflected in the risk:

- A. Responses
- B. Appetite
- C. Tolerance
- D. Attitude

**Answer:** A

#### NEW QUESTION 311

- (Exam Topic 1)

Which tool or technique is used in the Estimate Costs process?

- A. Acquisition
- B. Earned value management
- C. Vendor bid analysis
- D. Forecasting

**Answer:** C

#### NEW QUESTION 313

- (Exam Topic 1)

Enterprise environmental factors are an input to which process?

- A. Control Scope
- B. Define Scope
- C. Plan Scope Management
- D. Collect Requirements

**Answer:** C

#### NEW QUESTION 318

- (Exam Topic 1)

An output of the Create WBS process is:

- A. Scope baseline.
- B. Change requests.
- C. Accepted deliverables.
- D. Variance analysis.

**Answer:** A

#### NEW QUESTION 319

- (Exam Topic 1)

Which input provides suppliers with a clear set of goals, requirements, and outcomes?

- A. Procurement statement of work
- B. Purchase order
- C. Source selection criteria
- D. Bidder conference

**Answer:** A

#### NEW QUESTION 323

- (Exam Topic 1)

A regression line is used to estimate:

- A. Whether or not a process is stable or has predictable performance.
- B. How a change to the independent variable influences the value of the dependent variable.
- C. The upper and lower specification limits on a control chart.
- D. The central tendency, dispersion, and shape of a statistical distribution.

**Answer:** B

#### NEW QUESTION 325

- (Exam Topic 1)

Which input to the Plan Risk Management process provides information on high-level risks?

- A. Project charter
- B. Enterprise environmental factors
- C. Stakeholder register
- D. Organizational process assets

**Answer:** A

#### NEW QUESTION 328

- (Exam Topic 1)

The process of prioritizing risks for further analysis or action is known as:

- A. Plan Risk Management.
- B. Plan Risk Responses.
- C. Perform Qualitative Risk Analysis.
- D. Perform Quantitative Risk Analysis.

**Answer:** C

#### NEW QUESTION 329

- (Exam Topic 1)

A large portion of a projects budget is typically expended on the processes in which Process Group?

- A. Executing
- B. Planning
- C. Monitoring and Controlling
- D. Closing

**Answer:** B

#### NEW QUESTION 330

- (Exam Topic 1)

Which input to Collect Requirements is used to identify stakeholders who can provide information on requirements?

- A. Stakeholder register
- B. Scope management plan
- C. Stakeholder management plan
- D. Project charter

**Answer:**

A

#### NEW QUESTION 335

- (Exam Topic 1)

Which process involves monitoring the status of the project to update the project costs and managing changes to the cost baseline?

- A. Estimate Costs
- B. Control Costs
- C. Determine Budget
- D. Plan Cost Management

**Answer:** B

#### NEW QUESTION 340

- (Exam Topic 1)

Which tool or technique is an examination of industry and specific vendor capabilities?

- A. Independent estimates
- B. Market research
- C. Analytical techniques
- D. Bidder conferences

**Answer:** B

#### NEW QUESTION 342

- (Exam Topic 1)

Configuration identification, configuration status accounting, and configuration verification and audit are all activities in which process?

- A. Perform Quality Assurance
- B. Direct and Manage Project Work
- C. Monitor and Control Project Work
- D. Perform Integrated Change Control

**Answer:** D

#### NEW QUESTION 344

- (Exam Topic 1)

The Identify Stakeholders process is found in which Process Group?

- A. Initiating
- B. Monitoring and Controlling
- C. Planning
- D. Executing

**Answer:** A

#### NEW QUESTION 345

- (Exam Topic 1)

Regression analysis, failure mode and effect analysis (FMEA), fault tree analysis (FTA), and trend analysis are examples of which tool or technique?

- A. Expert judgment
- B. Forecasting methods
- C. Earned value management
- D. Analytical techniques

**Answer:** D

#### NEW QUESTION 350

- (Exam Topic 1)

A risk response strategy in which the project team shifts the impact of a threat, together with ownership of the response, to a third party is called:

- A. mitigate
- B. accept
- C. transfer
- D. avoid

**Answer:** C

#### NEW QUESTION 351

- (Exam Topic 1)

The process of identifying and documenting relationships among the project activities is known as:

- A. Control Schedule.
- B. Sequence Activities.
- C. Define Activities.
- D. Develop Schedule.

**Answer:** B

**NEW QUESTION 352**

- (Exam Topic 1)

Which process involves developing an approximation of the monetary resources needed to complete project activities?

- A. Estimate Costs
- B. Control Costs
- C. Determine Budget
- D. Plan Cost Management

**Answer:** A

**NEW QUESTION 356**

- (Exam Topic 1)

A project manager should document the escalation path for unresolved project risks in the:

- A. Change control plan
- B. Stakeholder register
- C. Risk log
- D. Communications management plan

**Answer:** D

**NEW QUESTION 357**

- (Exam Topic 1)

Which tool or technique allows a large number of ideas to be classified into groups for review and analysis?

- A. Nominal group technique
- B. Idea/mind mapping
- C. Affinity diagram
- D. Brainstorming

**Answer:** C

**NEW QUESTION 360**

- (Exam Topic 1)

Payback period, return on investment, internal rate of return, discounted cash flow, and net present value are all examples of:

- A. Expert judgment.
- B. Analytical techniques.
- C. Earned value management.
- D. Group decision-making techniques.

**Answer:** B

**NEW QUESTION 363**

- (Exam Topic 1)

Which changes occur in risk and uncertainty as well as the cost of changes as the life cycle of a typical project progresses?

- A. Risk and uncertainty increase; the cost of changes increases.
- B. Risk and uncertainty increase; the cost of changes decreases.
- C. Risk and uncertainty decrease; the cost of changes increases.
- D. Risk and uncertainty decrease; the cost of changes decreases.

**Answer:** C

**NEW QUESTION 367**

- (Exam Topic 1)

A project manager providing information to the right audience, in the right format, at the right time is an example of which type of communication?

- A. Efficient
- B. Effective
- C. Push
- D. Pull

**Answer:** B

**NEW QUESTION 371**

- (Exam Topic 1)

A reward can only be effective if it is:

- A. Given immediately after the project is completed.
- B. Something that is tangible.
- C. Formally given during project performance appraisals.



D. Satisfying a need valued by the individual.

**Answer:** D

**NEW QUESTION 376**

- (Exam Topic 1)

The Perform Integrated Change Control process occurs in which Process Group?

- A. Initiating
- B. Executing
- C. Monitoring and Controlling
- D. Planning

**Answer:** C

**NEW QUESTION 378**

- (Exam Topic 1)

Which basic quality tool is most useful when gathering attributes data in an inspection to identify defects?

- A. Control charts
- B. Pareto diagrams
- C. Ishikavva diagrams
- D. Checksheets

**Answer:** D

**NEW QUESTION 381**

- (Exam Topic 1)

Scope, schedule, and cost parameters are integrated in the:

- A. Performance measurement baseline.
- B. Analysis of project forecasts,
- C. Summary of changes approved in a period,
- D. Analysis of past performance.

**Answer:** A

**NEW QUESTION 385**

- (Exam Topic 1)

When alternative dispute resolution (ADR) is necessary, which tool or technique should be utilized?

- A. Interactive communication
- B. Claims administration
- C. Conflict management
- D. Performance reporting

**Answer:** B

**NEW QUESTION 386**

- (Exam Topic 1)

Sending letters, memos, reports, emails, and faxes to share information is an example of which type of communication?

- A. Direct
- B. Interactive
- C. Pull
- D. Push

**Answer:** D

**NEW QUESTION 388**

- (Exam Topic 1)

The process of establishing the policies, procedures, and documentation for planning, developing, managing, executing, and controlling the project schedule is known as:

- A. Plan Schedule Management.
- B. Develop Project Charter.
- C. Develop Schedule.
- D. Plan Scope Management.

**Answer:** A

**NEW QUESTION 392**

- (Exam Topic 6)

What are the objectives of Initiation processes?

- A. Initiation processes are performed in order to develop the project charter and identify stakeholders.
- B. Initiation processes are performed in order to obtain budget approval for a project or phase and approve scope with customers.
- C. Initiation processes are performed to identify business objectives for a project or phase and identify stakeholders' goals.
- D. Initiation processes are performed to map initial requirements for a project or phase and prioritize them with stakeholders.

**Answer:** D

#### NEW QUESTION 394

- (Exam Topic 6)

Which format can a network diagram take?

- A. Flow chart
- B. Control chart
- C. Affinity diagram
- D. Cause-and-effect diagram

**Answer:** A

#### NEW QUESTION 395

- (Exam Topic 6)

How can a project manager maintain the engagement of stakeholders in a project with a high degree of change?

- A. Monitor project stakeholder relationships using engaging strategies and plans
- B. Send all project documents to stakeholders each time they are modified
- C. Schedule monthly meetings with the stakeholders, including team members
- D. Engage only with the project sponsors

**Answer:** C

#### NEW QUESTION 398

- (Exam Topic 6)

The features and functions that characterize a result, product, or service can refer to:

- A. project scope
- B. product scope
- C. service scope
- D. product breakdown structure

**Answer:** B

#### NEW QUESTION 402

- (Exam Topic 6)

Which tasks should a project manager accomplish in order to manage project scope correctly?

- A. Define
- B. Validate, and Control Scope
- C. Control Schedule; Control Costs and Manage Stakeholder Engagement
- D. Collect Requirement
- E. Define Scope
- F. Create WBS
- G. Develop Schedule, and Manage Stakeholder Engagement
- H. Plan Scope Management; Collect Requirements; Define
- I. Validate, and Control Scope; and Create WBS
- J. Define
- K. Validate, and Control Scope
- L. Control Cost
- M. Manage Stakeholder Engagement, and keep budget under control

**Answer:** C

#### NEW QUESTION 403

- (Exam Topic 6)

A project team is discussing an upcoming planned product launch of a highly visible technologically advanced artificial intelligence tool. The team is debating the aspect of iterative and hybrid approaches. Which aspect of tailoring would this best represent?

- A. Life cycle approaches
- B. Resource availability
- C. Project dimensions
- D. Technology support

**Answer:** D

#### NEW QUESTION 408

- (Exam Topic 6)

Which of the following are processes associated with Project Cost Management?

- A. Develop Cost

- B. Estimate Costs, Determine Budge
- C. Control Costs
- D. Develop Budget, Determine Budget, Determine Risks, Control Costs
- E. Plan Cost Management, Estimate Cost
- F. Determine Budge
- G. Control Costs
- H. Plan Budget Managemen
- I. Determine Budget, Create Cost Account
- J. Control Costs

**Answer: C**

#### NEW QUESTION 412

- (Exam Topic 6)

A project manager Is addressing risks and potential concerns related to stakeholder management, and Is clarifying and resolving previously Identified issues. In which process is the project manager engaged?

- A. Identify Stakeholders
- B. Plan Stakeholder Engagement
- C. Manage Stakeholder Engagement
- D. Monitor Slakeholder Engagement

**Answer: B**

#### NEW QUESTION 413

- (Exam Topic 5)

What happens to a stakeholder's project influence over time?

- A. Increases
- B. Decreases
- C. Stays the same
- D. Has no bearing

**Answer: B**

#### NEW QUESTION 415

- (Exam Topic 5)

Which of the following is an output of Define Scope?

- A. Project scope statement
- B. Project charter
- C. Project plan
- D. Project schedule

**Answer: A**

#### NEW QUESTION 417

- (Exam Topic 5)

Which of the following includes how requirements activities will be planned, tracked, and reported?

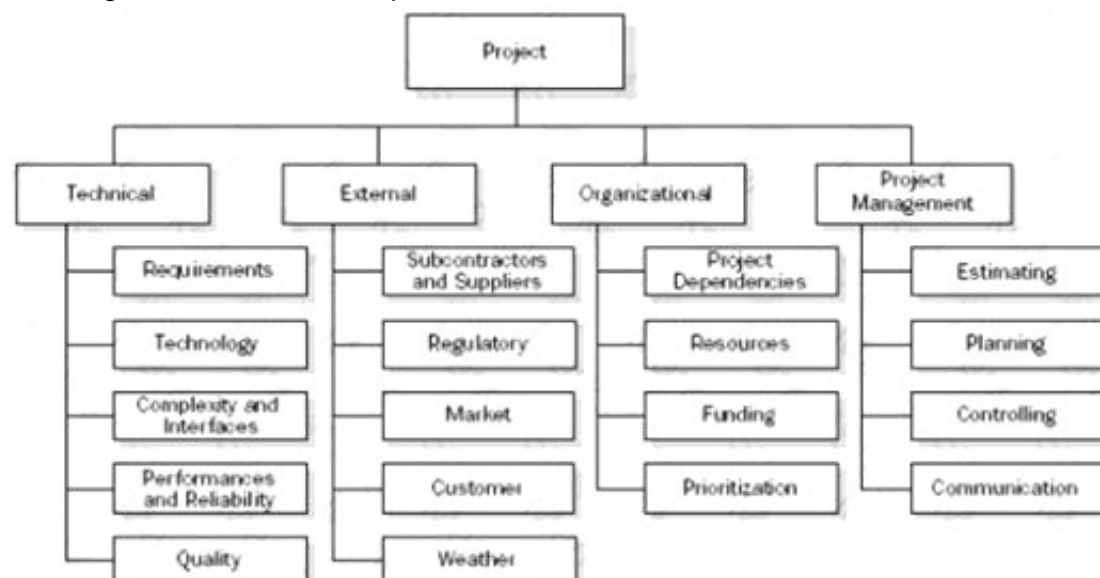
- A. Configuration management plan
- B. Scope baseline
- C. Requirements management plan
- D. Schedule baseline

**Answer: C**

#### NEW QUESTION 420

- (Exam Topic 5)

The diagram below is an example of a:



- A. Risk breakdown structure (RBS).
- B. Project team.
- C. SWOT Analysis.
- D. Work breakdown structure (WBS).

**Answer:** A

#### NEW QUESTION 425

- (Exam Topic 5)

Which of the following is an input to the Develop Project Charter process?

- A. Work performance information
- B. Project management plan
- C. Business case
- D. Change requests

**Answer:** C

#### NEW QUESTION 426

- (Exam Topic 5)

The process to ensure that appropriate quality standards and operational definitions are used is:

- A. Plan Quality.
- B. Perform Quality Assurance.
- C. Perform Quality Control.
- D. Total Quality Management.

**Answer:** B

#### NEW QUESTION 430

- (Exam Topic 5)

During project selection, which factor is most important?

- A. Types of constraints
- B. Internal business needs
- C. Budget
- D. Schedule

**Answer:** B

#### NEW QUESTION 435

- (Exam Topic 5)

The staffing management plan is part of the:

- A. organizational process assets.
- B. resource calendar.
- C. human resource plan.
- D. Develop Project Team process.

**Answer:** C

#### NEW QUESTION 437

- (Exam Topic 5)

Which Process Group contains the processes performed to complete the work defined in the project management plan to satisfy the project specifications?

- A. Initiating
- B. Planning
- C. Executing
- D. Closing

**Answer:** C

#### NEW QUESTION 439

- (Exam Topic 5)

Inputs to the Plan Risk Management process include the:

- A. cost management plan.
- B. risk management plan,
- C. activity list,
- D. risk register.

**Answer:** A

#### NEW QUESTION 442

- (Exam Topic 5)

Which process is responsible for monitoring the status of the project and product scope and managing changes to the scope baseline?

- A. Variance Analysis
- B. Define Scope
- C. Verify Scope
- D. Control Scope

**Answer:** D

#### NEW QUESTION 445

- (Exam Topic 5)

Which of the following is a strategy to deal with positive risks or opportunities?

- A. Mitigate
- B. Transfer
- C. Exploit
- D. Avoid

**Answer:** C

#### NEW QUESTION 450

- (Exam Topic 5)

Which type of dependency is contractually required or inherent in the nature of the work?

- A. External
- B. Lead
- C. Discretionary
- D. Mandatory

**Answer:** D

#### NEW QUESTION 451

- (Exam Topic 5)

At which stage of team development do members begin to work together, adjust work habits, and trust each other?

- A. Forming
- B. Storming
- C. Norming
- D. Performing

**Answer:** C

#### NEW QUESTION 456

- (Exam Topic 5)

The project management processes are usually presented as discrete processes with defined interfaces, while in practice they:

- A. operate separately.
- B. move together in batches,
- C. overlap and interact.
- D. move in a sequence.

**Answer:** C

#### NEW QUESTION 460

- (Exam Topic 5)

Projects are separated into phases or subprojects; these phases include:

- A. feasibility study, concept development, design, and prototype.
- B. initiate, plan, execute, and monitor.
- C. Develop Charter, Define Activities, Manage Stakeholder Expectations, and Report Performance.
- D. Identify Stakeholders, develop concept, build, and test.

**Answer:** A

#### NEW QUESTION 463

- (Exam Topic 5)

Who determines which dependencies are mandatory during the Sequence Activities process?

- A. Project manager
- B. External stakeholders
- C. Internal stakeholders
- D. Project team

**Answer:** D

#### NEW QUESTION 468

- (Exam Topic 5)

The process of identifying specific actions to be performed to produce project deliverables is:

- A. Define Activities.
- B. Create WBS.
- C. Define Scope.
- D. Develop Schedule.

**Answer:** A

#### NEW QUESTION 472

- (Exam Topic 5)

The cost benefit analysis tool is used for creating:

- A. Pareto charts.
- B. quality metrics.
- C. change requests,
- D. Ishikawa diagrams.

**Answer:** B

#### NEW QUESTION 476

- (Exam Topic 5)

The application of knowledge, skills, tools, and techniques to project activities to meet project requirements describes management of which of the following?

- A. Project
- B. Scope
- C. Contract
- D. Program

**Answer:** A

#### NEW QUESTION 481

- (Exam Topic 5)

The group technique that enhances brainstorming with a voting process used to rank the most useful ideas for prioritization is called the:

- A. majority rule technique.
- B. nominal group technique.
- C. Delphi technique,
- D. idea/mind mapping technique.

**Answer:** B

#### NEW QUESTION 486

- (Exam Topic 5)

Which of the following is a project constraint?

- A. Twenty-five percent staff turnover is expected.
- B. The technology to be used is cutting-edge.
- C. Project leadership may change due to volatile political environment.
- D. The product is needed in 250 days.

**Answer:** D

#### NEW QUESTION 487

- (Exam Topic 5)

Requirements documentation, requirements management plan, and requirements traceability matrix are all outputs of which process?

- A. Control Scope
- B. Collect Requirements
- C. Create WBS
- D. Define Scope

**Answer:** B

#### NEW QUESTION 492

- (Exam Topic 5)

The contract in which the seller is reimbursed for all allowable costs for performing the contract work and then receives a fee based upon achieving certain performance objectives is called a:

- A. Cost Plus Incentive Fee Contract (CPIF).
- B. Cost Plus Fixed Fee Contract (CPFF).
- C. Fixed Price Incentive Fee Contract (FPIF).
- D. Time and Material Contract (T&M).

**Answer:** A

#### NEW QUESTION 493

- (Exam Topic 5)

Which is one of the determining factors used to calculate CPI?

- A. EV
- B. SPI
- C. PV
- D. ETC

**Answer:** A

#### NEW QUESTION 496

- (Exam Topic 5)

Which quality control technique illustrates the 80/20 principle?

- A. Ishikawa diagram
- B. Control chart
- C. Run chart
- D. Pareto chart

**Answer:** D

#### NEW QUESTION 500

- (Exam Topic 5)

In which type of contract are the performance targets established at the onset and the final contract price determined after completion of all work based on the sellers performance?

- A. Firm-Fixed-Price (FFP)
- B. Fixed Price with Economic Price Adjustments (FP-EPA)
- C. Fixed-Price-Incentive-Fee (FPIF)
- D. Cost Plus Fixed Fee (CPFF)

**Answer:** C

#### NEW QUESTION 505

- (Exam Topic 4)

Which of the following helps to ensure that each requirement adds business value by linking it to the business and project objectives?

- A. Requirements traceability matrix
- B. Work breakdown structure (WBS) dictionary
- C. Requirements management plan
- D. Requirements documentation

**Answer:** A

#### NEW QUESTION 510

- (Exam Topic 4)

In a construction project schedule, what is the logical relationship between the delivery of the concrete materials and the pouring of concrete?

- A. Start-to-start (SS)
- B. Start-to-finish (SF)
- C. Finish-to-finish (FF)
- D. Finish-to-start (FS)

**Answer:** D

#### NEW QUESTION 513

- (Exam Topic 4)

When sequencing activities, what does the common acronym FF stand for?

- A. Fixed Fee
- B. Free Float
- C. Fixed Finish
- D. Finish-to-Finish

**Answer:** D

#### NEW QUESTION 518

- (Exam Topic 4)

Which of the following processes audits the quality requirements and the results from quality control measures to ensure appropriate quality standards and operational definitions are used?

- A. Perform Quality Control
- B. Quality Metrics
- C. Perform Quality Assurance
- D. Plan Quality



**Answer:** C

**NEW QUESTION 523**

- (Exam Topic 4)

In the Estimate Activity Durations process, productivity metrics and published commercial information inputs are part of the:

- A. enterprise environmental factors.
- B. organizational process assets.
- C. project management plan,
- D. project funding requirements.

**Answer:** A

**NEW QUESTION 524**

- (Exam Topic 4)

Who provides the inputs for the original estimates of activity durations for tasks on the project plan?

- A. Project sponsor
- B. Project manager
- C. Person responsible for project scheduling
- D. Person who is most familiar with the task

**Answer:** D

**NEW QUESTION 526**

- (Exam Topic 4)

Which of the following project documents is an input to the Control Scope process?

- A. Vendor risk assessment diagram
- B. Risk register
- C. Requirements traceability matrix
- D. Area of responsibility summary

**Answer:** C

**NEW QUESTION 530**

- (Exam Topic 4)

The milestone list is an input to which process from the Planning Process Group?

- A. Define Activities
- B. Estimate Activity Durations
- C. Estimate Activity Resources
- D. Sequence Activities

**Answer:** D

**NEW QUESTION 531**

- (Exam Topic 4)

Which of the following Project Communication Management processes uses performance reports as an input?

- A. Manage Stakeholder Expectations
- B. Report Performance
- C. Distribute Information
- D. Plan Communications

**Answer:** C

**NEW QUESTION 535**

- (Exam Topic 4)

Project contracts generally fall into which of the following three broad categories?

- A. Fixed-price, cost reimbursable, time and materials
- B. Make-or-buy, margin analysis, fixed-price
- C. Time and materials, fixed-price, margin analysis
- D. Make-or-buy, lump-sum, cost-plus-incentive

**Answer:** A

**NEW QUESTION 536**

- (Exam Topic 4)

Which of the following documents allows the project manager to assess risks that may require near term action?

- A. Probability and impact matrix
- B. Contingency analysis report
- C. Risk urgency assessment

D. Rolling wave plan

**Answer:** C

**NEW QUESTION 538**

- (Exam Topic 4)

In Project Cost Management, which input is exclusive to the Determine Budget process?

- A. Scope baseline
- B. Organizational process assets
- C. Project schedule
- D. Resource calendars

**Answer:** D

**NEW QUESTION 543**

- (Exam Topic 4)

Change requests, project management plan updates, project document updates, and organizational process assets updates are all outputs of which project management process?

- A. Plan Risk Responses
- B. Manage Stakeholder Expectations
- C. Define Scope
- D. Report Performance

**Answer:** B

**NEW QUESTION 544**

- (Exam Topic 4)

When calculating the cost of quality (COQ) for a product or service, money spent for cost of conformance would include the areas of:

- A. training, testing, and warranty work.
- B. equipment, rework, and scrap.
- C. training, document processes, and inspections.
- D. inspections, rework, and warranty work.

**Answer:** C

**NEW QUESTION 549**

- (Exam Topic 4)

A required input for Create WBS is a project:

- A. quality plan.
- B. schedule network.
- C. management document update.
- D. scope statement.

**Answer:** D

**NEW QUESTION 554**

- (Exam Topic 4)

The risk management team of a software project has decided that due to the lack of adequate talent in the company, development of a specific part of the system is under high risk, so the team has decided to outsource it. This is an example of which risk response?

- A. Transfer
- B. Share
- C. Avoid
- D. Accept

**Answer:** A

**NEW QUESTION 557**

- (Exam Topic 4)

When addressing roles and responsibilities, which item ensures that the staff has the skills required to complete project activities?

- A. Authority
- B. Role
- C. Competency
- D. Responsibility

**Answer:** C

**NEW QUESTION 561**

- (Exam Topic 4)

The precedence diagramming method (PDM) is also known as:

- A. Arrow Diagram.
- B. Critical Path Methodology (CPM).
- C. Activity-On-Node (AON).
- D. schedule network diagram.

**Answer:** C

#### NEW QUESTION 562

- (Exam Topic 4)

Which type of risk diagram is useful for showing time ordering of events?

- A. Ishikawa
- B. Milestone
- C. Influence
- D. Decision tree

**Answer:** C

#### NEW QUESTION 566

- (Exam Topic 4)

In which process is a project manager identified and given the authority to apply resources to project activities?

- A. Acquire Project Team
- B. Develop Project Management Plan
- C. Manage Project Execution
- D. Develop Project Charter

**Answer:** D

#### NEW QUESTION 568

- (Exam Topic 4)

Which process occurs within the Monitoring and Controlling Process Group?

- A. Control Costs
- B. Plan Quality
- C. Perform Quantitative Risk Analysis
- D. Determine Budget

**Answer:** A

#### NEW QUESTION 569

- (Exam Topic 4)

One of the tools and techniques of the Manage Project Team process is:

- A. organization charts.
- B. ground rules.
- C. organizational theory,
- D. conflict management.

**Answer:** D

#### NEW QUESTION 573

- (Exam Topic 4)

Which of the following are outputs of Develop Project Team?

- A. Human resources plan changes and project staff assignment updates
- B. Project management plan updates and enterprise environmental factor updates
- C. Resource calendars and project management plan updates
- D. Team performance assessments and enterprise environmental factor updates

**Answer:** D

#### NEW QUESTION 575

- (Exam Topic 4)

The progressive detailing of the project management plan is called:

- A. expert judgment.
- B. rolling wave planning.
- C. work performance information.
- D. specification.

**Answer:** B

#### NEW QUESTION 579

- (Exam Topic 4)

Ensuring that both parties meet contractual obligations and that their own legal rights are protected is a function of:

- A. Conduct Procurements.
- B. Close Procurements.
- C. Administer Procurements,
- D. Plan Procurements.

**Answer:** C

#### NEW QUESTION 581

- (Exam Topic 4)

Which process should be conducted from the project inception through completion?

- A. Monitor and Control Project Work
- B. Perform Quality Control
- C. Perform Integrated Change Control
- D. Monitor and Control Risks

**Answer:** C

#### NEW QUESTION 584

- (Exam Topic 4)

Which of the following strategic considerations often results in project authorization?

- A. Customer requests and/or issue resolution
- B. Stakeholder expectations and/or strategic opportunity (business need)
- C. Technological advancement and/or senior executive request
- D. Market demand and/or legal requirements

**Answer:** D

#### NEW QUESTION 587

- (Exam Topic 4)

Which of the following is developed from the project scope baseline and defines only that portion of the project scope that is to be included within a related contract?

- A. Product scope description
- B. Procurement statement of work
- C. Project schedule
- D. Work breakdown structure (WBS)

**Answer:** B

#### NEW QUESTION 589

- (Exam Topic 4)

Which type of elaboration allows a project management team to manage at a greater level of detail as the project evolves?

- A. Cyclic
- B. Progressive
- C. Repetitive
- D. Iterative

**Answer:** B

#### NEW QUESTION 592

- (Exam Topic 4)

A project has a current cost performance index (CPI) of 1.25. To date, US\$10,000 have been spent on performing the project work. What is the earned value of the work completed to date?

- A. US\$S000
- B. US\$9500
- C. US\$10,000
- D. US\$12,500

**Answer:** D

#### NEW QUESTION 595

- (Exam Topic 4)

Another name for an Ishikawa diagram is:

- A. cause and effect diagram.
- B. control chart.
- C. flowchart.
- D. histogram.

**Answer:** A

**NEW QUESTION 597**

- (Exam Topic 4)

Which of the following is a tool or technique of the Define Activities process?

- A. Rolling wave planning
- B. Precedence diagramming method (PDM)
- C. Alternatives analysis
- D. Parametric estimating

**Answer:** A

**NEW QUESTION 598**

- (Exam Topic 4)

Which of the following types of a dependency determination is used to define the sequence of activities?

- A. Legal
- B. Discretionary
- C. Internal
- D. Resource

**Answer:** B

**NEW QUESTION 600**

- (Exam Topic 4)

The process of identifying the stakeholders' information needs is completed during:

- A. Plan Communications.
- B. Manage Stakeholder Expectations.
- C. Stakeholder Analysis.
- D. Identify Stakeholders.

**Answer:** A

**NEW QUESTION 602**

- (Exam Topic 4)

Which of the following is an example of the simplest fixed-price contract?

- A. Purchase requisition
- B. Purchase order
- C. Verbal agreement
- D. Request for quote

**Answer:** B

**NEW QUESTION 606**

- (Exam Topic 4)

Which of the following reduces the probability of potential consequences of project risk events?

- A. Preventive action
- B. Risk management
- C. Corrective action
- D. Defect repair

**Answer:** A

**NEW QUESTION 611**

- (Exam Topic 4)

Which Process Group contains those processes performed to define a new project?

- A. Initiating
- B. Planning
- C. Executing
- D. Closing

**Answer:** A

**NEW QUESTION 614**

- (Exam Topic 4)

Testing falls into which of the following categories of cost of quality?

- A. Internal failure costs
- B. Prevention costs
- C. Appraisal costs
- D. External failure costs

**Answer:** C

#### NEW QUESTION 617

- (Exam Topic 4)

Which can be used to determine whether a process is stable or has predictable performance?

- A. Matrix diagram
- B. Histogram
- C. Control chart
- D. Flowchart

**Answer:** C

#### NEW QUESTION 618

- (Exam Topic 4)

Which process involves identifying and documenting the logical relationships between project activities?

- A. Develop Schedule
- B. Sequence Activities
- C. Create WBS
- D. Applying leads and lags

**Answer:** B

#### NEW QUESTION 619

- (Exam Topic 4)

Which of the following events would result in a baseline update?

- A. A project is behind schedule and the project manager wants the baseline to reflect estimated actual completion.
- B. A customer has approved a change request broadening the project scope and increasing the budget.
- C. One of the risks identified in the risk management plan occurs, resulting in a schedule delay.
- D. One of the key project team resources has left the team and no replacement is available.

**Answer:** B

#### NEW QUESTION 624

- (Exam Topic 6)

Which process is engaged when a project team member makes a change to project budget with the project manager's approval?

- A. Manage Cost Plan
- B. Estimate Costs
- C. Determine Budget
- D. Control Costs

**Answer:** A

#### NEW QUESTION 628

- (Exam Topic 6)

Which are the main objectives of Project Risk Management?

- A. Increase the probability of positive risks and decrease the probability of negative risks
- B. Avoid all kind of risks
- C. Increase the probability of positive risks and eliminate all negative risks
- D. Identify positive and negative risks

**Answer:** A

#### NEW QUESTION 629

- (Exam Topic 6)

Which of the following is used as an input to prepare a cost management plan?

- A. Expert judgment
- B. Lessons learned
- C. Cost estimates
- D. Project management plan

**Answer:** D

#### NEW QUESTION 630

- (Exam Topic 6)

Which tools and techniques will a project manager use to develop a project charter?

- A. Project manager experience, expert judgment, scope statement, and meetings
- B. Lessons learned databases
- C. Interpersonal and team skills, cost baseline, and meetings
- D. Expert judgment, data gathering
- E. scope statement, schedule baseline, and meetings
- F. Expert judgment, data gathering

G. interpersonal and team skills, and meetings

**Answer:** D

#### NEW QUESTION 635

- (Exam Topic 6)

How should a project manager plan communications for a project which has uncertain requirements?

- A. Include stakeholders in project meetings and reviews, use frequent checkpoints, and co-locate team members only.
- B. Invite customers to sprint planning and retrospective meetings, update the team quickly and on a daily basis, and use official communication channels.
- C. Adopt social networking to engage stakeholders, issue frequent and short messages, and use informal communication channels.
- D. Adopt a strong change control board process, establish focal points for main subjects, and promote formal and transparent communication.

**Answer:** B

#### NEW QUESTION 638

- (Exam Topic 6)

The Agile principle "welcome changing requirement, even late in development" relates to which agile manifesto?

- A. Working software over comprehensive documentation
- B. Individuals and interactions over processes and tools
- C. Customer collaboration over contract negotiation
- D. Responding to change over following a plan

**Answer:** D

#### NEW QUESTION 642

- (Exam Topic 6)

What is one of the main purposes of the project charter?

- A. Formal authorization of the existence of the project
- B. Formal acceptance of the project management plan
- C. Formal approval of the detailed project budget
- D. Formal definition of stakeholder roles and responsibilities

**Answer:** A

#### NEW QUESTION 647

- (Exam Topic 6)

It you established a contingency reserve including time, money, and resources, how are you handling risk?

- A. Accepting
- B. Transferring
- C. Avoiding
- D. Mitigating

**Answer:** A

#### NEW QUESTION 652

- (Exam Topic 6)

Which project manager competency is displayed through the knowledge, skills, and behaviors related to specific domains of project, program, and portfolio management?

- A. Leadership management
- B. Technical project management
- C. Strategic management
- D. Business management

**Answer:** B

#### NEW QUESTION 655

- (Exam Topic 6)

Which of the following best correspond to the organizational process assets (OPAs) that affect the project?

- A. Policies and lessons learned from other projects
- B. Information technology software and employee capability
- C. Resource availability and employee capability
- D. Marketplace conditions and legal restrictions

**Answer:** A

#### NEW QUESTION 657

- (Exam Topic 6)

A project manager is launching an information system to provide a lessons learned database. This action is necessary for recipients to access content at their own discretion. Which communication method is described?



- A. Push communication
- B. Pull communication
- C. Interactive communication
- D. Stakeholder communication

**Answer:** B

#### NEW QUESTION 660

- (Exam Topic 6)

A project manager is in the process of working with stakeholders to meet their needs and expectations, and identifying and fostering communication and involvement. Which process does this typically represent?

- A. Monitor Stakeholder Engagement
- B. Monitor Communications
- C. Manage Communications
- D. Manage Stakeholder Engagement

**Answer:** D

#### NEW QUESTION 661

- (Exam Topic 6)

A firm contracted an event management company to conduct the annual sales day event. The agreement states that the event management company will charge the firm for the actuals and receive 8% of the total cost. What type of contract is this?

- A. Time and material (T&M)
- B. Fixed price incentive fee (FPIF)
- C. Cost plus fixed fee (CPFF)
- D. Cost plus award fee (CPAF)

**Answer:** C

#### NEW QUESTION 664

- (Exam Topic 6)

What type of meeting is held to discuss prioritized product backlog items?

- A. Status
- B. Daily standup
- C. Iteration planning
- D. Release planning

**Answer:** C

#### NEW QUESTION 665

- (Exam Topic 6)

A project manager has to share a status report with a new stakeholder and is trying to determine the level of detail to include in the report. Which document best details the information the project manager needs to make this decision?

- A. Organizational process assets
- B. Change management plan
- C. Communications management plan
- D. Resource management plan

**Answer:** C

#### NEW QUESTION 669

- (Exam Topic 6)

What tool should a project manager use to efficiently manage project resources?

- A. List of project resources
- B. Resource breakdown structure
- C. Resources detailed in the project scope
- D. Resource requirements

**Answer:** C

#### NEW QUESTION 671

- (Exam Topic 6)

How is program success measured?

- A. By delivering the benefit of managing the program's projects in a coordinated manner
- B. By the quality, timeliness, cost-effectiveness
- C. and customer satisfaction of the product or service
- D. By completing the right projects to achieve objectives rather than completing projects the right way
- E. By aggregating the successes of the individual projects in the program

**Answer:** A

#### NEW QUESTION 672

- (Exam Topic 6)

What is a tailoring consideration for the application of Project Risk Management processes?

- A. Project complexity
- B. Procurement criteria
- C. Communication technology
- D. Knowledge management

**Answer:** A

#### NEW QUESTION 675

- (Exam Topic 6)

Which is the best way for a project manager to ensure efficient and frequent communication with management and stakeholders in an agile/adaptive environment?

- A. Post project artifacts in a transparent fashion and engage stakeholders on a regular basis.
- B. Make surveys among the stakeholders and meet with the team once a month.
- C. Create a social network and post news there.
- D. Create personalized emails for each stakeholder, asking for requests and reviewing objectives with them periodically.

**Answer:** A

#### NEW QUESTION 678

- (Exam Topic 6)

What can increase the complexity of the Manage Stakeholder Engagement process?

- A. The project must be of high quality.
- B. The stakeholders are from different countries.
- C. The project must comply with strict local government regulations.
- D. The project has a tight budget and timeline.

**Answer:** B

#### NEW QUESTION 680

- (Exam Topic 6)

The project manager is explaining to others the essential business aspects of the project. To which skill category does this ability belong?

- A. Technical project management skills
- B. Time management skills
- C. Strategic and business management skills
- D. Leadership skills

**Answer:** C

#### NEW QUESTION 685

- (Exam Topic 6)

Which are examples of processes that may be used once or at predefined points in the project life cycle?

- A. Develop Project Charter and Close Project or Phase
- B. Define Activities and Acquire Resources
- C. Control Schedule and Conduct Procurements
- D. Monitor Communications and Control Costs

**Answer:** A

#### NEW QUESTION 690

- (Exam Topic 6)

Which of the following is an example of tacit knowledge?

- A. Risk register
- B. Project requirements
- C. Expert judgment
- D. Make-or-buy analysis

**Answer:** C

#### NEW QUESTION 695

- (Exam Topic 6)

A project manager needs to demonstrate that the project meets quality standards and success criteria. For that reason, the project manager is defining the quality objectives of the project, the quality tools that will be used, and quality metrics for the project deliverables.

Which process is the project manager executing?

- A. Manage Quality
- B. Plan Quality Management
- C. Control Quality
- D. Plan Scope Management

**Answer:** B

**NEW QUESTION 700**

- (Exam Topic 6)

During the execution phase of a project a defect is found. The project manager takes responsibility and with the correct documentation, begins the task necessary to repair the defect. What process was applied?

- A. Change request
- B. Risk response
- C. Risk management plan
- D. Lessons learned

**Answer:** A

**NEW QUESTION 702**

- (Exam Topic 6)

Which of the following is an example of an internal factor that influences the outcome of the project?

- A. Legal restrictions
- B. Financial considerations
- C. Commercial database
- D. Geographic distribution of facilities

**Answer:** D

**Explanation:**

(Geographic distribution of facilities and resources) EEFs internal to the organization pg 76 of 6th Edition. All other options are listed under the EEFs External to the organization

**NEW QUESTION 707**

- (Exam Topic 6)

Which knowledge area includes the processes to identify, define, and unify the various project management processes?

- A. Project Integration Management
- B. Project Communications Management
- C. Project Quality Management
- D. Project Risk Management

**Answer:** A

**NEW QUESTION 711**

- (Exam Topic 6)

The project manager is creating the communications management plan Which group of inputs is required to begin?

- A. Work performance reports, change requests, and risk register
- B. Work performance data, project documents, and stakeholder engagement plan
- C. Project charter, project management plan, and project documents
- D. Work performance data, stakeholder register, and team management plan

**Answer:** C

**NEW QUESTION 715**

- (Exam Topic 6)

Which is the order of steps in the Procurement Management process?

- A. Identifying and planning procurement requirements, obtaining quotes or proposals, negotiating with vendors, contracting with selected vendors, and controlling procurements
- B. Identifying and planning procurement requirements, negotiating with vendors, contracting with selected vendors, obtaining quotes or proposals, and controlling procurements
- C. Controlling procurements, identifying and planning procurement requirements, obtaining quotes or proposals, negotiating with vendors, and contracting with selected vendors
- D. Obtaining quotes or proposals, identifying and planning procurement requirements, negotiating with vendors, contracting with selected vendors, and controlling procurements

**Answer:** A

**NEW QUESTION 720**

- (Exam Topic 6)

A project manager is identifying the risks of a project. Which technique should the project manager use?

- A. Representations of uncertainty
- B. Prompt lists
- C. Audits
- D. Risk categorization

**Answer:** B

#### NEW QUESTION 723

- (Exam Topic 6)

Which of the following can a project manager use to represent defined team member roles in a group of tasks?

- A. Work breakdown structure (WBS)
- B. Responsibility assignment matrix (RAM)
- C. Organizational breakdown structure (OBS)
- D. Resource breakdown structure (RBS)

**Answer: B**

#### NEW QUESTION 728

- (Exam Topic 6)

Which of the following is used to classify stakeholders based on their assessments of power, urgency, and legitimacy?

- A. Power interest grid
- B. Stakeholder cube
- C. Salience model
- D. Directions of influence

**Answer: C**

#### NEW QUESTION 729

- (Exam Topic 6)

Make-or-buy analysis is a tool and technique of which process?

- A. Conduct Procurements
- B. Plan Procurement Management
- C. Analyze Procurements
- D. Control Procurements

**Answer: B**

#### NEW QUESTION 734

- (Exam Topic 6)

Under which circumstances should multiple projects be grouped in a program?

- A. When they are needed to accomplish a set of goals and objectives for an organization
- B. When they have the same project manager and the same organizational unit
- C. When they have the same scope, budget, and schedule
- D. When they are from the same unit of the organization

**Answer: A**

#### NEW QUESTION 738

- (Exam Topic 6)

In a functional organization, the director of an important stakeholder business group expressed concern to a line manager about the progress of the project. What should the line manager do next?

- A. Hold a face-to-face meeting with the project manager and warn them.
- B. Point the director to a link where they can take a look at the reports.
- C. Invite stakeholders to attend monthly progress review meetings.
- D. Ask the project manager to update the monthly status report distribution list.

**Answer: C**

#### NEW QUESTION 742

- (Exam Topic 6)

Which statement summarizes the role of the change control board?

- A. The change control board is responsible for presenting the change for approval.
- B. The change control board will analyze the change impact in terms of cost and schedule.
- C. The change control board is responsible for managing the change management and configuration management systems.
- D. The change control board is responsible for reviewing and approving changes to the project.

**Answer: D**

#### NEW QUESTION 746

- (Exam Topic 6)

The primary purpose of the stakeholder register is to:

- A. Record stakeholder issues on the project
- B. Maintain lessons learned earlier in the project
- C. Maintain a list of all project stakeholders
- D. Document change requests and their status

Answer: C

#### NEW QUESTION 747

- (Exam Topic 6)

A company must implement sales software because it is opening a new branch in a foreign market. Although this software is used in every domestic branch, multiple changes are expected during the implementation because it is a foreign location.

Which type of life cycle would the project manager use in this case?

- A. Predictive life cycle
- B. Waterfall life cycle
- C. Hybrid life cycle
- D. Product life cycle

Answer: C

#### NEW QUESTION 751

- (Exam Topic 6)

A project reports an earned value (EV) of US\$45 for work completed with an actual cost (AC) of US\$40. What is the cost performance index (CPI)?

- A. 0.88
- B. 1.12
- C. 0.58
- D. 1.58

Answer: B

#### NEW QUESTION 755

- (Exam Topic 6)

In which sphere of influence is the project manager demonstrating the value of project management and advancing the efficacy of the project management office (PMO)?

- A. The organization
- B. The project
- C. The industry
- D. The product

Answer: B

#### NEW QUESTION 757

- (Exam Topic 6)

Match each dimension of the communications management plan to its corresponding focus.

Dimension		Focus
Formal		Project stakeholders
Internal		Customers and vendors
Informal		Reports, meeting agendas, and minutes
External		General communications activities using email

- A. Mastered
- B. Not Mastered

Answer: A

#### Explanation:

Dimension		Focus
Formal	Internal	Project stakeholders
Internal	External	Customers and vendors
Informal	Formal	Reports, meeting agendas, and minutes
External	Informal	General communications activities using email

#### NEW QUESTION 762

- (Exam Topic 6)

In a project using agile methodology, who may perform the quality control activities?

- A. A group of quality experts at specific times during the project
- B. The project manager only
- C. All team members throughout the project life cycle
- D. Selected stakeholders at specific times during the project

**Answer:** C

**NEW QUESTION 766**

- (Exam Topic 6)

The project manager is working with some functional managers and stakeholders on the resource management plan Which elements may be included in this plan?

- A. Team values, team agreements, and conflict resolution process
- B. Conflict resolution process, communication guidelines, and meeting schedules
- C. Team roles and responsibilities, team management, and training plan
- D. Resource requirements, resource assignments, and team performance assessments

**Answer:** D

**NEW QUESTION 771**

- (Exam Topic 6)

What is a tool or technique used in the Control Quality process?

- A. Attribute sampling
- B. Parametric estimating
- C. Statistical sampling
- D. Expert judgment

**Answer:** A

**NEW QUESTION 775**

- (Exam Topic 6)

A project team submits a weekly progress report to the project manager. The project manager consolidates the same report and sends a complete progress report to the stakeholders. What is this an example of?

- A. Informal communication
- B. Internal communication
- C. Formal communication
- D. Horizontal communication

**Answer:** C

**NEW QUESTION 780**

- (Exam Topic 6)

Which statement about identification and engagement of stakeholders during a project is correct?

- A. Project stakeholders should be Identified and engaged in every phase of the project to influence the success of the project directly.
- B. Project stakeholders should be identified and engaged once the prototype is completed to provide their feedback but refrain from making inputs during the project.
- C. Project stakeholders should be identified when the project charter is being completed and engaged during requirements gathering.
- D. Project stakeholders should be identified and engaged during requirements elicitation but not during the Define Scope process.

**Answer:** A

**NEW QUESTION 784**

- (Exam Topic 6)

A project manager uses their networking skills to build agreement with a difficult stakeholder. What level of influence did the project manager apply?

- A. Project level
- B. Organizational level
- C. Industry level
- D. Influential level

**Answer:** D

**Explanation:**

Relationship skills involving the development of extensive networks of people throughout the project manager's spheres of influence. These networks include formal networks such as organizational reporting structures. However, the informal networks that project managers develop, maintain, and nurture are more important. Informal networks include the use of established relationships with individuals such as subject matter experts and influential leaders. Use of these formal and informal networks allows the project manager to engage multiple people in solving problems and navigating the bureaucracies encountered in a project

**NEW QUESTION 786**

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